



**COUNTY OF SAN MATEO**  
Inter-Departmental Correspondence  
County Manager



**Date:** April 20, 2017

**Board Meeting Date:** April 25, 2017

**Special Notice / Hearing:** None

**Vote Required:** Majority

**To:** Honorable Board of Supervisors

**From:** John L. Maltbie, County Manager

**Subject:** County Manager's Report #8

**RECOMMENDATION:**

Accept this informational report.

**BACKGROUND:**

This report will provide you with updates on a variety of County initiatives focusing on Public Safety, Health and Human Services, Community Services and Performance, in addition to reports on legislation and issues that require your action. We also will keep you and the public informed about new services, upcoming events and general updates.

**DISCUSSION:**

**Public Safety**

**Dispatchers of the Year named**

What's better than one outstanding dispatcher of the year? Two, of course. For the first time ever, the County's Office of Public Safety Communications marked National 9-1-1 Dispatcher Appreciation Week by naming two of its fine employees as Dispatcher of the Year. Congratulations to Brook Hannagan and Patricia Rito who have served the County and its residents in those roles for six and 13 years, respectively. Their nominating colleagues noted Hannagan's role as a communications training officer and that Rito is the "calm voice of chaos." Both women are exemplary examples of the commitment and hard work all of our dispatch staff bring to their work helping keep our community safe.

**Community Services**

**Housing wants your story**

The Department of Housing wants to hear how county residents and those who work here make the housing choices that they do as part of a federally required assessment of fair housing. Using a 10-minute online survey that ends May 12 and pair of community meetings on June 17, the department's consultants will craft a Fair Housing Plan which meets the requirement of the U.S. Department of Housing and Urban Development and serve as a local blueprint to develop strategies to improve fair access to housing opportunities. As a recipient of HUD funds, the County must complete this

Assessment of Fair Housing which includes analyzing barriers to fair housing access and developing strategies to combat those barriers.

The effort is a joint undertaking by the County, the cities of Daly City, San Mateo, Redwood City and South San Francisco, the Housing Authority of San Mateo County and the South San Francisco Housing Authority. The jurisdictions are seeking responses from as diverse an audience as possible to fully develop a picture of the community's access to good jobs, schools, health care, transportation and housing.

### **Summer Learning Challenge 2017 set to begin**

The Summer Learning Challenge is a countywide initiative to prevent the "summer slide," the loss of academic skills and knowledge over the summer, which has a greater impact on the achievement of low-income and minority children. Beginning June 1, kids under the age of 18 can go to their local public library where they'll get a free book to keep and a learning log to track their progress in the Summer Learning Challenge. When the log is complete, they receive a raffle ticket for a drawing for a \$1,000 college scholarship. Libraries provide a variety of learning activities for kids all summer long, ranging from coding and filmmaking to crafts and story time. Whenever kids visit the library, they also receive a raffle ticket for a weekly drawing for tickets to a local attraction, including zoos, museums or movie theaters.

This project is supported in part by \$366,000 in Measure K funding, which is applied to outreach, engagement, books and the scholarships that are offered at every public library in the county. In 2016, more than 78,000 kids participated in the Summer Learning Challenge and more than 80,000 free books were distributed. This year, we are anticipating more than 80,000 San Mateo County children and youth will join in.

### **Recycling hotline not going to waste**

Having just celebrated Earth Day, I'd like to remind your Board and the public that an appropriate recycling or disposable option is available for just about any item imaginable. Help for befuddled residents and businesses is only a phone call away, thanks to the Office of Sustainability's Recycle Hotline (888-442-2666). English and Spanish speaking staffers help more than 600 callers per year connect with places that will help them reuse or recycle their unwanted items. The most common questions are about garbage and recycling collection services, how to compost, where to donate or recycle unwanted items and the County's Construction and Demolition Waste Management Plan requirements.

### **Measure K**

#### **St. Leo's apartments on track and on camera**

Despite this winter's heavy rains, crews have made substantial progress toward completing St. Leo's Apartments, a 15-unit complex in the North Fair Oaks neighborhood for residents with extremely low incomes. As you will remember, your Board awarded \$1 million in Measure K funds to help create this much-needed affordable housing, plus an additional \$30,000 to help with furnishings. Sister Christina Heltsley of the St. Francis Center tells us they hope to complete the project by the end of June with the residents moving into their new homes shortly afterward. To celebrate, they will host a "Building Block Party" on June 25 with tours of the St. Francis Center, Siena Youth Center, St. Leo's Apartments and community gardens. All proceeds from the event will go towards affordable housing. In the meantime, the public can monitor the progress on a Webcam: <http://166.248.211.83:8091/>

## **News and Updates**

### **NFO Forward, County help Latino youth find their passion**

North Fair Oaks Forward is busy promoting the sixth annual OYE Youth Conference, an annual community event that brings together Latino and Latina youth for a day of exploring identity, gaining tools for success and discovering their personal passions. The OYE Conference — which stands for Orgullo y Educacion — is a project of the North Fair Oaks Youth Initiative, a program of the nonprofit St. Francis Center, and sponsored by several partners including several County departments and its NFO team. The May 6 is expected to draw 350 teens and young adults ages 12 to 22 plus their parents who will build identity and community through hands-on workshops, speakers and networking. The goal is motivating the youth to find their purpose in life and introduce them to educational, social and political resources. Another goal is providing parents with the proper tools to support their children in those endeavors.