

COUNTY_{OF} SAN MATEO





Public Safety Communications

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June 22, 2015

COUNTY OF SAN MATEO



Public Safety Communications

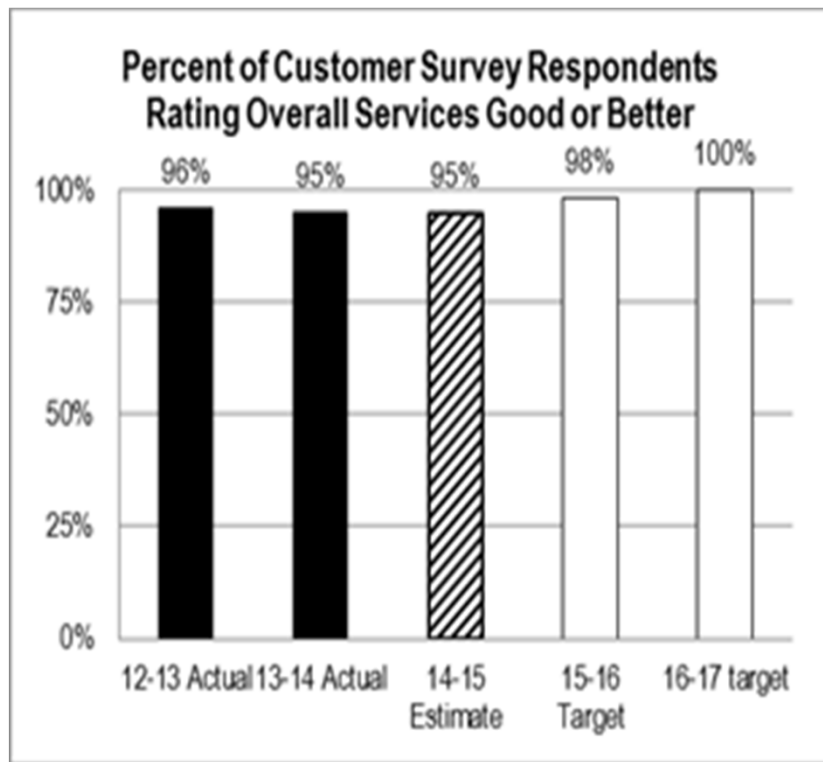
- Our Mission:

*The **Office of Public Safety Communications (PSC)** is dedicated to providing excellent police, fire, and medical emergency dispatch services.*

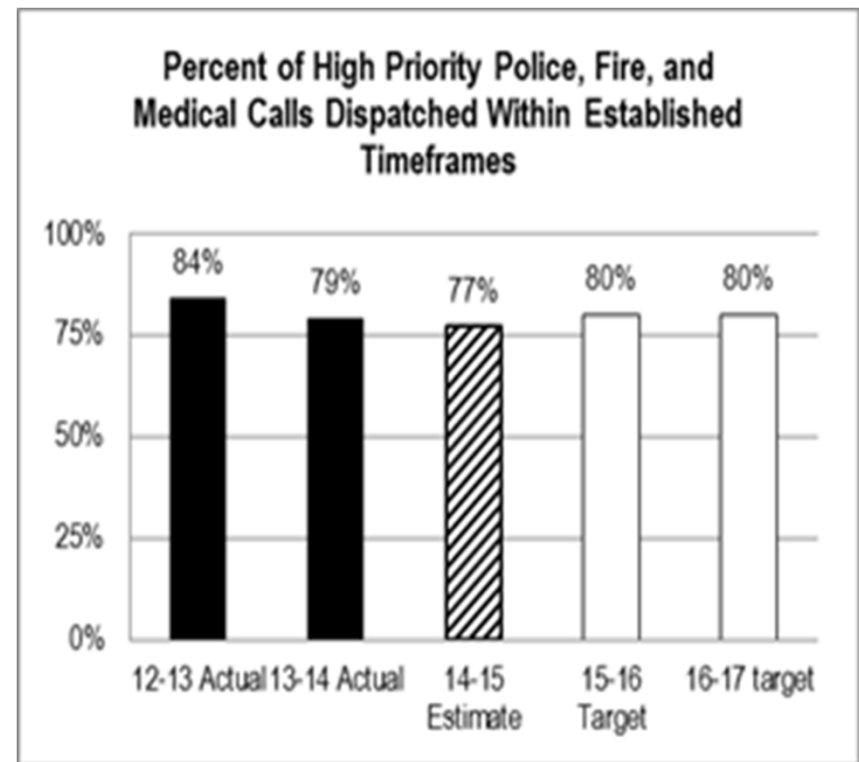
***PSC** does this by forming collaborative partnerships, ensuring quality and upholding the values of the organization. As the initial responder, **PSC** acts quickly and decisively in order to achieve safety and quality of life for those we serve.*

Public Safety Communications

- Key Indicator 1



- Key Indicator 2



FY 2013-15 Accomplishments

- Center of Excellence
 - Emergency Medical Dispatch
 - Re-accredited 2015
- Completion of iPad Field project
- Continued success in staff engagement and retention
- Crisis Intervention Training (CIT)
 - Specifically for Dispatchers

FY 2015-17 Challenges

- Staffing
- New Facility Planning
- New Computer Aided Dispatch (CAD) System
- Super Bowl 50
- Upgrades
 - Current CAD
 - 911 Telephone System

FY 2015-17 Priorities

- Staffing
- Develop Staff Capabilities and Performance
- Restructuring Policy & Procedures
- Organizational Structure
- Team Building Workshop
- New Building/Dispatch Center

FY 2015-17 Budget Overview

	FY 2014-15 Revised	FY 2015-16 Recommended	Amount Change	Percent Change
Total Sources	\$7,904,512	\$8,158,373	\$253,861	3%
Total Requirements	11,330,521	11,751,028	\$420,507	4%
Net County Cost	\$3,426,009	\$3,592,655	\$166,646	5%
Total Positions	59	59	0	N/A

FY 2015-17 Budget Overview

	FY 2015-16 Recommended	FY 2016-17 Recommended	Amount Change	Percent Change
Total Sources	\$8,158,373	\$8,291,629	\$133,256	2%
Total Requirements	11,751,028	12,248,251	497,223	4%
Net County Cost	\$3,592,655	\$3,956,622	\$363,967	10%
Total Positions	59	59	0	N/A

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