



**COUNTY OF SAN MATEO**  
Inter-Departmental Correspondence  
Human Services Agency



**Date:** November 1, 2016  
**Board Meeting Date:** December 13, 2016  
**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors

**From:** Iliana Rodriguez, Director, Human Services Agency

**Subject:** Third Amendment to the Agreement with StarVista for Family Stabilization Services

**RECOMMENDATION:**

Adopt a resolution authorizing an amendment to the agreement with StarVista to increase funding for the continuation of family stabilization services, extending the term by six months to June 30, 2017, and increasing the amount by \$201,547, to an amount not to exceed \$991,547.

**BACKGROUND:**

On June 19, 2015, the Director of the Human Services Agency (HSA) entered into a department level agreement with StarVista to provide start-up costs for Family Stabilization (FS) services in the amount of \$100,000 for the term of March 1, 2015 through June 30, 2016. The start-up costs were used to implement the FS program and determine the future model of the program. Subsequent amendments increased funding by \$690,000 to an amount not to exceed \$790,000, extended the term of the agreement through December 31, 2016, and added two (2) full-time clinicians.

California counties are mandated to implement the FS component and its associated services to the CalWORKs program under AB 74, which was enacted in 2013 under the Welfare and Institutions Code.

**DISCUSSION:**

This amendment adds funds for the continuation of FS services and extends the term of the agreement by another six months while HSA continues to evaluate services under the program and prepares to release a Request for Proposals (RFP). SMC Works is planning to issue an RFP for these Family Stabilization services and needs additional time to conduct research, focus groups, survey the CalWORKs population, and perform data and analysis to understand the needs of the CalWORKs WTW population. SMC Works plans to release the RFP in early 2017.

The FS program was created to provide intensive program management and barrier removal services to clients who are homeless, victims of domestic violence or are suffering from drug or alcohol abuse so that they can achieve self-sufficiency. In San Mateo County, FS services became a component of the Welfare to Work program. Participants in the program do not have hourly participation requirements commonly associated with the 24 month Welfare to Work program, and have the option to suspend the clock for up to six months.

StarVista case managers and clinicians partner to conduct multiple home visits and provide each individual/family with a significant amount of time and attention in order to fully assess the barriers in the household and subsequently work to remove those barriers.

County Counsel has reviewed and approved the amendment and resolution as to form.

This amendment contributes to the Shared Vision 2025 outcome of a Prosperous Community by providing safe and supportive homes and neighborhoods for children in San Mateo County through the Family Stabilization initiative. Additionally, FS promotes CalWORKs Family Engagement as the FS services will strive to ensure that families who “graduate” from the program are prepared for full-time employment and/or education activities. It is anticipated that 70% of families receiving FS services will meet or exceed the goals identified in their service plans and that 70% of engaged families will have their needs met by community resources at the time their cases close.

**PERFORMANCE MEASURE(S):**

Measure	FY 2016-17 Estimated	FY 2017-18 Projected
Percent of families receiving FS services that will meet or exceed the goals identified in their service plans.	70%	70%
Percent of engaged families who have their needs met by community resources at closing.	70%	70%

**FISCAL IMPACT:**

This agreement is fully funded by both the Family Stabilization (FS) and CalWORKs Single Allocations and was included in the FY2016-17 Adopted Budget. Any costs exceeding the FS Allocation are eligible to be claimed under the CalWORKs Single Allocation. There is no Net County Cost (NCC).