

COUNTY_{OF} **SAN MATEO**



Homeless System Performance in San Mateo County

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COUNTY OF SAN MATEO



Presentation Outcomes

- Share results of the Homeless Data Analysis
- Who is being served
- What the results are
- How effectively funds are being invested
- Implications of the analysis
- Provide relevant information to inform your Board on homeless issues in light of this afternoon's Affordable Housing Study Session

San Mateo County, CA

Assessment of Homeless System Performance

Presented to San Mateo County Board of
Supervisors

March 17, 2015

www.focusstrategies.net



We believe the HEARTH Act and Opening Doors lead the way to finally ending homelessness.

ABOUT FOCUS STRATEGIES



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A System to End Homelessness

Ending homelessness means building systems that:

- Divert people from becoming homeless
- Quickly engage people in the least expensive intervention to end their homelessness
- Have short lengths of stay in programs
- Have high rates of permanent housing exits
- Maximize cost-effectiveness
- Use data to achieve continuous improvement

Purpose of Report

Analyze available data on homeless programs to understand:

- Who is being served;
- What the results are;
- How effectively funds are being invested.

Project Overview

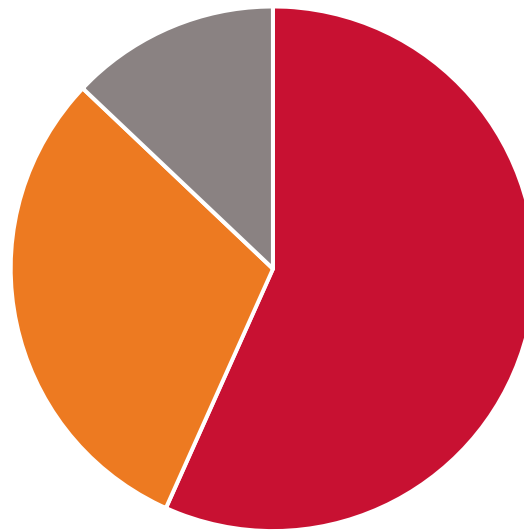
- Collected data from local sources (Homeless Management Information System/HMIS, program budgets)
- Includes majority of programs in the system (shelter, transitional housing, rapid re-housing, permanent supportive housing)
- Data uploaded to an Excel-based tool that generates an analysis of program performance.

Key Results

1. System Capacity in Relation to Need
2. Bed/Unit Utilization
3. Entries from Homelessness
4. Exits to Permanent Housing (PH)
5. Cost per Permanent Housing Exit
6. Returns to Homelessness

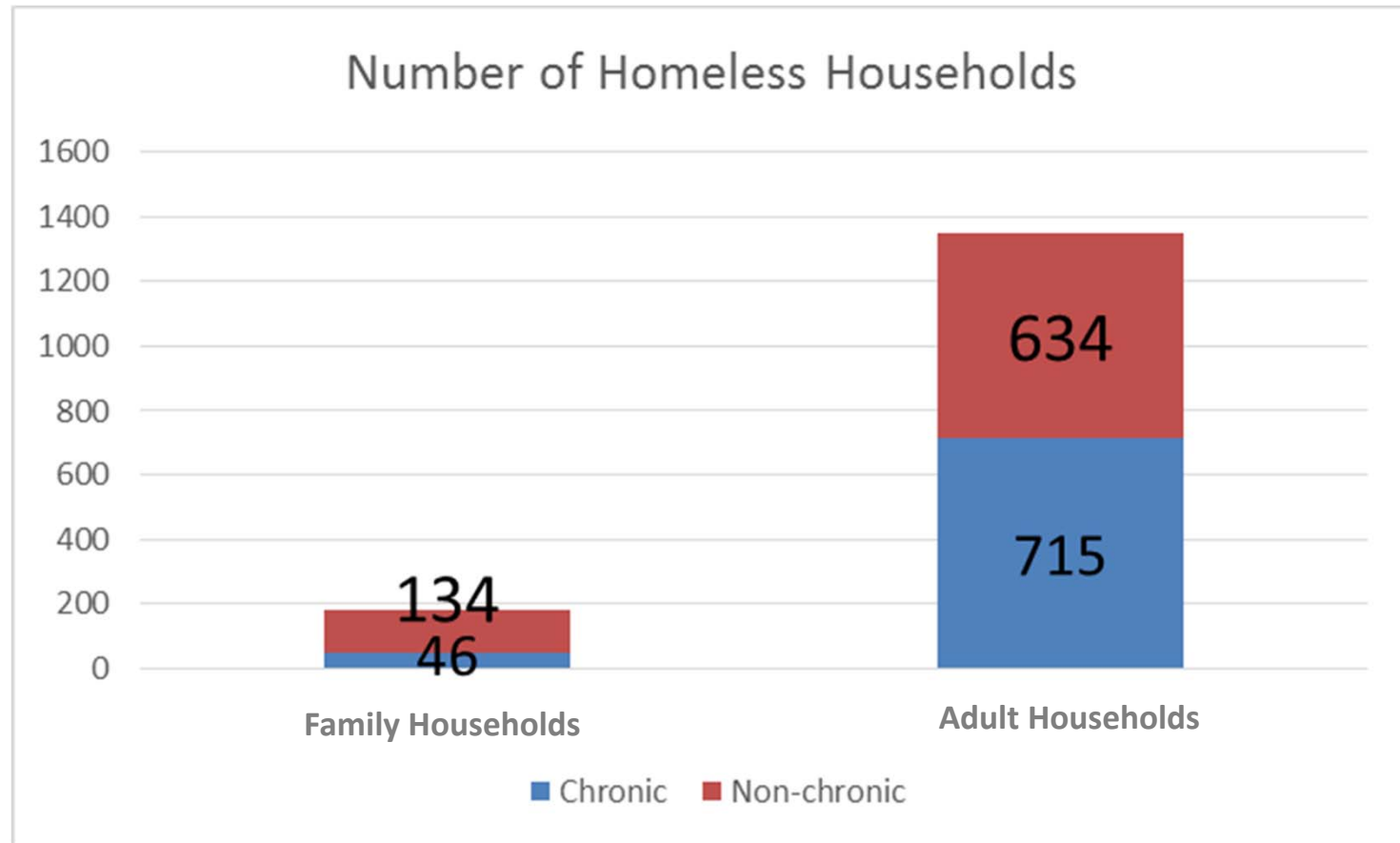
Homeless Population

Homeless Population: 2,291 Count in 2013



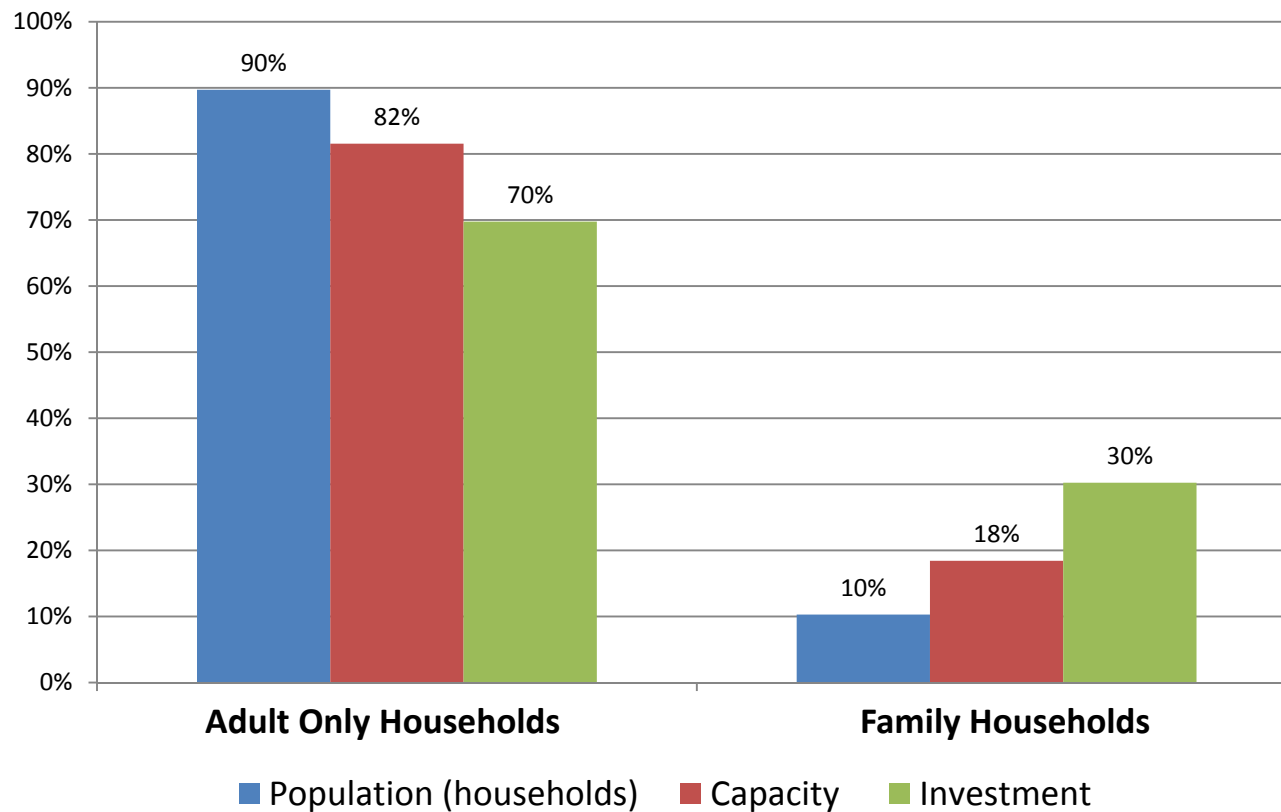
■ Unsheltered ■ Sheltered ■ Institutions

Homeless Population

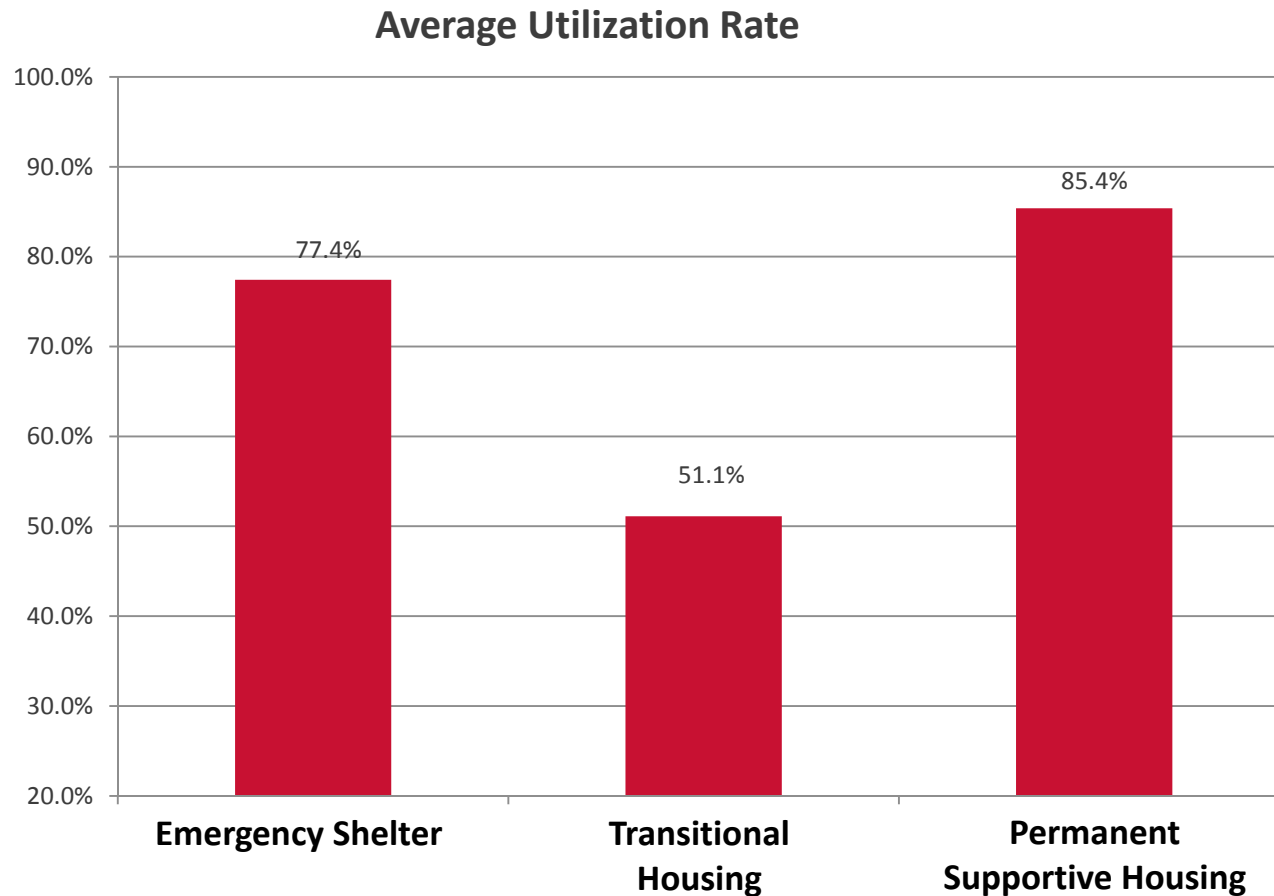


Capacity in Relation to Need

Homeless Population, Capacity and Investment

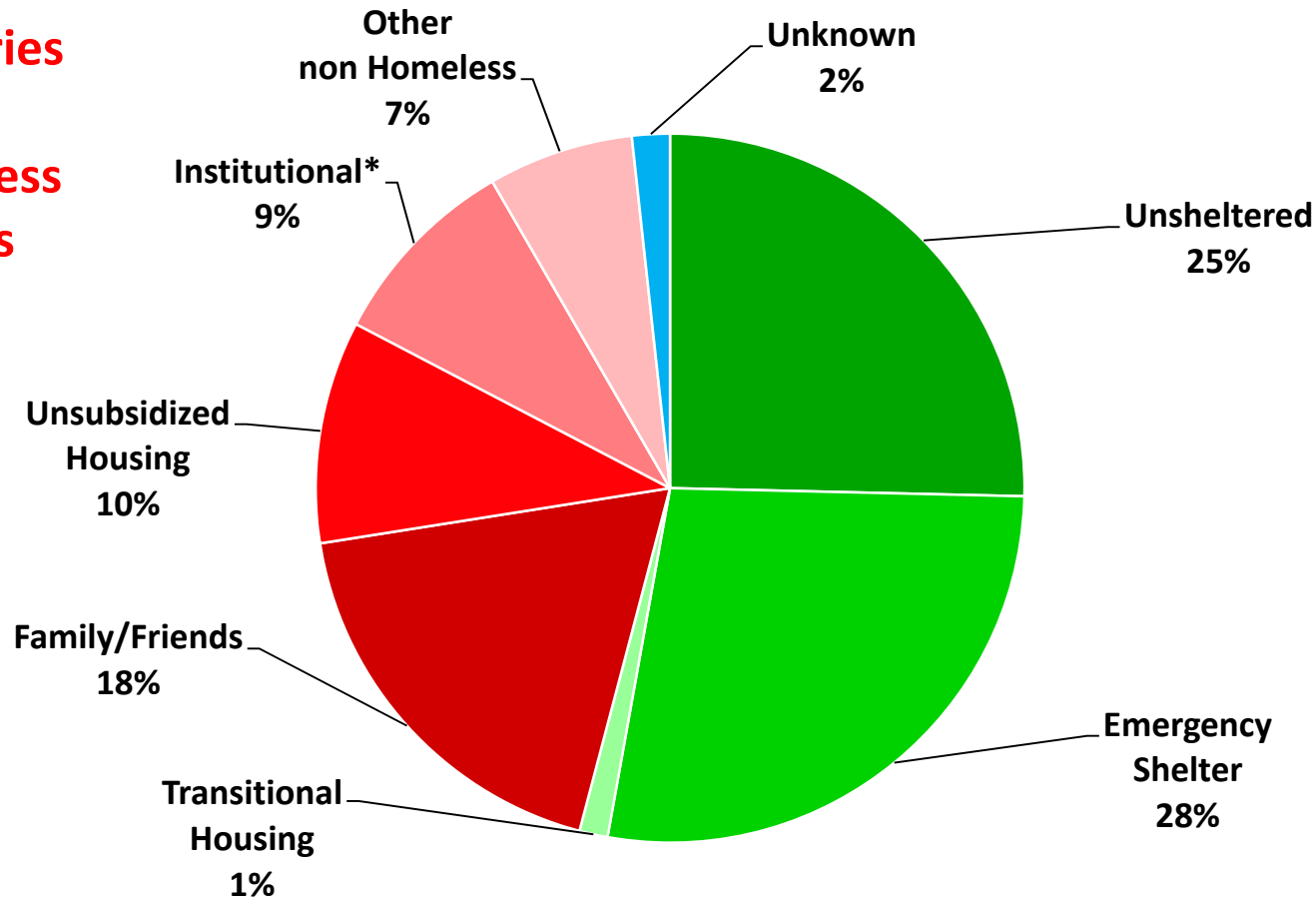


Bed and Unit Utilization

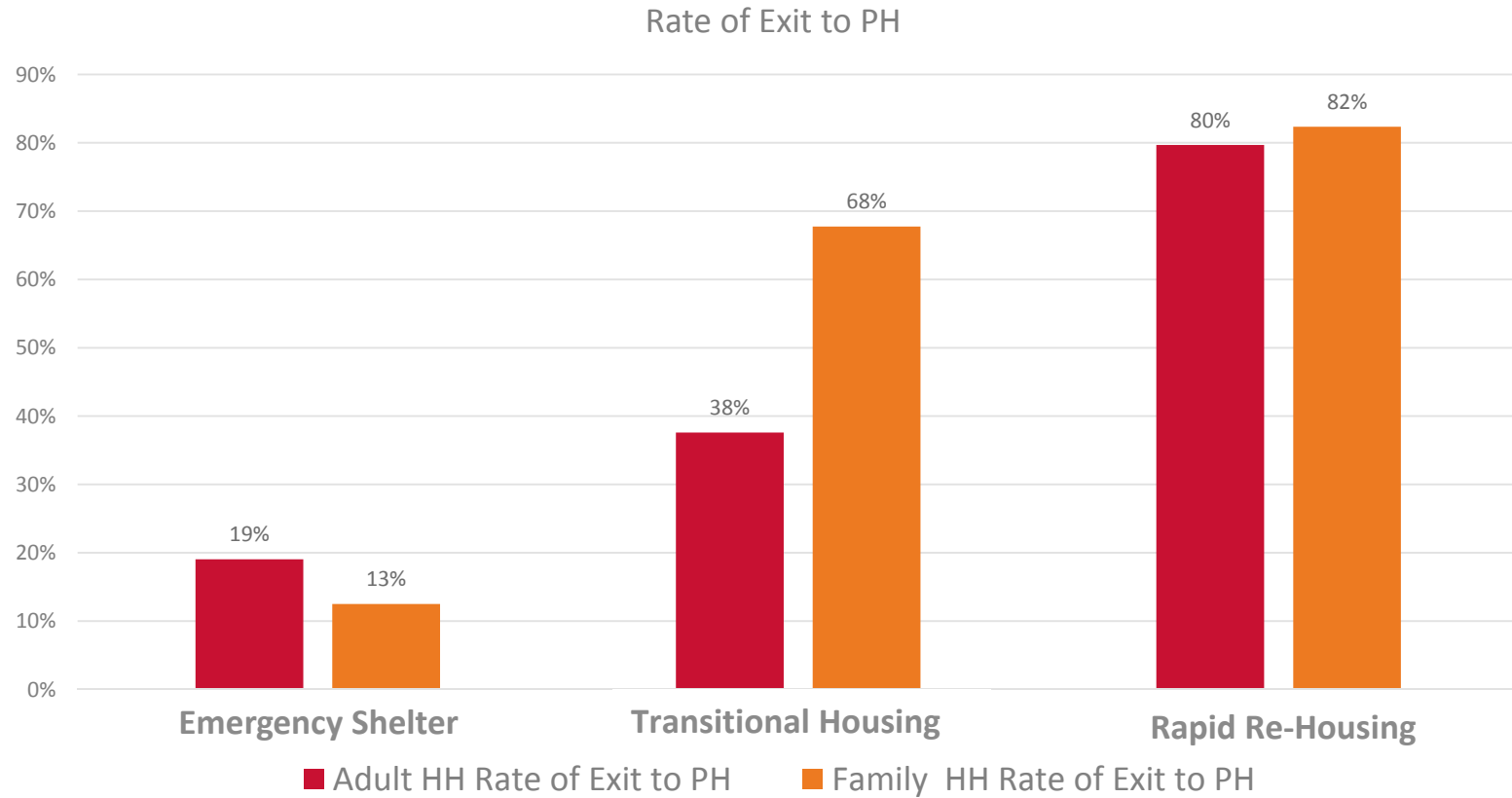


Entries from Homelessness

**44% of entries
are from
non-homeless
situations**



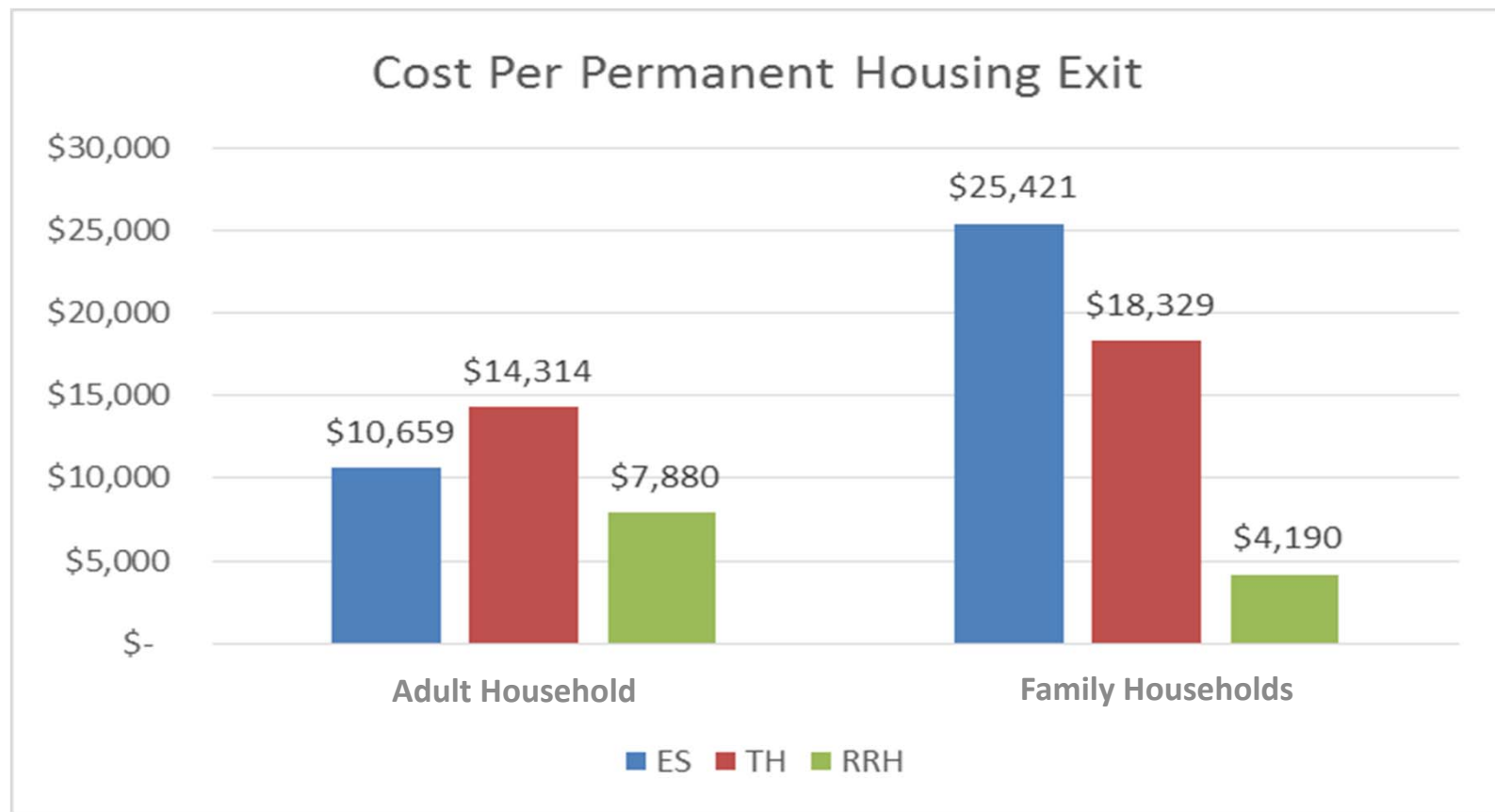
Rate of Exit to Permanent Housing



Rapid Re-Housing

- Effective for different types of homeless households, including zero income, disabled, or poor rental history
- Tailored Package of Assistance
 - Housing Identification
 - Time Limited Financial Assistance (Rent and Move In)
 - Case Management and Support Services
- Generally requires a brief shelter stay while securing a new housing situation

Cost Per Permanent Housing Exit

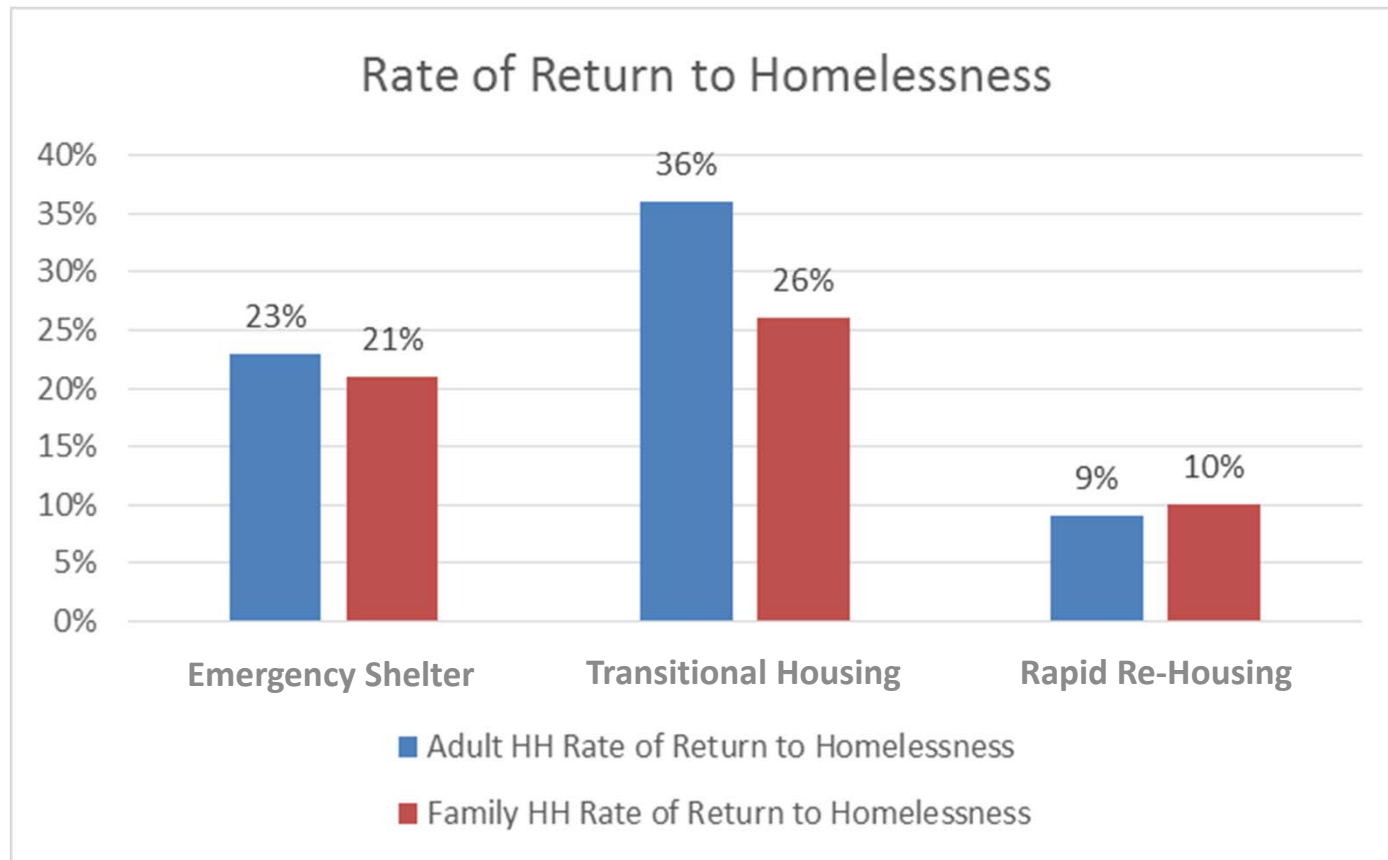


ES = Emergency Shelter
TH = Transitional Housing
RRH = Rapid Rehousing



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Rate of Return to Homelessness



IMPLICATIONS FOR SYSTEM REDESIGN

Key Findings

- San Mateo County has the data needed to assess system performance
- The existing bed inventory is underutilized
- Many non-homeless people are entering the system, even though there is a large unsheltered population in the community

Key Findings (Continued)

- Exit rates to PH are low in shelter and some transitional housing
- Rapid re-housing far outperforms shelter and transitional in terms of rate of exit to PH, cost per exit, and returns to homelessness

Implications for San Mateo County

1. Divert people from becoming homeless
2. Quickly engage people to end their homelessness
3. Increase our unit inventory
4. Maximize permanent supportive housing for chronically homeless people
5. Develop case management
6. Develop capacity for landlord recruitment and housing location services

Measure A Subcommittee Recommendations

- Case management for Chronically Homeless
- Expansion of HIP Housing's Home Sharing Program for County clients
- Continuation and expansion of Homeless Outreach Teams (HOT)
- Housing for emancipated foster youth and improvements to Industrial Hotel (both in South SF)
- RFP for homeless/housing support services
- \$11.5M Affordable Housing Fund FY15-16 & FY16-17



Next Steps

- HOPE Interagency Council (IAC) - March 19
- Recommendation for system redesign
- Report back to Board of Supervisors

Questions

