



COUNTY OF SAN MATEO
Inter-Departmental Correspondence
Human Services Agency



Date: April 2, 2014
Board Meeting Date: May 6, 2014
Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Iliana Rodriguez, Director, Human Services Agency

Subject: Amendment with Triple P America, Inc.

RECOMMENDATION:

Adopt a Resolution authorizing an amendment to the agreement with Triple P America, Inc., to provide therapeutic visitation training and coaching visits to Children and Family Services Staff, extending the term through September 30, 2014, and increasing the amount by \$70,000 to \$170,000.

BACKGROUND:

On October 4, 2013, the Human Services Agency approved Agreement #74200-14-D020 allowing Triple P America, Inc., to provide visitation training services to children and their families/relative caregivers to promote reunification while children are under the Court's jurisdiction. In the fall of 2012, a Visitation Blue Ribbon Committee was formed consisting of the Commission, Judges, Attorneys, Court Appointed Special Advocates of San Mateo County CASA, the Faith-Based Community, and leadership of Children and Family Services (CFS) to recommend a set of visitation categories to promote a common language and approach between the Courts and CFS and strengthen reunification. A visitation continuum was adopted by the Courts and CFS in May of 2013 and subsequent training was held to introduce the revised visitation categories to all parties involved in the reunification process. In order to provide the range of visitation adopted by the Courts and CFS, additional in-depth skill-based training is required in the areas of therapeutic visitation training and coaching visits.

Coaching is a new category of visitation that involves a trained staff in the visitation room with the parents providing hands-on tips about safe and appropriate child rearing practices and may include role playing with the parent. Training in both Therapeutic Visitation Services (TVS) and coaching visitation are required for CFS staff to fully implement this new continuum. To meet this critical training need, the Triple P-Positive Parenting Program was identified. The Triple P-Positive Parenting Program is an evidence-based, multi-level, prevention-oriented parenting and family support

educational strategy aimed at addressing behavioral, emotional and developmental problems in children by enhancing the knowledge, skills, and confidence of parents. Triple P-Positive Parenting Program is a tiered continuum of increasing intensity and as such CFS staff can receive training on either therapeutic or coaching approaches or both; depending on the job classification, educational level and experience.

DISCUSSION:

CFS has recently undergone changes in restructuring of service areas which in turn has created staff movement and the need to hire additional staff. This amendment will provide newly hired Measure A staff such as Psychiatric Social Workers with training and certification at Level 4 (standard training to provide coaching visitation) followed by Level 5 training and certification (enhanced therapeutic visitation services). It will also ensure that other untrained Measure A staff are provided with training and certification on Level 4 or standard training to provide parent skill intervention through coaching visitation services.

The Human Services Agency also request the Board to authorize the Director of the Human Services Agency or the Director's Designee to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

The Contractor has assured compliance with the County's Contractor Employee Jury Service Ordinance, as well as all other contract provisions that are required by County ordinance and administrative memoranda including, but not limited to, insurance, hold harmless, non-discrimination, and equal benefits. County Counsel has reviewed and approved the Amendment and Resolution as to form and the Contractor meets the insurance certification.

Approval of this Amendment contributes to the Shared Vision 2025 outcome of a Prosperous Community by ensuring that at least 92% of staff who participate in this training are able to implement the skills they learned and as a result will help clients build positive parental skills through individual coaching and classes. Parents will increase their knowledge, skills, and confidence to provide safe and appropriate child-rearing practices to their children. The outcome of such activities is to strengthen reunification of these families.

PERFORMANCE MEASURE(S):

Measure	FY 2013-14 Actual	FY 2014-15 Projected
Percent of Measure A participants who passed the administered test at 80% or above and demonstrate proficiency in Level 4 and Level 5	92%	N/A

FISCAL IMPACT:

This Amendment extends the term of the Agreement by 3 months, for a new term of October 7, 2013 through September 30, 2014. The total Agreement amount is \$170,000, of which \$59,500 is claimed through Title IV-E and Realignment, \$110,500 is Funded through Measure A. Funds have been included in the FY 2013-14 Adopted Budget and FY 2014-15 Recommended Budget. There will be no increase in cost to the County as the Amendment amount of \$70,000 will be reimbursed by 35% Realignment and 65% Measure A funding.