

RESOLUTION NO. .

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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**RESOLUTION AUTHORIZING AN AMENDMENT TO THE AGREEMENT WITH
PACIFIC INTERPRETERS, INC., A LANGUAGE LINE SOLUTIONS COMPANY, FOR
INTERPRETER SERVICES, EXTENDING THE TERM OF THE AGREEMENT
THROUGH FEBRUARY 28, 2017, AND INCREASING THE AMOUNT BY \$150,000
TO AN AMOUNT NOT TO EXCEED \$2,025,000**

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, on April 22, 2014, your Board approved an agreement with Pacific Interpreters, Inc. (Pacific Interpreters), a Language Line Solutions Company, for interpreter services; and

WHEREAS, on May 23, 2014, your Board approved an amendment to add the Human Services Agency (HSA) to this agreement for their interpreter needs at the negotiated rate for San Mateo Medical Center (SMMC), which increased the amount by \$800,000; and

WHEREAS, on December 15, 2015, your Board approved an amendment due to an increase in demand for interpreter services, which increased the amount by \$350,000 to an amount not to exceed \$1,750,000; and

WHEREAS, on November 15, 2016, your Board approved an amendment due to an increase in demand, increasing the amount by \$125,000 to an amount not to exceed \$1,875,000; and

WHEREAS, SMMC and HSA underestimated the increase in demand for interpreter services as the result of a new Joint Commission regulatory standard; and

WHEREAS, the parties wish to amend the agreement to extend the term of the agreement through February 28, 2017 and increase funding by \$150,000 to a not to exceed amount of \$2,025,000; and

WHEREAS, your Board has been presented with a form of said amendment, has examined and approved it as to both form and content, and desires to enter into it.

NOW THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that the President of this Board of Supervisors be and is hereby authorized and directed to execute said amendment number four for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest the President's signature thereto.

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