



**COUNTY OF SAN MATEO**  
Inter-Departmental Correspondence  
Human Services Agency



**Date:** May 20, 2016  
**Board Meeting Date:** June 28, 2016  
**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors

**From:** Iliana Rodriguez, Director, Human Services Agency

**Subject:** Fifth Amendment to the Agreement with Home and Hope

**RECOMMENDATION:**

Adopt a resolution authorizing an amendment to the agreement with Home and Hope to provide shelter services, extending the term by one year to June 30, 2017, increasing the amount by \$61,504, to an amount not to exceed \$291,506.

**BACKGROUND:**

On June 18, 2013, the Board of Supervisors approved an agreement with Home and Hope by Resolution 072622, for the term of July 1, 2013 through June 30, 2016 in an amount not to exceed \$170,511, to provide shelter services for homeless families in San Mateo County. Subsequent amendments increased the amount of the agreement by \$59,491 to incorporate cost of living adjustments and Community Development Block Grant (CDBG) funds.

Home and Hope has brought together 32 congregations that provide a rotating shelter program for homeless families, operated with extensive volunteer contributions. Home and Hope's rotating shelter program provides emergency shelter for up to five families per site, or approximately 20 individual guests. Guests are also provided with case management focused on housing and addressing housing barriers. The rotating shelter program provides a safe environment for homeless families and supports them in moving back into permanent housing.

**DISCUSSION:**

The County-wide homeless system redesign is currently in progress. The premise of the new HOPE Strategic Plan to End Homelessness by 2020 is based on creating one system, investing in best practices, and incorporating system improvements to reorient the current homeless system. The new plan addresses homelessness as a housing crisis and San Mateo County will develop a continuum of services that are targeted at maintaining housing, returning the homeless to housing as quickly as possible, and

prioritizing existing system capacity for those who face the highest barriers and longest history of homelessness. New strategies were presented to the Board of Supervisors on March 29, 2016 and the implementation plan is being created considering the new strategies and priorities. The one year extension set forth in this amendment is needed to ensure the continuation of shelter services while the County develops and implements the redesign, ensuring that the Human Services Agency (HSA) will be able to evaluate, understand, and implement the results of the redesign and allow the next cycle of shelter agreements to be created in line with the priorities and principles established by the redesign process. HSA currently funds a portion of all shelters in San Mateo County, except for Spring Street Shelter, which is funded by Health Services. HSA intends to conduct a process to determine if additional shelters have formed. Accordingly, HSA is submitting for approval an amendment that will increase the current agreement by \$61,504 for a new amount not to exceed \$291,506 and extend the term through June 30, 2017.

The amendment and resolution have been reviewed and approved by County Counsel as to form. The Contract Compliance Committee has approved a waiver to extend the term of the agreement beyond the three years.

This amendment contributes to the Shared Vision 2025 outcome of a Prosperous Community by providing shelter and case management services to homeless families of San Mateo County. These services are tailored towards helping homeless families exit homelessness into permanent housing. Through this amendment, approximately 60 unduplicated clients will receive shelter services. It is anticipated that 70% of households will exit to permanent housing.

**PERFORMANCE MEASURE(S):**

Measure	FY 2015-16 Estimated	FY 2016-17 Projected
Percent of households that exit to permanent housing.	69%	70%

**FISCAL IMPACT:**

The current term for the agreement is July 1, 2013 through June 30, 2016. This amendment would extend the term by one year, through June 30, 2017. This amendment adds \$61,504 to this agreement, for a maximum amount not to exceed \$291,506. This new obligation would be funded 94%, or \$57,814 through CalWORKs and 6%, or \$3,690, with County General Funds as a Net County Cost. Budgetary appropriation for this amendment is included in the FY 2016-17 Recommended Budget.