# COUNTY OF SAN MATEO



# **Parks Department**

Marlene Finley November 1, 2016

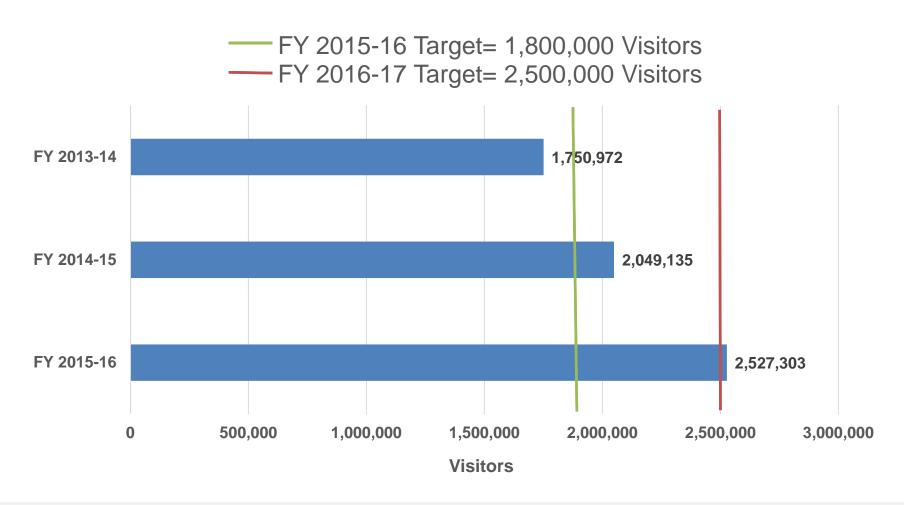


#### **Mission Statement**



Through stewardship, San Mateo County Parks preserves our County's natural and cultural treasures in order to provide safe and accessible parks, recreation, and learning opportunities that enhance the community's quality of life.

#### **Number of Annual Parks Visitors**





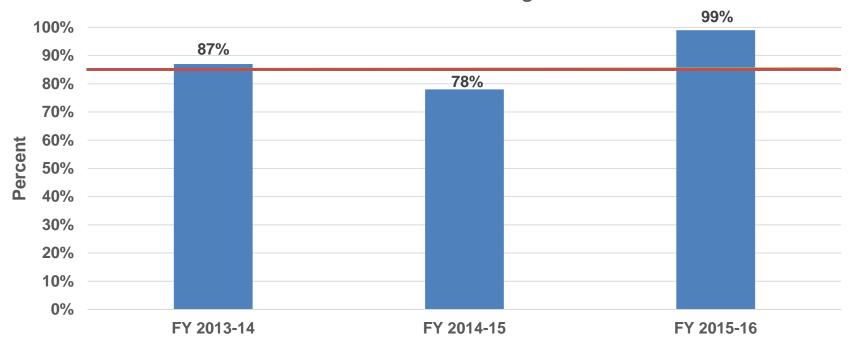
# **Humpback Whales at Mirada West**





# Percent of Customer Survey Respondents Rating Services Good or Better

FY 2015-16 Target= 85%
FY 2016-17 Target= 85%

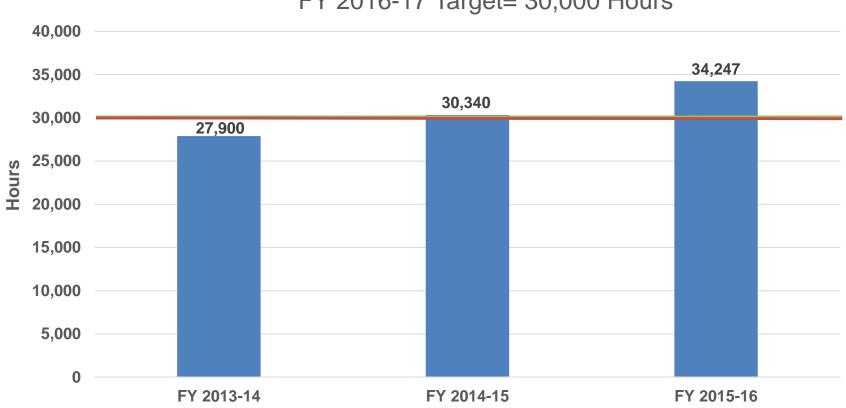


Number of responses received in FY 2015-16 = 2,414 Percent of customers responding to survey in FY2015-16 = 58.1 percent



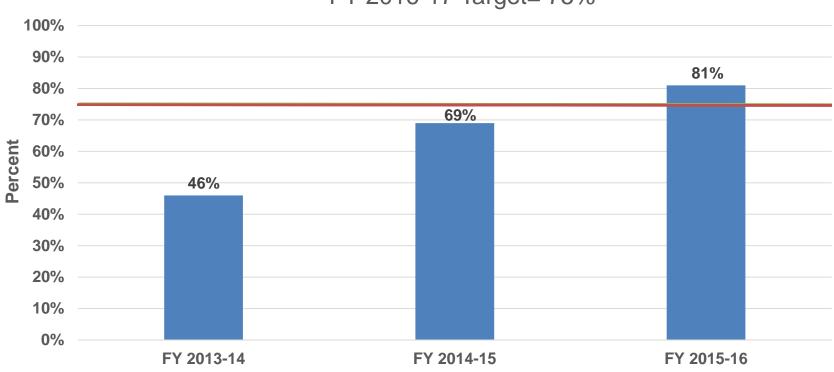
#### **Number of Annual Volunteer Hours**





#### **Percent of Performance Goals Met**



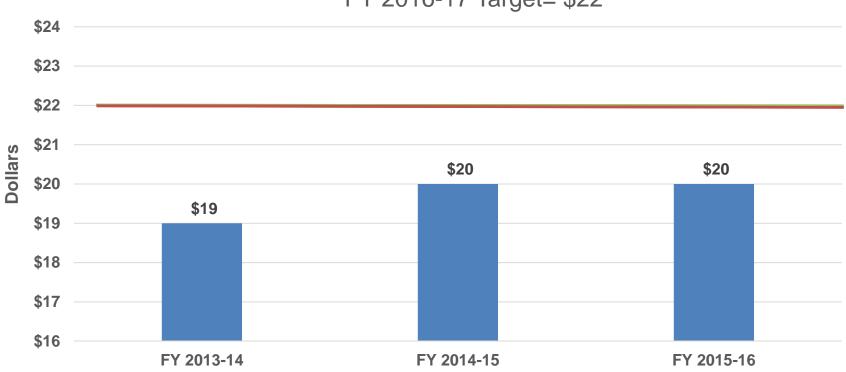




## Cost per Capita

Data based on countywide population

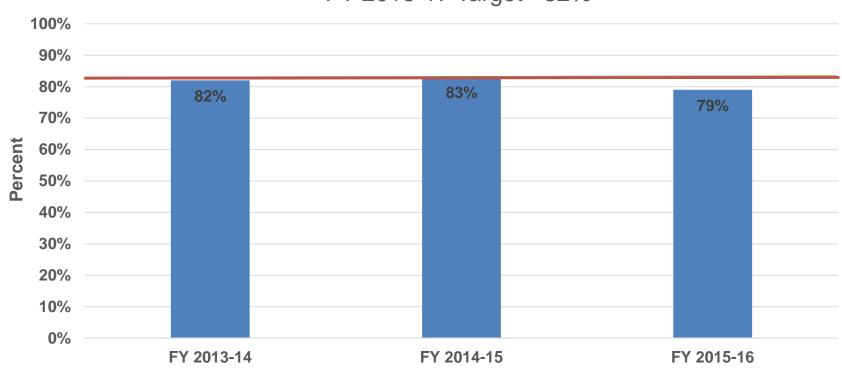
FY 2015-16 Target= \$22FY 2016-17 Target= \$22





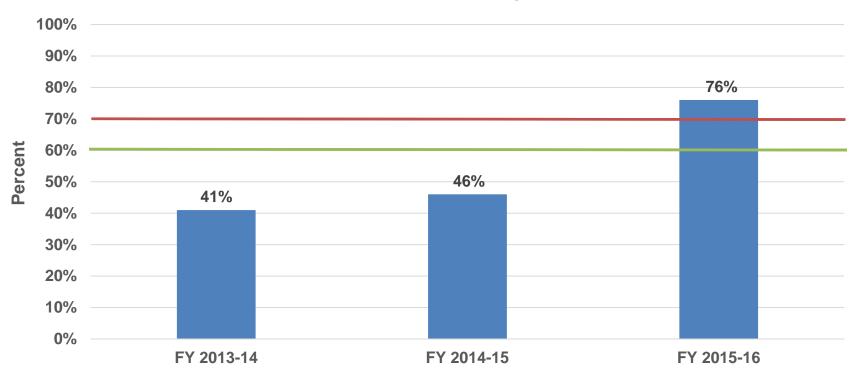
# Percent of Employees Rating Experience Working for the County as Good or Better

FY 2015-16 Target= 82%FY 2016-17 Target= 82%



# Percent of Employee Evaluations Completed Annually

FY 2015-16 Target= 60% FY 2016-17 Target= 70%





#### Measure A

#### FY 2015-17

- Sanchez Adobe
- Moss Beach & Huddart Playground
- Memorial Campground Movie System
- Horse Arena Footing
- ADA Playground Improvements
- SCA Field Crews
- Parks Shuttle Program
- Mini-parks

#### FY 2017-19

- Hazardous Trees & Fire Fuel Reduction
- Repave Campgrounds & Re-rock Emergency Access Roads
- Replace Huddart Park Waterlines
- Junipero Serra Park Playground, Shelters, Roofs, Picnic Tables, Paving, Sewer Lines
- Sam McDonald House & Visitor Center
- Mini-parks



## FY 2015-17 Highlights

- Completed Visitor survey with San Francisco State University
- Visits to County Parks up 23 percent
- Improved completion rate for annual employee evaluation
- 40 interpretive programs in FY15-16

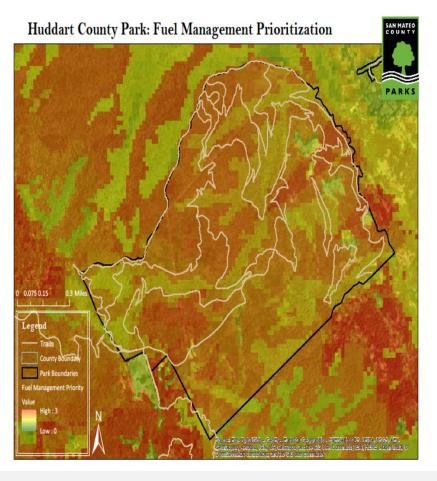


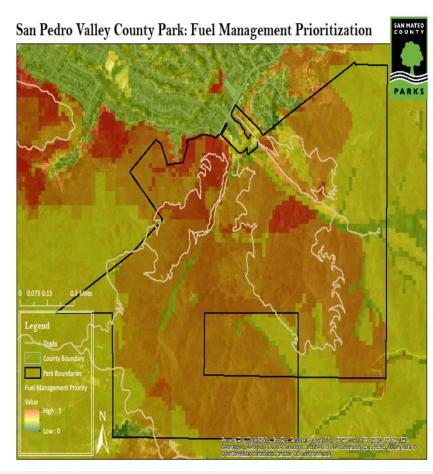
## FY 2015-17 Highlights

- Updated Technology: New Reservation system, new electronic fee stations at Coyote Point and Memorial Park, use of iPads(tablets) for entering field data, mapping, way-finding and checking-in campers
- Implemented new concession contract for Folgers Stable
- Certified as a Green Business after completing Sustainability Action Plan
- Initiated Stewardship Volunteer Corps Program
- Completed fire fuel hazard reduction on approximately 11 acres



### Technology Application for Resource Management







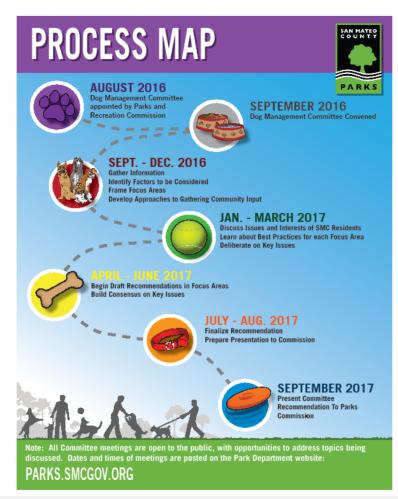
#### **FY 2017-19 Goals**

- Maintain momentum and upward trends
- Construct Green Valley Trail
- Grazing on San Bruno Mountain
- Park Shuttles on weekends to Wunderlich and Edgewood parks
- Complete Flood Park improvements CEQA
- Improve Parks infrastructure



#### **FY 2017-19 Goals**

- Increase Park Ranger presence, public programs, outreach and park activities
- Convene Dog Management Committee
- Review Coyote Point Marina for possible concession lease
- Continue to improve project tracking, planning and completion
- Sustainable funding for parks





## FY 2017-19 Challenges

- Meeting the need for expanding community outreach and visitor services while continuing to provide core park work
- Replacing old, failing water and sewer systems
- Providing adequate level of Park Ranger services to meet the impacts of increased visitor use
- Limited office space



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