

**COUNTY<sub>OF</sub> SAN MATEO**





# **Agriculture, Weights and Measures FY 2015-17 Performance Report**

**Fred Crowder  
Ag Commissioner  
Sealer Of Weights and Measures  
November 1, 2016**

**COUNTY OF SAN MATEO**





# Department Mission Statement:

*To protect agricultural and  
environmental resources,*

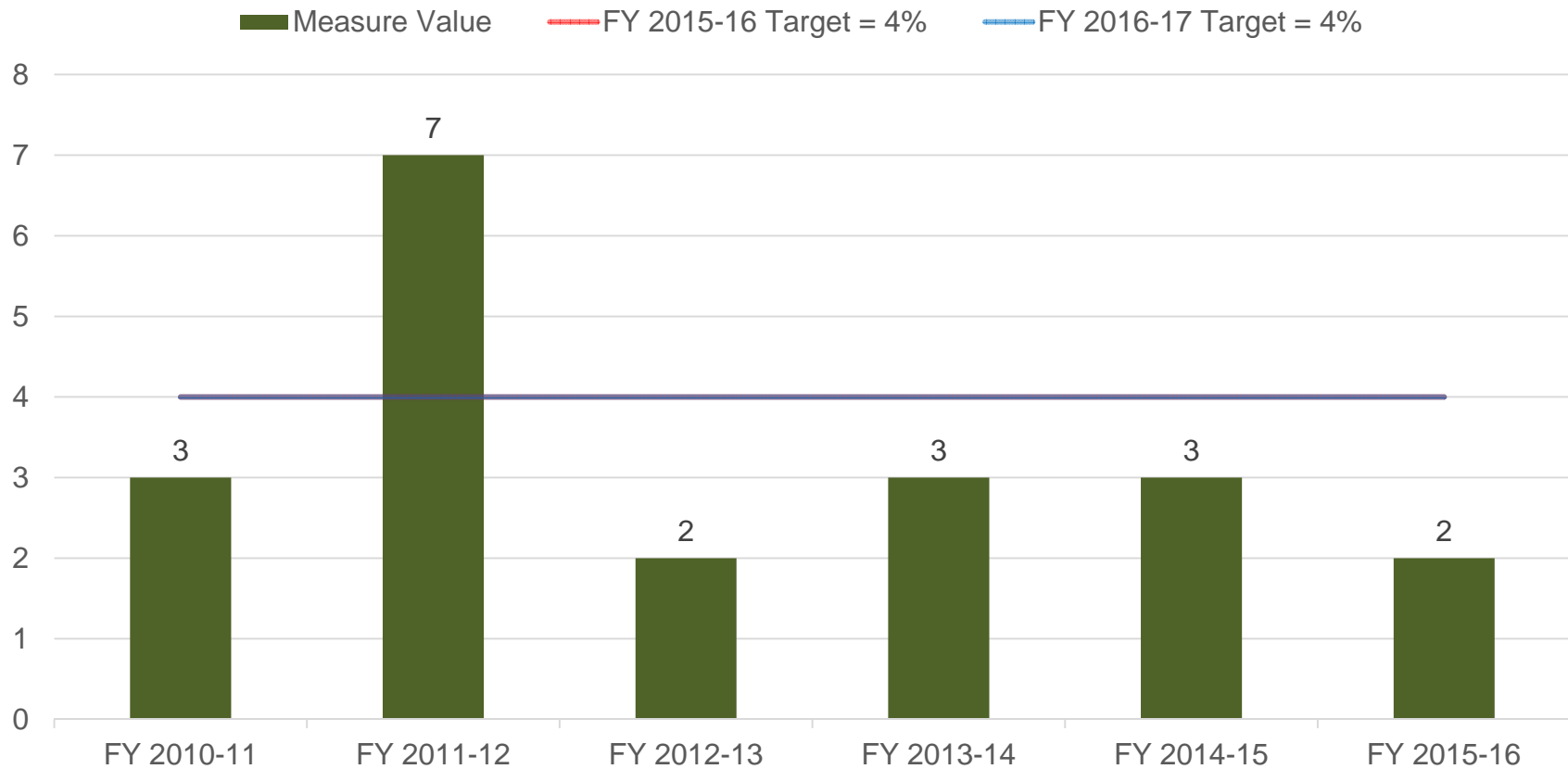
*Ensure the safe use of  
pesticides,*

*Provide consumer protection  
and equity in the marketplace*

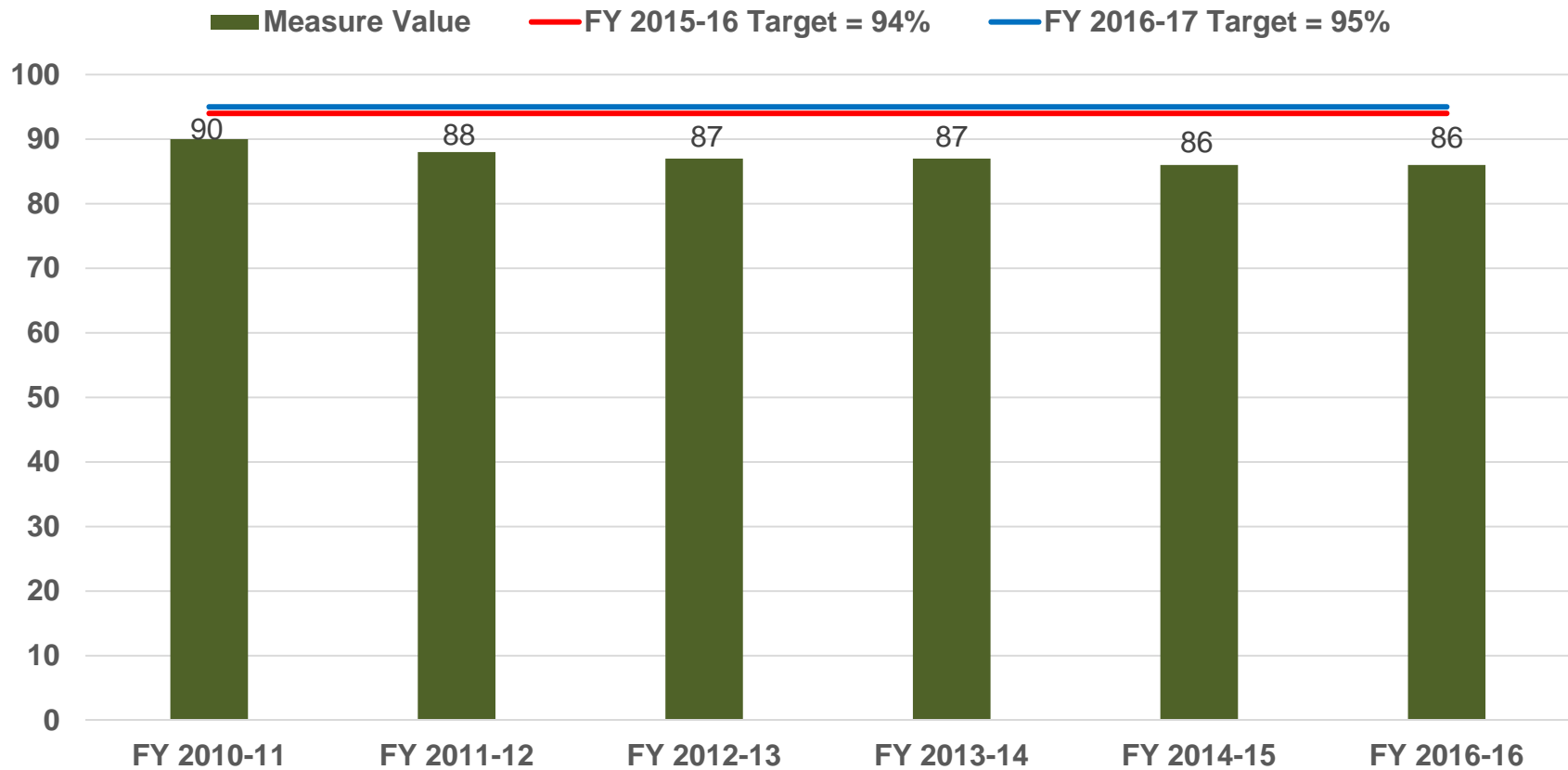
COUNTY OF SAN MATEO



# Percent of SFO Shipments Inspected with Actionable Pests



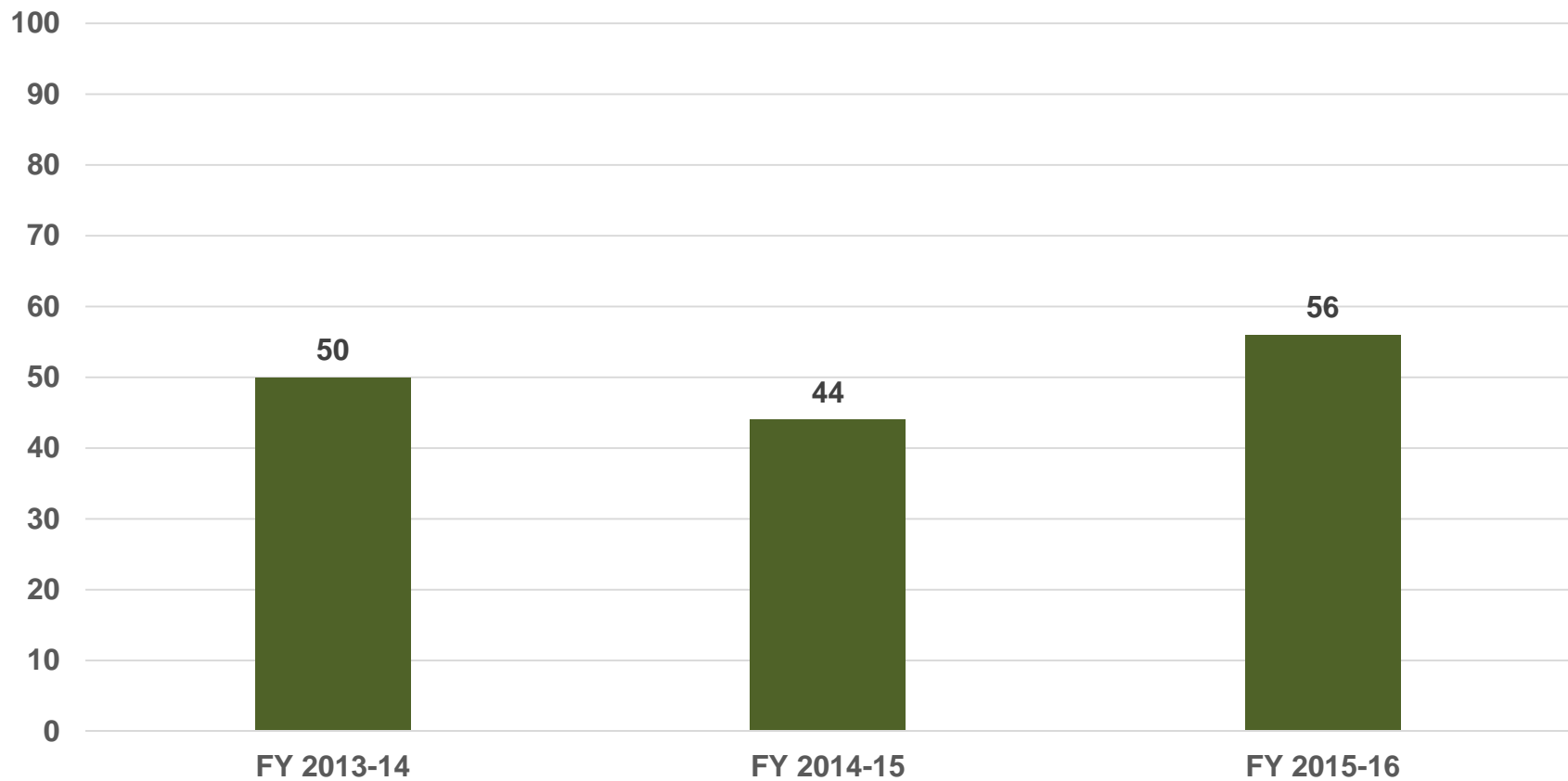
# Percent of Businesses in Compliance with Weights and Measures Regulations



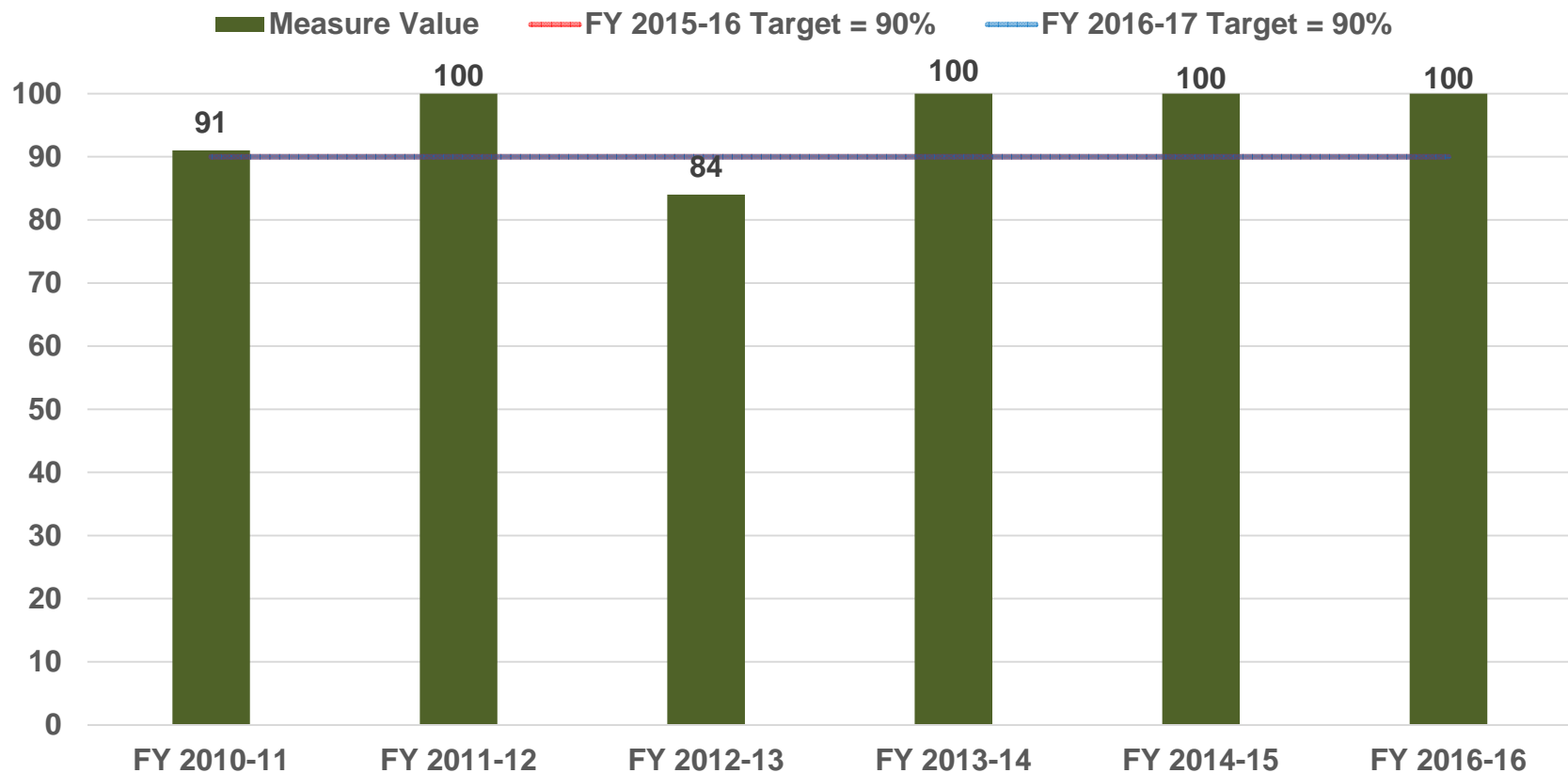




# Percent of Performance Goals Met

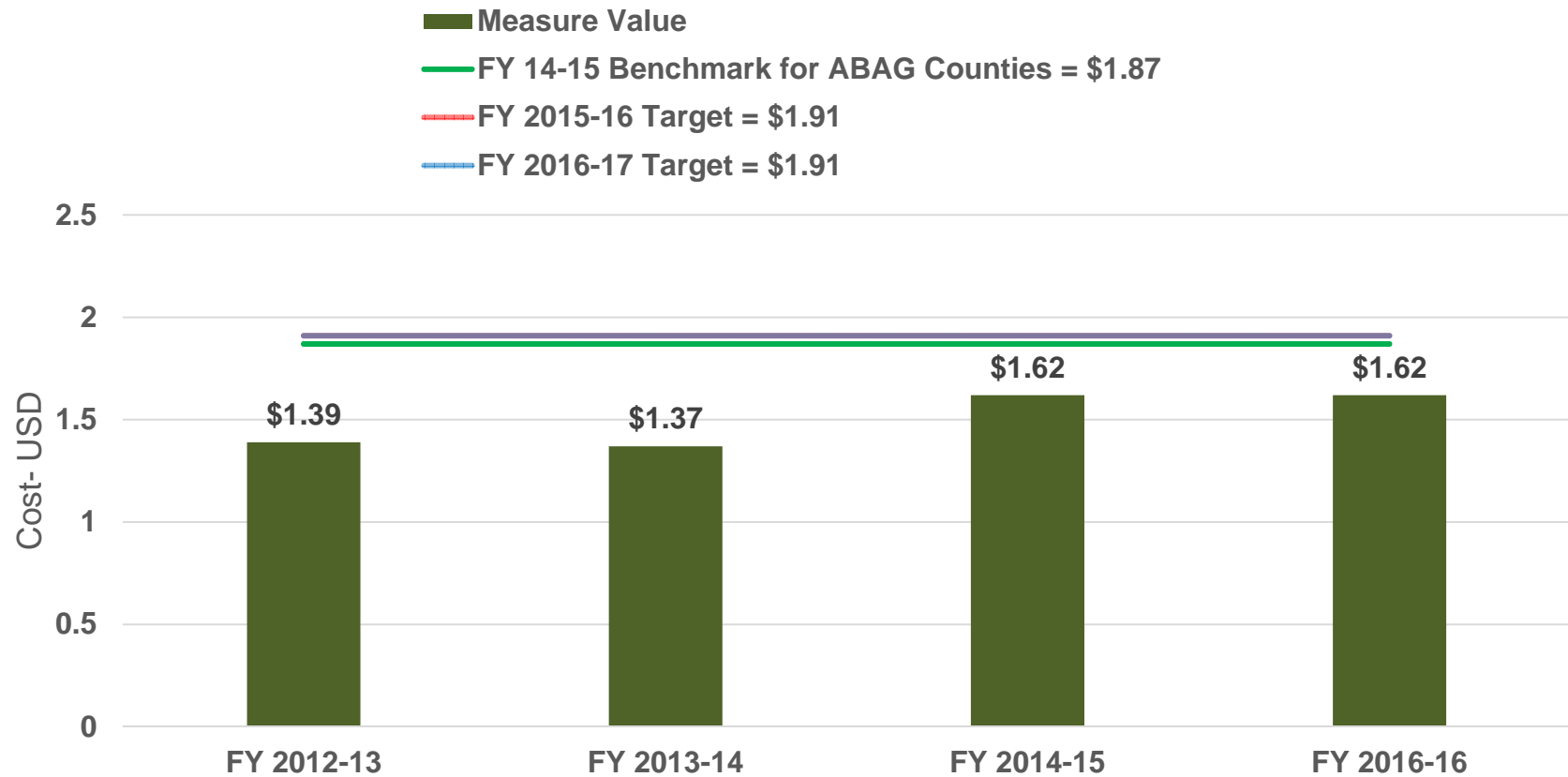


# Percent of Customer Survey Respondents Rating Services Good or Better



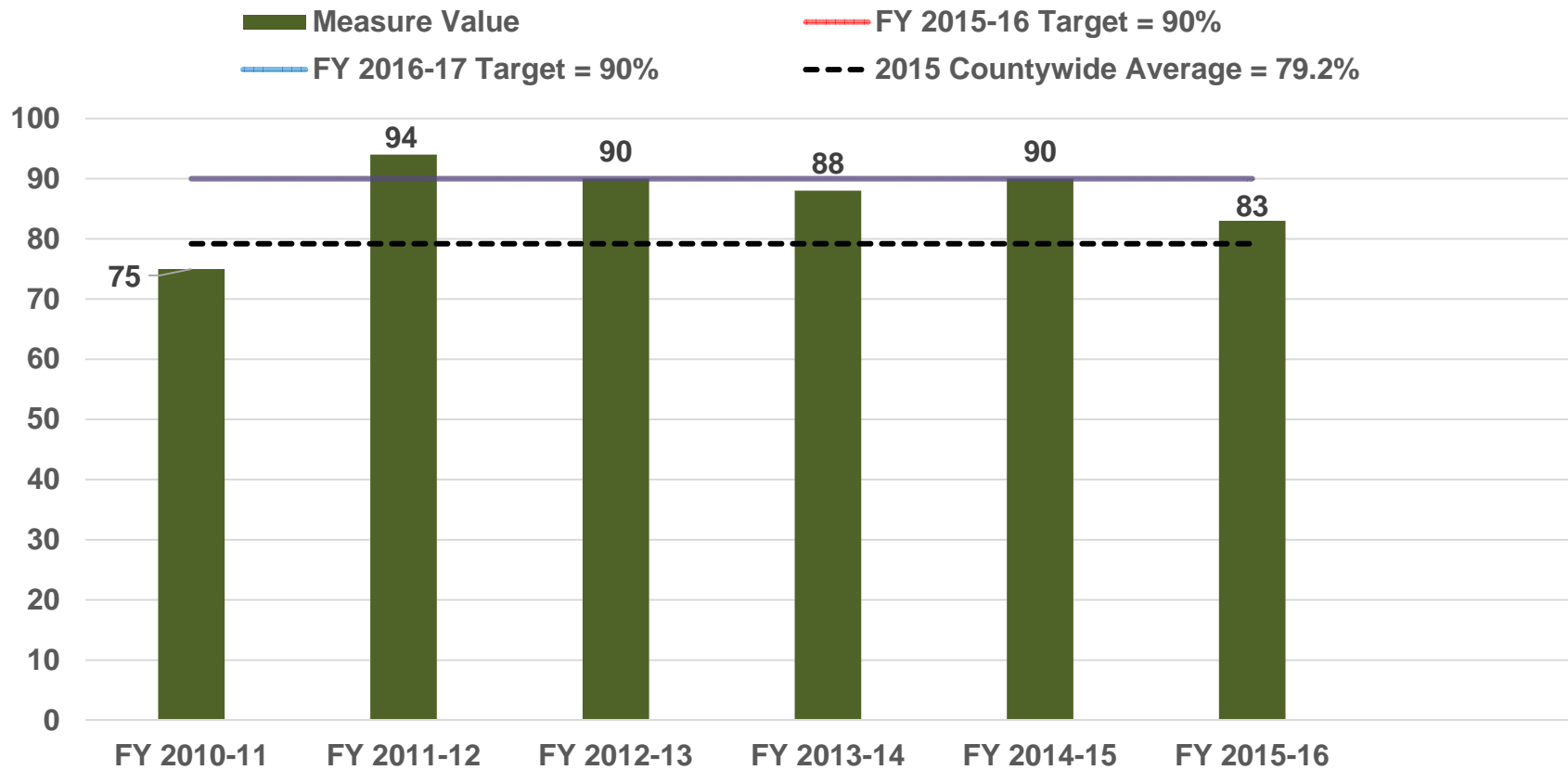
Number of responses received in FY 2015-16 = 9  
Percent of customers responding to survey in FY 2015-16 = 2%

# Cost Per Capita - Countywide Services

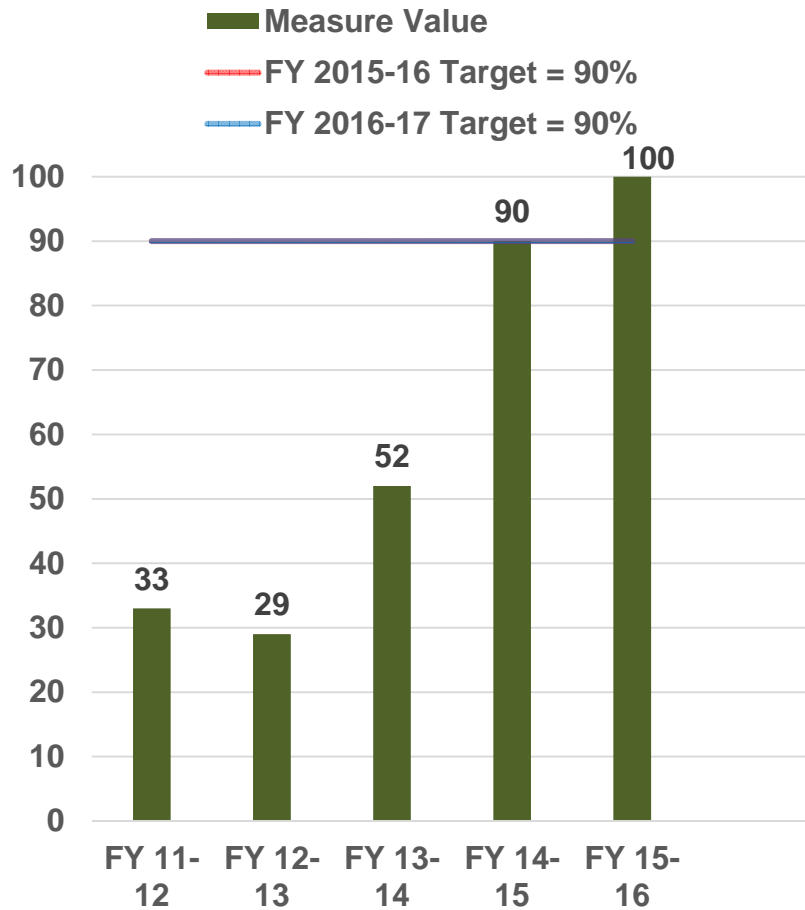




# Percent of Employees Rating Experience Working for the County as Good or Better



# Percent of Employee Evaluations Completed Annually

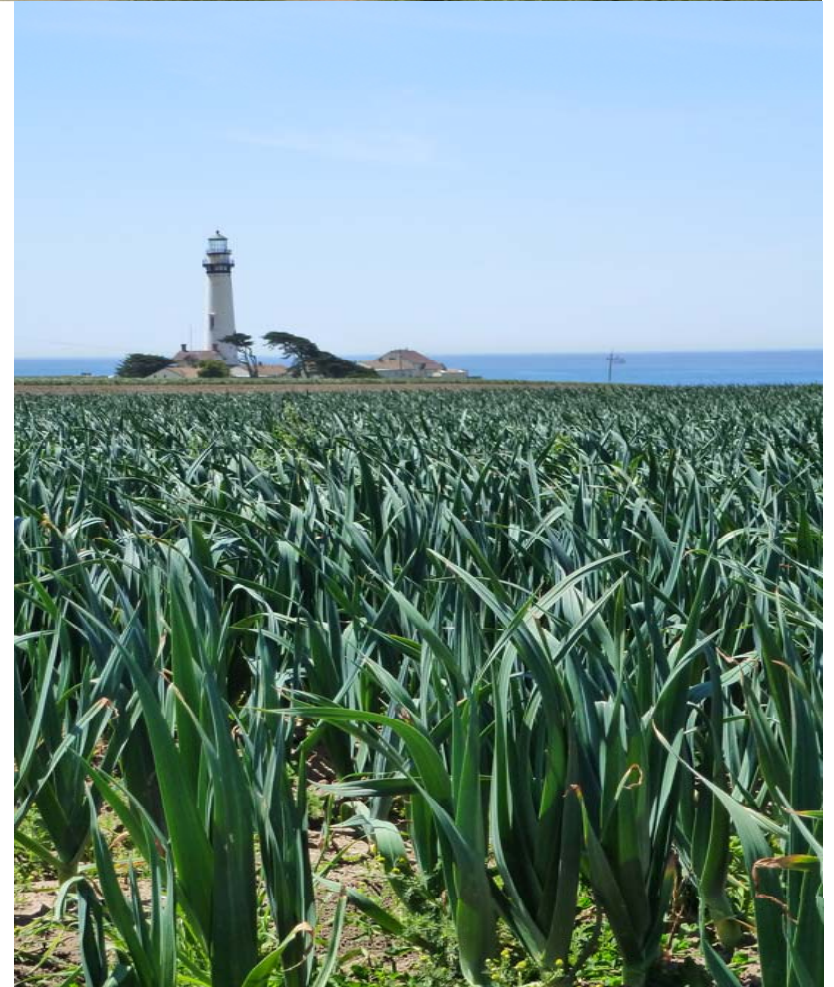


COUNTY OF SAN MATEO



# FY 2015-16 Highlights

- **Asian Citrus Psyllid  
Detection and suppression**
- **Agricultural Ombudsman  
and “*As Fresh As It Gets*”**
- **Weed management projects  
and Jubata grass treatments**
- **Staff Development and  
succession planning**





## FY 2015-16 Highlights *(continued)*



- **Community outreach and education**
- **Recipient of County Wellness Grant and staff participation**
- **Customer/Industry satisfaction and performance assessments of all staff**



# FY 2017-19 - Goals and Challenges

## Goals

- **Distribution of updated Customer Satisfaction survey**
- **Outreach, education and compliance of Ag community concerning regulatory changes**
- **Installation and implementation of web based California Pesticide Enforcement Activity Tracking System (CalPEATS)**



# FY 2017-19 - Goals and Challenges

## **Goals** (continued)

- Continue a high level of customer service and employee satisfaction
- Continued staff development and succession planning



# FY 2017-19 Goals, Challenges

## Challenges

- Assist in development of County Medical Marijuana policy
- Ongoing development and testing of web-based electronic pest detection trapping program
- Increasing pest introductions and pest exclusion
- Funding for pest exclusion programs





# Questions?

**Thank you for your time and attention.**

**Fred Crowder, Agricultural  
Commissioner/Sealer**

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**363-4700**

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