



**COUNTY OF SAN MATEO**  
Inter-Departmental Correspondence  
Human Services Agency



**Date:** March 3, 2017  
**Board Meeting Date:** April 25, 2017  
**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors

**From:** Iliana Rodriguez, Director, Human Services Agency

**Subject:** Agreement With Community Overcoming Relationship Abuse To Provide Services For Domestic Violence Victims

**RECOMMENDATION:**

Adopt a resolution authorizing an agreement with Community Overcoming Relationship Abuse to provide services for domestic violence victims, for the term of July 1, 2017 through June 30, 2019, in the amount of \$180,000.

**BACKGROUND:**

Community Overcoming Relationship Abuse (CORA) works collaboratively with the Human Services Agency (HSA) in providing services to victims of domestic violence. CORA's services include emergency shelter, transitional housing, counseling education programs, legal assistance, community outreach services, and crisis hotline. These services are free and confidential for victims of domestic violence in San Mateo County and are an integral component of HSA's mission to promote self-sufficiency.

**DISCUSSION:**

CORA will provide prevention and intervention services for FY 2017-19 to victims of domestic violence. It is in the County's best interest to waive the Request for Proposals (RPF) process because CORA is the only domestic violence organization in San Mateo County that provides a continuum of domestic violence services and therefore, it is recognized as a sole source provider.

The resolution contains the County's standard provisions allowing amendments of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

The agreement and resolution have been reviewed and approved by County Counsel as to form.

Approval of this agreement contributes to the Shared Vision 2025 outcome of a Prosperous Community by providing domestic violence victims and their children emergency shelter, transitional housing, counseling, and access to the crisis hotline. By providing these services to domestic violence victims and their families, children will grow up in a safer and healthier environment that enables them to thrive. It is anticipated that out of 200 adults and children who receive emergency shelter services, 65% will exit to transitional or permanent housing. It is also anticipated that 90% of callers to CORA's 24-hour crisis hotline will report understanding the full scope of the resources and services available at the end of the call.

**PERFORMANCE MEASURE(S):**

| <b>Measure</b>  | <b>FY 2016-17 Estimated</b> | <b>FY 2017-18 Projected</b> |
|---|-----------------------------|-----------------------------|
| Percent of domestic violence victims provided emergency shelter who exit the program to transitional or permanent housing.                                      | 65%                         | 65%                         |
| Percent of callers to CORA's 24-hour crisis hotline who report at the end of the call understanding the full scope of resources of services that are available. | 85%                         | 90%                         |

**FISCAL IMPACT:**

The term of this agreement is July 1, 2017 through June 30, 2019. The amount of this agreement is \$180,000. This agreement is funded with marriage license receipts and cost recovery is through the Marriage License Trust Fund. Budgetary appropriation for this obligation is included in the FY 2017-18 and the FY 2018-19 Recommended Budgets. There is no General Fund Net County Cost associated with this agreement.