

RESOLUTION

THE BOARD OF SUPERVISORS
COUNTY OF SAN MATEO, STATE OF CALIFORNIA
RESOLUTION HONORING AND COMMENDING

AVA CARTER

2014 Women In County Government Rookie of the Year

WHEREAS, AVA CARTER has exhibited exemplary performance in her 16 months serving as Director of Food and Nutrition Services for the San Mateo Medical Center by successfully transforming Café 39, the hospital's cafeteria, to promote and improve the health of employees and community members by eliminating sugar-added beverages and using fresh ingredients to minimize the use of convenience items; and

WHEREAS, AVA CARTER has promoted healthy choices by posting nutritional information throughout the establishment and has led her department in achieving compliance with the County Wellness Policy; a highly recognized health and wellness initiative in the region; and

WHEREAS, in addition to improving nutritional quality and atmosphere in the Café, AVA CARTER has increased revenues by nearly 10%, while reducing costs by 34% through engaging her entire team; and

WHEREAS, AVA CARTER has acted as a mentor and facilitator in building an exceptionally engaged team with a newly created sense of collective ambition, utilizing a hands-on leadership style which keeps her easily visible in the department and the hospital ; and

WHEREAS, AVA CARTER communicates openly and honestly, keeping employees well-informed, whether it is during her twice-daily huddles or with her quarterly report-out of the department's key metrics; and

WHEREAS, AVA CARTER is dedicated to developing her staff and truly enjoys mentoring and coaching the individuals on her team by fostering a psychologically safe and trusting environment for employees with her sense of values and commitment to building strong relations with the front line,

NOW, THEREFORE, BE IT RESOLVED that the Board of Supervisors of the County of San Mateo, State of California, hereby commends AVA CARTER, 2014 Women In County Government Rookie of the Year, for her exemplary leadership and commitment to the County of San Mateo and the community in San Mateo County.

Dated: January 27, 2015

Supervisors:

Carole Groom, President

Dave Pine

Don Horsley

Warren Slocum

Adrienne J. Tissier

Attest: Deputy Clerk of the Board of Supervisors