



COUNTY OF SAN MATEO
Inter-Departmental Correspondence
Health System



Date: March 20, 2014
Board Meeting Date: April 22, 2014
Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Jean S. Fraser, Chief of the Health System
Srija Srinivasan, Director, Strategic Operations

Subject: Amendment to the agreement with the San Mateo Community Health Authority

RECOMMENDATION:

Adopt a Resolution authorizing an amendment to the agreement with the San Mateo Community Health Authority for operational support services, increasing the amount by \$45,000 to an amount not to exceed \$129,125.

BACKGROUND:

Since 2006, the San Mateo Community Health Authority, the governing body of the Health Plan of San Mateo (HPSM), has been one of the primary work locations of the Children's Health Initiative-Health Coverage Unit (CHI-HCU) staff of the Health System. The CHI-HCU staff conduct outreach, eligibility determination and enrollment assistance services, including staffing a hotline dedicated to connecting uninsured San Mateo County residents with health insurance. HPSM provides administrative support services to further the work of these co-located staff, such as technical phone support, supplies, and printing and mailing services for information sent to residents enrolled in the local health coverage programs, Access and Care for Everyone (ACE) and Healthy Kids (HK).

In June 11, 2012, an agreement with HPSM was executed to pay for these operational support services, including printing and mailing services. The agreement also covered the County's Children's Health Initiative's annual membership fees to the California Coverage and Health Initiatives (CCHI). CCHI is a statewide association aimed at streamlining outreach, enrollment and retention processes of public health coverage programs.

In February 15, 2013, the agreement was amended to provide additional operational support and increased by \$24,125.

DISCUSSION:

This amendment seeks to increase the amount of this agreement by \$45,000, primarily due to increased communication-related costs needed for the federal Affordable Care Act transitions. The amount of consumer communication to keep participants informed of program transition requirements was higher than anticipated. The need for increased communication resulted in higher postage and printing costs.

CHI-HCU requests that your Board authorize the Chief of the Health System or designee to execute contract amendments which modify the County’s maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

The amendment and Resolution have been reviewed and approved by County Counsel as to form.

The contractor has assured compliance with the County's Contractor Employee Jury Service Ordinance, as well as all other contract provisions that are required by County ordinance and administrative memoranda, including but not limited to insurance, hold harmless, non-discrimination, and equal benefits.

Approval of this amendment contributes to the Shared Vision 2025 outcome of a Healthy Community by ensuring that adequate operational support exists to conduct outreach and enrollment services for County residents eligible for the available coverage programs, which in turn promote access to basic health care services. It is anticipated that 20,000 adults and 3,800 children will be enrolled into the ACE and HK programs, respectively.

PERFORMANCE MEASURE(S):

Measure*	FY 2012-13 Actual	FY 2013-14 Projected
Number of eligible County adults/children enrolled in local programs		
Adults (ACE)	21,618	20,000
Children (HK)	4,401	3,800

*The Healthy Kids and ACE eligibility rules have been changed to exclude those who are eligible for subsidies through Covered California.

FISCAL IMPACT:

The term of the agreement is July 1, 2012 through June 30, 2014. The amount of the agreement is not to exceed \$129,125. This amendment increases the contract by \$45,000. Funds related to this agreement were included in the CHI-HCU FY 2012-13 and FY 2013-14 Adopted Budget. Specifically, \$72,425 was covered by First 5 San Mateo County, Peninsula and Sequoia Healthcare Districts, the CHI Trust Fund, and federal reimbursements from the Medi-Cal Administrative Activities program. The remaining \$56,700 is Net County Cost.