

## **RESOLUTION NO. .**

**BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA**

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**RESOLUTION AUTHORIZING AN AMENDMENT TO THE AGREEMENT WITH  
CONCERN:EAP AS THE COUNTY'S EMPLOYEE ASSISTANCE PROGRAM  
VENDOR TO PROVIDE WORK-LIFE BENEFITS AND RESOURCES TO COUNTY  
EMPLOYEES AND THEIR DEPENDENTS, EXTENDING THE TERM THROUGH  
DECEMBER 31, 2018, INCREASING THE AMOUNT BY \$310,000, TO AN AMOUNT  
NOT TO EXCEED \$465,000**

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**RESOLVED**, by the Board of Supervisors of the County of San Mateo, State of California, that

**WHEREAS**, the County has negotiated with its employees to provide an Employee Assistance Program (EAP) that offers counseling services and resources to help employees and their family members manage problems related to work, personal relationships, stress, finances, substance abuse and other life concerns; and

**WHEREAS**, on December 15, 2015, your Board approved an agreement with CONCERN:EAP to provide Employee Assistance Program Services for the term January 1, 2016, through December 31, 2016 with the aggregate amount not to exceed \$155,000; and

**WHEREAS**, CONCERN:EAP is a stand-alone, full-service EAP provider based locally in Mountain View and has earned a reputation for quick and easy access to licensed clinical providers, specialized training and comprehensive work/life resources and referrals. CONCERN:EAP provides a flexible and “hands on” approach to meeting the personal needs of employees and has been an effective partner in the County’s efforts to promote the optimal health and well-being of its employees; and

**WHEREAS**, it continues to receive positive customer satisfaction reviews from employees and family members who have used its counseling services and it is considered to be an effective partner in providing department support after critical incidents and in providing objective assistance to supervisors and managers with employee performance issues, as well as timely counseling services to employees facing difficult personal situations; and

**WHEREAS**, the County is requesting to amend the agreement by two years through December 31, 2018, to allow time for the County to schedule the project management of a services and issue a new RFP; and

**WHEREAS**, both parties wish to amend the agreement to extend the term through December 31, 2018, and to increase the amount by \$310,000 to an amount not to exceed \$465,000; and

**WHEREAS**, this Board has been presented with a form of such amendment, has examined and approved it as to both form and content, and desires to enter into it.

**NOW THEREFORE, IT IS HEREBY DETERMINED AND ORDERED** that the President of this Board is hereby authorized and directed to execute said contract amendment for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest the President's signature thereto.

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