

# RESOLUTION

THE BOARD OF SUPERVISORS  
COUNTY OF SAN MATEO, STATE OF CALIFORNIA  
RESOLUTION HONORS AND COMMENDS

## Claudia Gales

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**WHEREAS, Claudia Gales** is being honored with the San Mateo County/Silicon Valley Convention & Visitors Bureau’s “2016 Peninsula Recognition of Passionate Service (PROPS) Innovation in Hospitality” Award; and

**WHEREAS, Claudia Gales** is the General Manager of the Hotel Focus at San Francisco International Airport, and has worked with the ownership of the hotel over the past 18 months to assemble an outstanding staff; and

**WHEREAS, Claudia Gales** dramatically improved the market position of the Hotel Focus property, increasing Rev Par by 40% in 2015; and

**WHEREAS, Claudia Gales** efforts resulted in an additional 15-20% budgeted for growth in 2016; and

**WHEREAS, Claudia Gales** has been completely hands-on in the transformation, already bringing the property midway to its strategic goals laid out for the next two years; and

**WHEREAS, Claudia Gales** has created a completely new identity for the Hotel Focus;

**NOW THEREFORE, BE IT RESOLVED,** that the Board of Supervisors of the County of San Mateo, State of California, hereby honors **Claudia Gales** for the “2106 PROPS Innovation in Hospitality” Award. The Board of Supervisors commends and applauds your business acumen and the work you do for hospitality in San Mateo County.

*Dated: January 25, 2016*

SUPERVISORS:

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*WARREN SLOCUM, PRESIDENT*

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*CAROLE GROOM*

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*DON HORSLEY*

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*DAVE PINE*

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*ADRIENNE J. TISSIER*

*Attest:* \_\_\_\_\_  
Deputy Clerk of the Board of Supervisors