RESOLUTION NO. .

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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RESOLUTION AUTHORIZING AN AMENDMENT WITH COMPUCOM SYSTEMS, INC. FOR CONTINUED PROFESSIONAL SERVICES OF AN IT SERVICE MANAGEMENT (ITSM) SYSTEM ADMINISTRATOR TO SUPPORT THE SERVICENOW APPLICATION, EXTENDING THE TERM THROUGH MAY 31, 2017 AND INCREASING THE AMOUNT BY $174,720 TO AN AMOUNT NOT TO EXCEED $438,323.

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RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, the Information Services Department (ISD) executed an agreement on September 10, 2014 with CompuCom Systems, Inc. for an IT Service Management (ITSM) System Administrator for the term September 15, 2014 through April 24, 2015, and for an amount not to exceed $99,840; and

WHEREAS, on March 24, 2015, an amendment was executed to extend the agreement term date through June 30, 2015; and

WHEREAS, on June 16, 2015, an amendment was executed to increase the Agreement by $138,873 for a new not to exceed amount of $238,713, and to extend the Agreement term date through April 30, 2016; and

WHEREAS, on March 3, 2016, an amendment was executed for additional services for the ServiceNow application to be upgraded to the Geneva version and for two (2) additional Contractor resources to assist with that effort, increasing the new not

to exceed amount of $263,603; and

WHEREAS, on March 23, 2016, an amendment was executed to extend the Agreement term date through May 31, 2016; and

WHEREAS, the parties now wish to amend the Agreement to increase the Agreement amount by $174,720 to an amount not to exceed $438,323, and to extend the term through May 31, 2017; and

WHEREAS, this Board has been presented with a form of authorization, said Board has examined and approved same as to both form and content and desires to enter into same; and

NOW THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that the President of the Board of Supervisors be and is hereby authorized to execute said amendment for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest the signature thereto.

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