



**COUNTY OF SAN MATEO**  
Inter-Departmental Correspondence  
Health System



**Date:** April 26, 2016  
**Board Meeting Date:** August 9, 2016  
**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors

**From:** Louise Rogers, Chief, Health System  
Srija Srinivasan, Interim Deputy Chief, Health System

**Subject:** Amendment to the Agreement with Social Interest Solutions to Provide a Local Health Coverage Eligibility System for Eligible Low-Income Residents

**RECOMMENDATION:**

Adopt a resolution authorizing an amendment to the agreement with The Center to Promote HealthCare Access, Inc. dba Social Interest Solutions to provide a local health coverage eligibility system for eligible low-income residents, extending the term to January 1, 2014 through June 30, 2017, and increasing the amount by \$145,191 to an amount not to exceed \$510,341.

**BACKGROUND:**

Since 2004, the Health Coverage Unit has used the local health coverage eligibility IT system, One-e-App (OeA), to help families apply for health coverage programs administered by the Health System in San Mateo County.

In 2006, your Board approved an agreement with The Center to Promote HealthCare Access, Inc. dba Social Interest Solutions (SIS), to maintain OeA as the system used to screen all uninsured adults and children for San Mateo County's health coverage programs.

In 2007, your Board approved a three-year agreement with SIS for continued maintenance, technical support, and expansion of OeA. Subsequently, contract amendments were executed by your Board to implement OeA enhancements, which included combining the various County's indigent healthcare programs into a single program, Access and Care for Everyone (ACE). These enhancements provided a more seamless and streamlined health coverage application process for clients and more effective tracking for the Health System.

In January 2013, the Health System issued a Request for Proposals for qualified contractors to provide a local health coverage eligibility system. SIS competed in this

process and earned selection as the Health System's vendor. In May 2014, your Board approved a three-year contract with SIS. On January 26, 2016, your Board approved a first amendment to the agreement, increasing the maximum obligation by \$39,150 to an amount not to exceed \$365,150.

**DISCUSSION:**

This proposed amendment will allow SIS to revise OeA to remove the Healthy Kids computer algorithm used for determining eligibility for the California Children's Health Insurance Program. This specific eligibility and enrollment has been transitioned to the State's enrollment and eligibility system, as mandated by the Department of Health Care Services. In addition, SIS will conduct other system modifications to facilitate the transition of ACE Fee Waiver eligibility and enrollment to Restricted Scope Medi-Cal. These system modifications will ensure that OeA is modified to reflect state and local health coverage policy changes that were implemented to streamline the eligibility and enrollment for clients. In addition, this amendment will extend the maintenance period of the contract to June 30, 2017.

The Board is being asked to authorize the Director of the Health Coverage Unit or his/her designee to execute subsequent amendments which do not exceed an aggregate of \$25,000.

ISD has reviewed and approved the IT component of this agreement.

The amendment and resolution have been reviewed and approved by County Counsel as to form. This agreement was delayed due to prolonged negotiations with SIS.

Approval of this amendment contributes to the Shared Vision 2025 outcome of a Healthy Community by ensuring that the OeA application system is maintained to screen and enroll uninsured county residents into available health coverage programs and therefore promote access to basic health care services. It is anticipated that OeA system will be available 100% to all assistors.

**PERFORMANCE MEASURE(S):**

Measure	FY 2015-16 Estimated	FY 2016-17 Projected
OeA system is available to all assistors twenty four hours per day seven days per week	100%	100%

**FISCAL IMPACT:**

The term of the amended agreement is January 1, 2014 through June 30, 2017. The agreement is being increased by \$145,191 to a new amount not to exceed \$510,341. Funds in the amount of \$177,582 have been included in the HCU FY 2016-17 Approved Recommended Budget. The agreement cost is funded by the Children's Health Initiative Trust Fund, federal reimbursement from the Medi-Cal Administrative Activities Program, and the County General Fund. The Net County Cost for FY 16-17 is \$74,584.