



COUNTY OF SAN MATEO
Inter-Departmental Correspondence
Health System



Date: November 12, 2015
Board Meeting Date: January 26, 2016
Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Louise Rogers, Chief, Health System
Srija Srinivasan, Director Family Health Services and Health Coverage Unit

Subject: Amendment to Agreement with Social Interest Solutions to provide a local health coverage eligibility system for eligible low-income residents

RECOMMENDATION:

Adopt a resolution authorizing an amendment to the agreement with Social Interest Solutions to provide a local health coverage eligibility system for eligible low-income residents for the term of January 1, 2014 through June 30, 2016, and increasing the amount by \$39,150 to an amount not to exceed \$365,150.

BACKGROUND:

Since 2004, the Health Coverage Unit has used the local health coverage eligibility IT system One-e-App (OeA) to help families apply for health coverage programs administered by the Health System in San Mateo County. In 2006, your Board approved an agreement with Social Interest Solutions (SIS), formerly named The Center to Promote Health Care Access, to maintain OeA as the system used to screen all uninsured adults and children for San Mateo County's health coverage programs. In 2007, your Board approved a three-year agreement with SIS for continued maintenance, technical support, and expansion of OeA. Subsequently, contract amendments were executed by your Board to implement OeA enhancements, which included combining the various County's indigent healthcare programs into a single program, Access and Care for Everyone. These enhancements provided a more seamless and streamlined health coverage application process for clients and more effective tracking for the Health System.

In January 2013, the Health System issued a Request for Proposals for qualified contractors to provide a local health coverage eligibility system. SIS competed in this process and earned selection as the Health System's vendor. In May 2014, your Board approved a three year contract with SIS.

DISCUSSION:

This proposed amendment will allow SIS to revise OeA to implement changes in tax tables and eligibility requirements, as well as improve the user interface to reflect the requirements related to these changes. These system modifications will ensure that the local health coverage programs and Medi-Cal have similar eligibility system logic that will allow for greater eligibility clarity amongst clients and enrollment assistors. In addition, this amendment will include system enhancements that will prepare clients enrolled in the local health coverage programs to be enrolled in either Restricted Medi-Cal or the newly passed statewide Medi-Cal expansion for children.

The amendment and resolution have been reviewed and approved by County Counsel as to form.

Approval of this agreement contributes to the Shared Vision 2025 outcome of a Healthy Community by ensuring that the OeA application system is maintained to screen and enroll uninsured County residents into available health coverage programs and therefore promote access to basic health care services. It is anticipated that OeA system will be available 100% to all assistors.

PERFORMANCE MEASURE(S):

Measure	FY 2014-15 Actual	FY 2015-16 Projected
Percentage of time that OeA system is available to all assistors	100%	100%

FISCAL IMPACT:

The term of the amended agreement is January 1, 2014 through June 30, 2016. The agreement is being increased by \$39,150 to a new amount not to exceed \$365,150. Funding is included in the FY 2015-16 Health Coverage Unit Adopted Budget. The total net county cost of this agreement is \$169,575.