

## **RESOLUTION NO. .**

**BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA**

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**RESOLUTION AUTHORIZING AN AMENDMENT TO THE AGREEMENT WITH  
COMPUCOM SYSTEMS, INC. FOR ADDITIONAL IMPLEMENTATION,  
CONFIGURATATION, LICENSING, AND TRAINING FOR THE SERVICENOW  
APPLICATION AND TO INCREASE THE AMOUNT OF THE AGREEMENT BY  
\$73,020 FOR AN AMOUNT NOT TO EXCEED \$1,572,061.**

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**RESOLVED**, by the Board of Supervisors of the County of San Mateo, State of California, that

**WHEREAS**, on December 20, 2013, the Information Services Department (ISD) released RFP No. ISD1827 for an IT Service Management System; and

**WHEREAS**, on August 5, 2014, your Board approved an Agreement with CompuCom Systems, Inc. to provide implementation, licensing, support, and maintenance for an amount of \$1,248,370 for the term August 18, 2014 through August 17, 2017; and

**WHEREAS**, on October 17, 2014, ISD executed Amendment No. 1 to add 665 IP device licenses and increase the Agreement's amount by \$24, 871 to an amount not to exceed \$1,273,241; and

**WHEREAS**, on February 24, 2015, ISD executed Amendment No. 2 to add 7,635 IP device licenses and increase the Agreement's amount by \$225,800 to an amount not to exceed \$1,499,041; and

**WHEREAS**, the parties now wish to amend the Agreement for additional implementation services to the ServiceNow application to include subscription licensing for the Project and Portfolio Application, configuration and enhancements to the Service Catalog, Change Application, Problem Application and Employee Service Portal, and training services, and to increase the amount of the Agreement by \$73,020 for an amount not to exceed \$1,572,061; and

**NOW THEREFORE, IT IS HEREBY DETERMINED AND ORDERED** that the Board of Supervisors or the President of the Board be and is hereby authorized and directed to execute said Amendment for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest to the President's signature thereto.

**BE IT FURTHER RESOLVED** that the Chief Information Officer or his/her designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term of services is/are within the current or revised fiscal provisions.

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