



COUNTY OF SAN MATEO
Inter-Departmental Correspondence
Health System



Date: August 18, 2015
Board Meeting Date: October 20, 2015
Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Louise Rogers, Chief, Health System
Lisa Mancini, Director, Aging and Adult Services

Subject: Agreement with Ombudsman Services of San Mateo County, Inc. to provide Ombudsman services

RECOMMENDATION:

Adopt a resolution authorizing an agreement with Ombudsman Services of San Mateo County, Inc. to provide ombudsman services for the term of July 1, 2015 through June 30, 2016, in an amount not to exceed \$314,891.

BACKGROUND:

In April 2015, your Board, as the Area Agency on Aging (AAA), approved the AAA FY 2015-16 Update to the Area Plan for Older Adults and Adults with Disabilities (Plan). This Plan provides a profile of the County's senior population, identifies activities to improve and expand existing services, as well as to develop new programs designed to address the current countywide needs, and recommends services to be funded with San Mateo County's Older Americans Act (OAA) funding allocations.

In November 2012, Aging and Adult Services (AAS) issued a Request for Proposals (RFP) to provide services to older adults and adults with disabilities for the term July 1, 2013, through June 30, 2015. Ombudsman Services of San Mateo County (Ombudsman) was selected by the RFP Evaluation Committee to provide congregate nutrition services and has done so for the aforementioned term.

In addition to providing services for individuals 60 years and older funded by the OAA, your Board has allocated County General Funds to provide ombudsman services for the County's adults with disabilities aged 18-59.

DISCUSSION:

Under the proposed agreement, Ombudsman will provide ombudsman program services to individuals 60 years and older and under-60 ombudsman program services

to individuals 18-59, with an emphasis on those in economic and social need, i.e. low-income minority individuals and older individuals with limited English Proficiency.

This contract is late because of delays in receiving and processing the OAA funding through the California Department of Aging.

AAS is requesting to waive the RFP process at this time in order to allow for uninterrupted services while AAS completes a community needs assessment and develops an area plan that will inform program needs and yield a more comprehensive RFP for the OAA programs.

AAS requests that your Board authorize the Chief of the Health System or designee to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

The agreement and resolution have been reviewed and approved by County Counsel as to form. This agreement is on the Continuing Resolution.

This agreement contributes to the Shared Vision 2025 outcome of a Healthy Community by providing home and community based services to individuals aged 60 and above. It is anticipated that 115 hours of community education will be provided to facility staff, resident councils, community groups, families, and individuals regarding long term care from home and community based services through the AAA.

PERFORMANCE MEASURE(S):

Measure	FY 2014-15 Actual	FY 2015-16 Projected
Number of hours of community education provided to facility staff, resident councils, community groups, families, and individuals regarding long term care from home and community based services through the Area Agency on Aging.	109 hours	115 hours

FISCAL IMPACT:

The term of the agreement is July 1, 2015 through June 30, 2016, for an amount not to exceed \$314,891. Of this amount, \$197,355 is funded by OAA and State funds for Senior Ombudsman Services. The remaining \$117,536 is net county cost. Funds for these services are included in the AAS FY 2015-16 Adopted Budget. Payment provisions and the levels of service for this contract are essentially the same as the prior contract.