

RESOLUTION NO. .

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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**RESOLUTION AUTHORIZING AN AMENDMENT TO THE AGREEMENT WITH
NUANCE COMMUNICATIONS, INC. FOR TRANSCRIPTION SERVICES EXTENDING
THE TERM THROUGH AUGUST 31, 2017 AND INCREASING THE AMOUNT BY
\$450,000 TO AN AMOUNT NOT TO EXCEED \$900,000**

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, Nuance Communications, Inc. (Nuance) has been providing transcription services to San Mateo Medical Center (SMMC) since September of 2010; and

WHEREAS, transcribing medical reports makes patient information available throughout SMMC and supports information continuity. Providers are encouraged to dictate patient reports to increase communication across the Health System; and

WHEREAS, in March 2014, your Board approved an agreement with Nuance waiving the RFP process due to the ICD-10 coding implementation that was to go into effect later that year; and

WHEREAS, in April of 2015, SMMC completed an RFP for transcription services—however, based on SMMC's recent review of projects for strategic alignment and resource requirements as part of its two-year budget development for FY higher priority needs, implementation of a new transcription service is scheduled for FY 2017-

18; and

WHEREAS, SMMC is requesting that your Board approve an extension of the existing Nuance agreement by two years through August 31, 2017, with an associated increase of up to \$450,000, to allow time for SMMC to develop a project plan, issue an RFP, select a vendor, and implement a new system, if the RFP process results in a new vendor; and

WHEREAS, both parties wish to amend the agreement to extend the term through August 31, 2017, and to increase the amount by \$450,000 to an amount not to exceed \$900,000; and

WHEREAS, this Board has been presented with a form of such amendment, has examined and approved it as to both form and content, and desires to enter into it; and

NOW THEREFORE, IT IS HEREBY RESOLVED that the President of this Board of Supervisors be and is hereby authorized and directed to execute said Amendment No. 1 to the agreement for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest the President's signature thereto.

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