RESOLUTION NO..

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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RESOLUTION AUTHORIZING AN AGREEMENT WITH HEALTH CARE INTERPRETER NETWORK FOR VOICE AND VIDEO MEDICAL INTERPRETING SERVICES FOR THE TERM JULY 1, 2015 THROUGH JUNE 30, 2018, IN AN AMOUNT NOT TO EXCEED \$800,000

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, Health Care Interpreter Network (HCIN) serves all but three of the public hospitals in the California Association of Public Hospitals and Health System (CAPH) organization which is the core of the state's safety health net; and

WHEREAS, this service enables interpreters to visually observe the patient being translated so interpreters can both hear the patient's response and observe the patient's reactions and includes American Sign Language for the hearing impaired; and

WHEREAS, current reports indicate that 47% of San Mateo Medical Center (SMMC)'s patients require video and voice interpretations; and

WHEREAS, SMMC anticipates a continuing increase in demand for these services as SMMC moves into compliance with new joint commission regulatory standards requiring interpretation for all such patients and as the percentage of patients requiring video and voice interpretation increases; and

WHEREAS, SMMC is requesting a waiver of the Request for Proposals (RFP)

process for this agreement because HCIN provides a unique service and is the only provider with medically-trained voice and video interpreters that is linked to other public hospitals; and

WHEREAS, both parties wish to enter into an agreement whereby HCIN will provide voice and video medical interpreting services for the term of July 1, 2015, through June 30, 2018, for an amount not to exceed \$800,000; and

WHEREAS, this Board has examined the agreement and approved it as to both form and content; and

NOW, THEREFORE, IT IS HEREBY RESOLVED that the President of this Board of Supervisors be and is hereby authorized and directed to execute said agreement for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest the President's signature thereto.

BE IT FURTHER RESOLVED that the Chief of the Health System or designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

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