



COUNTY OF SAN MATEO
Inter-Departmental Correspondence
Health System



Date: September 15, 2016
Board Meeting Date: October 18, 2016
Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Louise Rogers, Chief, Health System
Lisa Mancini, Director, Aging & Adult Services
Stephen Kaplan, Director, Behavioral Health & Recovery Services

Subject: Amendment to the Agreement with Telecare Corporation for Psychiatric Treatment Services and Long-Term Care

RECOMMENDATION:

Adopt a resolution authorizing an amendment to the agreement with Telecare Corporation for psychiatric treatment services and long-term care for clients of the Public Guardian, increasing the amount by \$324,190 to an amount not to exceed \$34,079,050, with no change to the term of the agreement.

BACKGROUND:

On December 15, 2015, your Board approved an agreement with Telecare Corporation (Telecare) to provide psychiatric treatment services and long-term care for the term July 1, 2015 through June 30, 2019, in an amount not to exceed \$33,754,860.

Under the B-1 Administrative Memorandum, the selection of providers of services that require specific client placement in out-of-county facilities for Behavioral Health and Recovery Services (BHRS) is exempt from the Request for Proposals process.

DISCUSSION:

Telecare operates the County's Cordilleras facility as a Mental Health Rehabilitation Center (MHRC). At Cordilleras, Telecare provides: (1) psychiatric treatments, in a locked setting, for up to 68 seriously mentally ill residents (County contracts for 61 beds); and (2) 49 residential treatment beds to County residents who can be served in an unlocked licensed residential care setting. Telecare also provides bed capacity for Aging and Adult Services' conserved clients and BHRS clients at the contractor's Garfield Neurobehavioral Center (GNC), which is located in Oakland, California. The clients placed at GNC receive treatment for severe behavioral issues associated with brain damage. Through this amendment, Telecare will add services at: (1) the Morton

Bakar Center for psychiatric treatment and skilled nursing care serving individuals 65 and older; and (2) the Villa Fairmont for intense supervision and a “step down” program for high-need individuals, including those being released from the state hospital. Villa Fairmont also has a young adult focused program. Villa Fairmont and Morton Bakar will provide services to BHRS clients from underserved populations.

The amendment and resolution have been reviewed and approved by County Counsel as to form.

Approval of this amendment contributes to the Shared Vision 2025 outcome of a Healthy Community by providing residential psychiatric treatment services and long-term care services. It is anticipated that no more than 25% of clients admitted to the MHRC shall be returned to a higher level of care within 15 days of admission.

PERFORMANCE MEASURE(S):

Measure	FY 2015-16 Actual	FY 2016-17 Projected
Clients admitted to MHRC that are returned to a higher level of care	4% * 9 of 216	25% 40 of 162

* The FY 2015-16 actual result was better than projected measure of 25%.

FISCAL IMPACT:

The term of the agreement is July 1, 2015 through June 30, 2019. The amount of the agreement is not to exceed \$34,079,050. The amendment increases BHRS’ contract amount by \$324,190.

Of the increased amount for BHRS, \$37,340 is included in the BHRS FY 2015-16 Adopted Budget. Of the latter amount, \$33,606 is funded by sales tax through Realignment and \$3,734 is Net County Cost. For FY 2016-17, the increase is \$276,250 and is included in the BHRS 2016-17 Adopted Budget. Of the latter amount, \$248,625 will be funded by sales tax through Realignment and \$27,625 will be Net County Cost.