

# **COUNTY OF SAN MATEO**

Inter-Departmental Correspondence Human Services Agency



**Date:** May 25, 2016

Board Meeting Date: June 28, 2016

Special Notice / Hearing: None Vote Required: Majority

**To:** Honorable Board of Supervisors

From: Iliana Rodriguez, Director, Human Services Agency

**Subject:** Agreement with LifeMoves (Multi-Program)

# **RECOMMENDATION:**

**Measure A:** Adopt a resolution authorizing an agreement with LifeMoves to provide emergency shelter, motel voucher programs, and transitional housing services, for the term of July 1, 2016 through June 30, 2019, in an amount not to exceed \$4,503,468.

#### **BACKGROUND:**

Since 1987, the County has contracted with LifeMoves, formally known as InnVision Shelter Network, to provide emergency shelter and transitional housing services for specific populations of homeless families and individuals. LifeMoves also issues motel vouchers for families in need of shelter as well as individuals during inclement weather. They provide case management services designed to help clients move to permanent and stable housing. LifeMoves has a long history of recruiting and retaining participating motels, negotiating rates of payment for short term motel vouchers, and coordinating those accessing the motel voucher services as well as the emergency shelters and transitional housing.

### **DISCUSSION:**

LifeMoves provides services under the following four Human Service Agency (HSA) programs:

- Motel Voucher Program for Families (MVP)
   A portion of the Motel Voucher Program is funded through Measure A for services in FY 2016-17.
- a) The Homeless Family Program provides short-term motel stays to homeless families who are awaiting entrance to a family shelter program.
- b) The supplemental funding for homeless CalWORKs families provides assistance to CalWORKs recipients who receive a 16-day motel voucher from the statefunded Temporary Homeless Assistance Benefits program while they locate housing. MVP can pay the difference between the motel cost and the state voucher payment of \$65/night.

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# 2) Inclement Weather Program

The County developed the Inclement Weather Program to support homeless individuals and families during periods of cold and inclement weather. This program includes additional shelter beds at emergency shelters. When all additional shelter beds in the County are full, this program may provide additional emergency assistance via short-term motel vouchers.

3) <u>Transitional Housing for Families with Special Needs Program</u>

The Transitional Housing for Families with Special Needs Program serves families who are receiving services from Children and Family Services. Special needs are those that impact the ability to secure housing, examples of which include domestic violence, families with members who are receiving mental health and/or substance abuse treatment, families where the parents have recently left incarceration, and other challenges.

4) <u>Motel Voucher and Shelter Services for Service Connect Program</u>
Working with HSA's Service Connect Program, LifeMoves will provide temporary housing to eligible individuals and their families under the reentry program, which serves the recently incarcerated until they can make long term housing arrangements.

The Human Services Agency is requesting the Board to waive the requirement for the RFP process because LifeMoves is the only provider in the County that has an emergency motel voucher program for homeless people (Programs 1, 2 and 4) and transitional housing services for homeless families (Program 3). While there are two other providers that offer emergency shelter beds for individuals during inclement weather, both are already at maximum capacity.

The resolution contains the County's standard provisions allowing amendment of the County's fiscal obligations by a maximum of \$25,000 (in aggregate).

The agreement and resolution have been reviewed and approved by County Counsel as to form. The Contractor meets the insurance certification requirement.

The agreement contributes to the Shared Vision 2025 outcome of a Prosperous Community by providing shelter and case management services to homeless families and individuals in San Mateo County. It is anticipated that of the families served by the MVP for families program, 75% will exit into emergency or transitional shelter and 8% will exit into permanent housing and 70% of Service Connect participants will be referred to long term housing programs.

# **PERFORMANCE MEASURES:**

Measure	FY 16-17 Target	FY 17-18 Target	FY 18-19 Target
Percent of families who exit the MVP for families program into permanent housing	8%	8%	8%
Percent of Service Connect participants who are referred to long term housing programs	70%	70%	70%

# **FISCAL IMPACT:**

The term of this agreement is July 1, 2016 through June 30, 2019. The amount of the agreement is not to exceed \$4,503,468 for the three-year term. For the Homeless and Safety Net Services Motel Voucher Program for Families, \$750,000 is funded with **Measure A** Sales and Use tax revenue, \$1,074,852 is funded through CalWORKs and \$992,172 is funded with Net County Cost for a total amount of \$2,817,024. For the Homeless and Safety Net Services Inclement Weather Program, funding of \$150,000 is all Net County Cost. For the Children and Family Services Transitional Housing Program, \$175,505 is funded through state and federal Child Welfare Services Revenue and \$325,939 is Net County Cost for a total amount of \$501,444. For the Service Connect Program, \$621,000 is funded with AB 109 realignment funding and \$414,000 is Net County Cost for a total amount of \$1,035,000. Budgetary appropriations for this Agreement have been included in the FY 2016-17 Revised Recommended Budget. Similar arrangements will be included in the FY 2017-18 and FY 2018-19 Recommended Budgets.

Program	FY 2016-17	FY 2017-18	FY 2018-19	Totals for FY 2016-19
Motel Voucher Program for Families	\$689,008 \$750,000*	\$689,008	\$689,008	2,817,024
Inclement Weather Programs	\$50,000	\$50,000	\$50,000	\$150,000
Transitional Housing Program	\$167,148	\$167,148	\$167,148	\$501,444
Service Connect Program	\$345,000	\$345,000	\$345,000	1,035,000
Totals	\$2,001,156	\$1,251,156	\$1,251,156	\$4,503,468

<sup>\*</sup>This \$750,000 consists of FY 2015-16 **Measure A** funds that will be carried over from the previous agreement with LifeMoves.