

This Amendment to the Agreement is entered into on January 1, 2017 (the "Effective Date") by and between County of San Mateo on behalf of the County of San Mateo Human Services Agency ("County") and Enghouse Interactive, Inc. ("Enghouse"). County and Enghouse may be referred to each individually as a "Party" or collectively as the "Parties".

Recitals

Whereas, County and Enghouse are parties to the Enghouse Interactive Master Purchase Agreement effective January 1, 2015 and terminating on December 31, 2016 in an amount not to exceed \$100,000 ("Original Agreement"); and

Whereas, the Parties wish to amend the Master Purchase Agreement to extend its term through December 31, 2017 and to increase the amount by \$46,739.42 for a new amount not to exceed \$146,739.42.

Now, Therefore, the Parties agree as follows:

Clause 1 (Term) shall now read: The Term of this Agreement is two (2) years beginning on January 1, 2015 and terminating on December 31, 2017. This Agreement may be extended or renewed upon written agreement by both Parties.

Clause 4 (Maximum Obligation) shall now read: In consideration of the Products, Services and Software provided by Supplier in accordance with all terms, conditions and specifications set forth herein and in Exhibit A, Customer shall make payment to Supplier based on the rates and in the manner specified herein and in Exhibit B. In no event shall Customer's total payment of services under this Agreement exceed One Hundred Forty-Six Thousand Seven Hundred Thirty-Nine Dollars and Forty-Two Cents (\$146,739.42).

EACH PARTY ACKNOWLEDGES THAT THEY HAVE READ THIS AMENDMENT TO THE AGREEMENT AND AGREE TO BE BOUND BY ITS TERMS AND CONDITIONS.

AGREED TO BY AUTHORIZED REPRESENTATIVES OF EACH PARTY AS FOLLOWS:

| County of San Mateo Human Services Agency: | Enghouse Interactive, Inc.: |
|--------------------------------------------|-----------------------------|
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| By: | By: Chielle Zaer |
| Name: | Name: Arrella Zagrar |
| Title: | Title: FINANCE DIRECTOR |
| Date: | Date: 123/17 |