

RESOLUTION NO. .

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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RESOLUTION AUTHORIZING AN AGREEMENT WITH INFORMATON BUILDERS, INC., TO PROVIDE AN IMPLEMENTATIO PLAN FOR THE BUSINESS INTELLIGENCE AND DATA ANALYTICS INFRASTRUCTURE, FOR THE TERM NOVEMBER 3, 2015 THROUGH JUNE 30, 2017, IN AN AMIUNT NOT TO EXCEED \$940,000

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, in 2004, the Human Services Agency (HSA) installed a business intelligence system to provide caseload management information to its Economic Self Sufficiency Unit. Based on systems performance during the implementation of the Affordable Care Act in 2013, and the need to integrate data from all HSA divisions, HSA launched a formal Request for Proposals (RFP) in early 2015 to identify a consultant to assist with improving its business intelligence infrastructure and reporting capabilities. Information Builders, Inc. (IBI) was selected through that process; and

WHEREAS, staff will need the assistance of experts in the newly acquired IBI business intelligence and data analytics infrastructure solution in order to provide subject matter expertise and support; and

WHEREAS, the implementation and knowledge transfer from IBI staff to HSA staff will be critical to the success of this endeavor for long-term benefits of Business Intelligence and Data Analytics; and

WHEREAS, in August of 2015, IBI was engaged to conduct a preliminary study of HSA's current systems and reporting capabilities, and the completed study identified the need for a full implementation roadmap that defines in detail the specific services to be delivered; the resources required in support of those services; and the major milestones; timelines; and deliverables to best meet HSA's needs; and

WHEREAS, this agreement will contribute to the HSA 2015-2020 Strategic Plan, by providing a means to integrate HSA data, which can be used to align resources to solve shared challenges and promote service integration; and

WHEREAS, there has been presented to this Board of Supervisors for its consideration and acceptance an agreement, reference to which is hereby made for further particulars, whereby Information Builders, Inc., shall provide an Implementation Plan for the Business Intelligence and Data Analytic Infrastructure for the term of November 3, 2015 through June 30, 2017, for a maximum obligation of \$940,000; and

WHEREAS, this IBI services agreement pairs with the software license and maintenance agreement, which is also before the Board, to provide the total Contractor solution; and

WHEREAS, your Board has been presented with a form of said agreement, has examined as to both form and content and desires to enter into the agreement.

NOW THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that the Board of Supervisors be and is hereby authorized and directed to execute said

agreement for and on behalf of the County of San Mateo, and the Clerk of this Board shall attest the President signature thereto.

BE IT FURTHER RESOLVED that the Director of the Human Services Agency or designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more the \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

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