



**COUNTY OF SAN MATEO**  
**Inter-Departmental Correspondence**  
County Manager's Office

**DATE:** March 10, 2015  
**BOARD MEETING DATE:** March 17, 2015  
**SPECIAL NOTICE/HEARING:** None  
**VOTE REQUIRED:** Majority

**TO:** Honorable Board of Supervisors

**FROM:** John L. Maltbie, County Manager  
Iliana Rodriguez, Director, Human Services Agency

**SUBJECT:** Presentation and Report Back – Homeless System Performance

**RECOMMENDATION:**

Accept presentation and use the information for the afternoon study session on Affordable Housing.

**BACKGROUND AND DISCUSSION:**

On July 1, 2014, your Board held a Homelessness study session. One of the report-back items assigned to the Human Services Agency was an analysis of existing data to better understand the demographics, locations, and needs of the county's homeless population.

Focus Strategies was selected to analyze available data on homelessness in the community and assess the performance of existing programs and projects designed to serve homeless people. The purpose of the project was to understand who is being served in the system and what results are being generated in relation to the funds being invested.

The Human Services Agency and Focus Strategies will present key findings from the analysis, and some strategies to be considered to (1) serve more literally homeless people, (2) improve bed utilization rates at shelters, transitional housing and rapid re-housing and (3) invest in high performing programs that reduce lengths of stay and more rapidly increase the rate of exit to permanent housing.

The full report will be presented the HOPE Interagency Council (IAC) on March 19.

**FISCAL IMPACT:**

The results of the analysis will be used to inform a future system redesign, and an update of the County's *HOPE* plan to prevent and end homelessness.