



COUNTY OF SAN MATEO
Inter-Departmental Correspondence
County Manager



Date: January 2, 2014
Board Meeting Date: January 28, 2014
Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors
From: Jaime D. Young, Public Safety Communications Director
Subject: Agreement with the City of East Palo Alto

RECOMMENDATION:

Adopt a Resolution authorizing an agreement with the City of East Palo Alto for public safety communications services for the term of July 1, 2013 through June 30, 2017, in an amount not to exceed \$3,375,340.

BACKGROUND:

The Office of Public Safety Communications has provided law enforcement communications under contract to the City of East Palo since 1987. The previous contract expired June 30, 2012; however Public Safety Communications continued to provide effective and efficient law enforcement communications services while working with the City of East Palo as they explored options for the outsourcing of communications services to other agencies. During the last three year contract, the County did not pass along cost of living increases, leaving fees for services flat during the contract term.

DISCUSSION:

Under this Agreement, PSC will provide communications/dispatch services and supervisory personnel to oversee shift operations, 24 hours a day, seven days a week. Also included is management overhead, public safety systems oversight and maintenance and a small pro rata share of service and supply costs. When staffing allows, PSC personnel will participate in community public education, neighborhood meetings, crime prevention campaigns, and ride-alongs with police officers.

Approval of this Agreement contributes to the Shared Vision 2025 outcome of Safe Neighborhoods by ensuring that efficient and prompt 9-1-1 communications services are rendered to the citizens and visitors of East Palo Alto, 24 hours a day, seven days a week.

PERFORMANCE MEASURE(S):

Measure	FY 2012-13 Actual	FY 2014-15 Projected
Percent of police calls where basic call information is accurately obtained within established time frames as compared to the national standard	86%	90%
Percentage of police calls where accurately obtaining critical public safety information prior to dispatch of the call is achieved as compared to the national standard	97%	98%

FISCAL IMPACT:

Revenue from this Agreement is included within the Public Safety Communications FY 2013-14 and FY 2014-15 budget. The City will pay for services through the annual December and April property tax levy, which has been the historical method of payment. Revenue received will total \$3,375,340 over the four year contract. The Agreement also includes fee adjustments amortized over the term of the contract in order to adjust to current costs for services, and also includes cost of living increases.