



**COUNTY OF SAN MATEO**  
Inter-Departmental Correspondence  
Human Services Agency



**Date:** June 23, 2016  
**Board Meeting Date:** August 9, 2016  
**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors

**From:** Iliana Rodriguez, Director, Human Services Agency

**Subject:** **Measure A:** Agreement with LifeMoves for Homeless Outreach Team Services

**RECOMMENDATION:**

Adopt a resolution:

- A. Authorizing an amendment to the agreement with LifeMoves for **Measure A** Homeless Outreach Team Services to add services from the LifeMoves General Fund Homeless Outreach Team Services agreement for the southern region, combining services for a streamlined approach and increasing the amount by \$374,168 for a total obligation of \$828,668 and the term will remain July 1, 2015 through June 30, 2017; and
- B. Authorizing acceptance of \$197,500 in contributions to Human Services Agency for homeless outreach services from eighteen (18) cities within San Mateo County.

**BACKGROUND:**

The Homeless Outreach Team (HOT) Program provides street-based outreach, engagement and case management to San Mateo County's unsheltered homeless population throughout the County, with a focus on those who are chronically homeless, in order to address unmet needs and successfully engage and transition the population into housing. The services also include a rapid response outreach component to inquiries from local municipalities, service providers, or community members. HOT is operated by LifeMoves.

**Measure A - Homeless Outreach Team (HOT) Services:**

On June 16, 2015 by resolution 073842 the Board of Supervisors authorized **Measure A** funding and an agreement with InnVision Shelter Network (now LifeMoves) for the term of July 1, 2015 through June 30, 2017 and a total agreement obligation of \$454,500 for HOT services. Services for the HOT provides homeless outreach to all areas in the County except the southern region which has been provided under a separate agreement.

### **General Fund - Homeless Outreach Team (HOT) Services to San Mateo County's southern region:**

On February 10, 2015, by resolution 073647 the Board of Supervisors authorized the Human Services Agency (HSA) Director to execute agreements and amendments with agencies who provide core and shelter services in an amount up to \$900,000 in general funds for FY 2015-16. On October 26, 2015, HSA executed an agreement with InnVision Shelter Network (now LifeMoves) for HOT services to the southern region of San Mateo County in the amount of \$171,441 for the term of October 26, 2015 to June 30, 2017.

The Contractor has changed its name since the execution of these agreements from InnVision Shelter Network to LifeMoves.

### **DISCUSSION:**

HSA has had two separate agreements with LifeMoves to fund the operation of the HOT program- one funded with General Funds primarily focused on the southern region of San Mateo County, and the other agreement focused on other areas within the County funded by **Measure A**. This action will combine the two agreements into one to streamline administration and reporting. Services under the General Fund contract will be combined into the **Measure A** contract.

This amendment will increase the **Measure A** agreement by \$374,168 to a new total amount of \$828,668. The current **Measure A** funded agreement for HOT services obligates \$454,500. This amendment will add \$90,099 in **Measure A** funds, \$86,569 in General Funds (Net County Cost) currently appropriated for the General Fund agreement for FY 2016-17, and \$197,500 in contribution funds from eighteen (18) cities within the County. After combining these various fund sources, the consolidated agreement will have a total obligation of \$828,668.

The cities and the County recognize that homelessness is a regional issue that impacts all areas of the County. The following cities have pledged to make contributions to be used specifically for homeless outreach in San Mateo County.

<b>City</b>	<b>Pledged Contribution Towards HOT Services</b>
Belmont	\$7,921
Brisbane	\$1,936
Burlingame	\$10,666
Colma	\$626
Daly City	\$22,616
East Palo Alto	\$5,875
Foster City	\$10,660
Half Moon Bay	\$3,616
Hillsborough	\$5,000
Menlo Park	\$14,085
Millbrae	\$6,497
Pacifica	\$9,279
Portola Valley	\$2,763
Redwood City	\$25,047

City	Pledged Contribution Towards HOT Services
San Bruno	\$10,693
San Carlos	\$10,324
San Mateo	\$29,526
South San Francisco	\$20,370
<b>Total City Contributions</b>	<b>\$197,500</b>

It is recommended that the Board of Supervisors accepts the contributions made by the cities in the amount of \$197,500 for FY 2016-17 and authorizes HSA to use these contributions towards funding the agreement for HOT services.

The acceptance of the cities' contributions and authorization to utilize them as funding for the HOT expansion agreement will allow HSA to effectively provide street-based outreach, engagement and case management to San Mateo County's unsheltered homeless population with a focus on those who are chronically homeless.

The goal of HOT is to provide services and support to the homeless population and remove barriers to housing. Services include matching clients' strengths and preferences with available housing services, documenting homelessness and disabilities, making referrals to the Housing Authority for housing with all required documentation, connecting clients to supportive services, providing information regarding local services, and offering shelter services. It is anticipated that 157 unduplicated clients will receive outreach and engagement during the FY 2016-17.

This amendment and resolution have been reviewed and approved by County Counsel as to form.

The resolution contains the County's standard provisions allowing amendment of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

Approval of this agreement contributes to the Shared Vision 2025 outcome of a Prosperous Community by providing outreach and case management to the unsheltered homeless population. It is anticipated that out of 157 unduplicated clients that will receive outreach and engagement services, 90% will receive case management services and 37% will move to emergency, transitional or permanent housing.

**PERFORMANCE MEASURE(S):**

Measure	FY 2015-16 Actual	FY 2016-17 Projected
Percentage of unduplicated clients who receive case management services.	90%	*90%
Percentage of unduplicated clients who move to emergency, transitional, or permanent Housing.	33%	37%

\*This percentage is based on the projection from the current contracts.

**FISCAL IMPACT:**

The term of this Agreement is July 1, 2015 through June 30, 2017. The amount of this agreement is \$828,668. Funding for this agreement is as follows:

Initial Measure-A HOT Funding	\$454,500
Additional Measure-A HOT Funding of	\$90,099
City Contributions	\$197,500
General Funds (Net County Cost )	\$86,569
<b>Total funding</b>	<b>\$828,668</b>

Budgetary appropriation for this agreement will be included in the FY 2016-17 September Revised Budget.