



**COUNTY OF SAN MATEO**  
Inter-Departmental Correspondence  
Health System



**Date:** November 7, 2016  
**Board Meeting Date:** December 13, 2016  
**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors

**From:** Louise Rogers, Chief, Health System  
Lisa Mancini, Director, Aging and Adult Services

**Subject:** Amendment to the Agreement with the California Department of Aging for the Health Insurance Counseling and Advocacy Program

**RECOMMENDATION:**

Adopt a resolution authorizing an amendment to the agreement with the California Department of Aging to provide health insurance counseling and advocacy program services, for the period July 1, 2016 through June 30, 2017, in an amount not to exceed \$313,547.

**BACKGROUND:**

The Health Insurance Counseling and Advocacy Program (HICAP) is a volunteer-supported program that provides three basic services: community education; lay counseling; and advocacy related Medicare health insurance counseling. HICAP is an integral component of the County's community-based long-term care system because the program connects eligible citizens to Medicare health insurance. Medicare beneficiaries, those under 65 who are about to become eligible for Medicare, and those who are disabled are eligible for HICAP services.

**DISCUSSION:**

Your Board designated the County's Aging and Adult Services division (AAS) as the Area Agency on Aging for San Mateo County to carry out state-funded programs pursuant to the federal Older Americans Act of 1965. On April 26, 2016, your Board approved the FY 2016-2020 Area Plan for Services for Older Adults and Adults with Disabilities.

On June 21, 2016, your Board approved the FY 2016-17 HICAP agreement for the term July 1, 2016 through June 30, 2017, in an amount not to exceed \$311,098.

This amendment increases funding by \$2,449 to an amount not to exceed \$313,547. The increase in funding is reflected in the AAS FY 2016-17 Adopted Budget.

This amendment to the California Department of Aging HICAP agreement allows the County to accept the additional funding.

The amendment and resolution have been reviewed and approved by County Counsel as to form.

This amendment contributes to the Shared Vision 2025 outcome of a Healthy Community by providing home and community based services to individuals 60 and above. It is anticipated that 80% of respondents will feel that their HICAP counseling appointment was helpful and necessary to make an informed decision about Medicare coverage options.

**PERFORMANCE MEASURE(S):**

Measure	FY 2016-17 Actual	FY 2017-18 Projected
Number and percentage of HICAP service recipient respondents who felt that the HICAP counseling appointment was helpful and necessary to make an informed decision about their Medicare coverage and options	65% 168 respondents	80% 195 respondents

**FISCAL IMPACT:**

The term of the revised agreement remains July 1, 2016 through June 30, 2017. The amount of the agreement is not to exceed \$313,547 in funding from the California Department of Aging. This amendment increases the contract amount by \$2,449. There is no Net County Cost associated with this agreement. These funds have been included into the AAS FY 2016-17 Adopted Budget.