

COUNTY OF SAN MATEO

Inter-Departmental Correspondence Health System



Date: October 3, 2014

Board Meeting Date: November 18, 2014

Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Jean S. Fraser, Chief, Health System

Stephen Kaplan, Director, Behavioral Health and Recovery Services

Subject: Agreement with One East Palo

RECOMMENDATION:

Adopt a Resolution authorizing an agreement with One East Palo Alto for multi-cultural center services, outreach and engagement services, and crisis response for the term July 1, 2014 through June 30, 2015, in an amount not to exceed \$443,187.

BACKGROUND:

Since October 2008 One East Palo Alto (OEPA) has provided multi-cultural center services and outreach and engagement services for consumers receiving mental health services in East Palo Alto.

In March 2013, Behavioral Health and Recovery Services (BHRS) issued a Request for Proposals (RFP) for the provision of a Community Outreach and Engagement Program in East Palo Alto. Such a program would be based on community outreach workers who are able to access cultural communities to improve behavioral health services in East Palo Alto. These community outreach workers are able to connect community members to appropriate behavioral health services in East Palo Alto. OEPA submitted a proposal and was selected to provide these services.

DISCUSSION:

This contract with OEPA will provide four distinct services. First, OEPA will provide multi-cultural center services that are welcoming to adult behavioral health consumers and their families. Target populations will reflect the multi-racial, multi-cultural and multi-generational diversity in the community, with a particular focus on consumers who are African-American, Latino, Pacific Islander or Lesbian, Gay, Bisexual or Transgender. Second, through the East Palo Alto Partnership for Mental Health Outreach, OEPA will provide outreach and engagement linkage services that assist consumers with gaining access to Medi-Cal, additional public health services,

behavioral health services, and other services that will improve their health and well-being outcomes. Third, OEPA will train community partners to identify and help people with mental health issues using the Mental Health First Aid Program. The Mental Health First Aid Program is a public education program that helps the public identify, understand, and respond to signs of mental illness and substance abuse disorders. Lastly, through the Behavioral Health Advisory Group Team will work with Ravenswood City School District (RCSD) and the East Palo Alto Police Department, OEPA will provide a culturally competent crisis response to RCSD middle school students experiencing trauma as a result of violent crimes in the East Palo Alto community.

The Resolution contains the County's standard provisions allowing amendment of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

The agreement and Resolution have been reviewed and approved by County Counsel as to form. The agreement is on the Continuing Resolution.

The agreement contributes to the Shared Vision 2025 outcome of a Healthy Community by providing multi-cultural center services for consumers of mental health services. BHRS provides a range of services to support consumers in their efforts towards wellness and recovery. The provision of multi-cultural center services to assist consumers with connecting to services that address their needs and support wellness is one established form of support. It is anticipated that no fewer than 90 unduplicated clients will be referred by the multi-cultural center for mental health services.

PERFORMANCE MEASURE(S):

Measure	FY 2013-14 Actual	FY 2015-16 Projected
Number of unduplicated clients	90	90
referred for mental health services		

FISCAL IMPACT:

The term of the agreement is July 1, 2014 through June 30, 2015. The amount of the agreement is not to exceed \$443,187. Of that amount, the Mental Health Services Act will fund \$274,002. Federal Financial Participation for Medi-Cal Administrative Activities will fund \$49,787 and Measure A will fund \$110,000. The Net County Cost is \$9,398. Funds for these services have been included in the BHRS FY 2014-15 Adopted Budget.

The payment provisions and levels of service in the agreement have increased due to the addition of the Mental Health First Aid program.