## RESOLUTION NO.

## BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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## RESOLUTION AUTHORIZING AN AGREEMENT WITH NUANCE COMMUNICATIONS, INC. FOR TRANSCRIPTION SERVICES FOR THE TERM OF SEPTEMBER 1, 2013 THROUGH AUGUST 31, 2015, IN AN AMOUNT NOT TO EXCEED \$450,000

**RESOLVED,** by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, San Mateo Medical Center (SMMC) requires the transcription of

medical services to make patient information available throughout SMMC; and

WHEREAS, SMMC has implemented a new Electronic Medical Record (EMR)

which requires that all transcribed reports transition to an XML programming format; and

WHEREAS, Nuance Communications, Inc. (Nuance), SMMC's current

transcription vendor, was able to accommodate this requirement to timely reformat all current reports types into the XML format; and

WHEREAS, SMMC has simultaneously been preparing to implement the ICD-

10 coding system in October 2014; and

WHEREAS, SMMC is requesting a waiver of the Request for Proposals (RFP) process and wishes to enter into a new agreement with Nuance for transcription services because changing transcription vendors from Nuance during the implementation of the ICD-10 Coding system would be disruptive; and

WHEREAS, Ordinance Code Section 2.83.170 authorizes the Board of

Supervisors to waive the RFP process in any situation where the Board of Supervisors determines that the best interest of the County could be served without the necessity of an RFP; and

WHEREAS, given the foregoing, this Board of Supervisors determines that the best interest of the County will be served without the necessity of proposals; and

WHEREAS, both parties wish to enter into an agreement whereby Nuance will provide transcriptions services for the term of September 1, 2013 through August 31, 2015, for an amount not to exceed \$450,000; and

**WHEREAS,** this Board has been presented with a form of such Agreement, has examined and approved it as to both form and content, and desires to enter into it.

**NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED** that the RFP process for said agreement is hereby waived.

**BE IT FURTHER RESOLVED** that the President of this Board of Supervisors be and is hereby authorized and directed to execute said Agreement for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest the President's signature thereto.

**BE IT ADDITIONALLY RESOLVED** that the Chief of the Health System or designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

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