



COUNTY OF SAN MATEO
Inter-Departmental Correspondence



Human Services Agency

Date: November 21, 2013

Board Meeting Date: January 7, 2014

Special Notice / Hearing: None

Vote Required: Majority

To: Honorable Board of Supervisors

From: Beverly Beasley Johnson, JD, Director, Human Services Agency

Subject: Amendment to the Agreement with InnVision Shelter Network (formerly Shelter Network) for Homeless Outreach Team (HOT)

RECOMMENDATION:

Adopt a Resolution authorizing an amendment to the agreement with InnVision Shelter Network to create a second Homeless Outreach Team and expand the existing South County team to provide outreach and case management services, extending the term through June 30, 2015, increasing the amount by \$300,000 to \$540,000.

BACKGROUND:

On May 7, 2013, County Manager's Office recommended to the Board of Supervisors to create one new HOT program to serve the North County and the Coastside and funding year round operation of the East Palo Alto Shelter for the next two years. It was recommended to create one new HOT program with two FTEs to serve North County and the Coastside and also adding 0.5 FTE to the existing HOT South County team. The two HOT teams would serve the cities with the largest homeless populations in the County.

The collaborative HOT team consists of local stakeholders, including City and County Department Staff, the Police Departments, Local Nonprofits, and Local Business. These diverse stakeholders work together to steer outreach and housing efforts, targeting the most long-term and costly to serve homeless individuals with the largest numbers of hospitalization and police contacts. A unique feature of HOT model is that the target population is identified by the Police Department, Department of Health, and Behavioral Health and Recovery Services.

DISCUSSION:

The HOT staff is expected to serve a combined total of 100 homeless individuals in Case Management Services and successfully transition 45 homeless individuals to permanent housing solutions for FY 2013-14 and FY 2014-15. The HOT expansion will be implemented through this Amendment to the Agreement with InnVision Shelter Network (IVSN) and planned in conjunction with local jurisdictions. The Human Services Agency has contracted with IVSN for HOT services for the past three years.

The Contractor has assured compliance with the County's Contractor Employee Jury Service Ordinance, as well as all other contract provisions that are required by County ordinance and administrative memoranda, including but not limited to insurance, hold harmless, non-discrimination and equal benefits. County Counsel has reviewed and approved the amendment and Resolution as to form, Risk Management has approved the Contractors' insurance and the Contract Compliance Committee has approved a beyond 3-year Waiver Request.

Approval of this amendment contributes to the Shared Vision 2025 outcome of a Prosperous Community by providing case management and housing services to homeless individuals of North County and Coastsides of San Mateo County. It is anticipated that 145 chronically homeless individuals will be either connected to permanent housing or/and receive Case Management Services for the term of this Amendment.

PERFORMANCE MEASURE(S):

Measure	FY 2013-14 Actual	FY 2014-15 Projected
Homeless individuals on HOT list who successfully transition to permanent housing solutions (including reunification with family members).	18	45 (cumulative)
Homeless individuals on HOT list successfully engaged in HOT Case Management (meeting at least once per week with a case manager).	82	100 (cumulative)

FISCAL IMPACT:

The term of the Agreement will be extended by one year to June 30, 2015. This amendment adds \$300,000, \$150,000 each for FY 2013-2014 and FY 2014-2015 for a total obligation of \$540,000. The amendment amount of \$300,000 is funded 100% by Measure A funding. Appropriation has been included in the FY 2013-14 and FY 2014-15 Adopted Budgets.