



COUNTY OF SAN MATEO
Inter-Departmental Correspondence
County Manager



Date: April 11, 2014

Board Meeting Date: April 22, 2014

Special Notice / Hearing: None

Vote Required: Majority

To: Honorable Board of Supervisors

From: John L. Maltbie, County Manager

Subject: County Manager's Report #7

RECOMMENDATION:

Accept this informational report.

BACKGROUND:

This report will provide you with updates on a variety of County initiatives focusing on Public Safety, Health and Human Services, Community Services and Performance, in addition to reports on legislation and issues that require your action. We also will keep you and the public informed about new services, upcoming events and general updates.

DISCUSSION:

Public Safety

Public Safety Communications Honored as “Center of Excellence”

The week of April 13 to 19 was celebrated by 9-1-1 professionals in communities across the country as “National Public Safety Telecommunications Week.” Every 9-1-1 Dispatch Center is honored for the hard work performed 24 hours a day, seven days a week.

This year, Communications Dispatcher Adrienne Salas was awarded the County’s “Dispatcher of Year” for professionalism and expertise.

This is a particularly special year for the 9-1-1 staff. The more than 20 staff who worked during the 24 hour period of July 6 and 7, 2013, were awarded “The Communications Center of Excellence” by the County’s Communications Center Managers Association for working three significant incidents in one 24 hour period. The three incidents included dealing with the suicide of a County employee, the crash landing at San

Francisco International Airport of Asiana Airlines Flight 214 and a 6-alarm fire in Redwood City that displaced more than 100 people.

Power Outage at County Center Complex

The power outage that struck the County Center complex on Monday, April 14, serves as a reminder that we must all be prepared for the unexpected. We are also always seeking ways to improve communication and coordination in events large and small.

I want to take this opportunity to encourage all County employees to sign up for emergency text alerts at <https://www.smcalert.info>. They should look for the specific sign up for employees so we can reach them in times of emergency. And any employee or member of the public can sign up for emergency alerts targeted for cities or regions of our county.

This is also a good reminder that all of us are disaster service workers and the best way to ensure that we are ready to help others in a crisis is to prepare ourselves and our families so that we may respond when needed.

With that in mind, we are working with the Office of Emergency Services on a project we are calling SMC Ready. The goal is to help improve individual readiness among our employees and also to more frequently drill and prepare for emergencies across all of our departments. We will provide you with more information on this important initiative as we move forward.

Health and Human Services

Recommended Selection of North County CORE Service Provider

HSA recently completed a Request for Proposal process for a new Core Service Agency provider to serve the Northern Peninsula, and the YMCA Association of San Francisco's Youth Services Bureau in San Mateo County was recommended to operate a Core Services Drop-In Center. The YMCA office is located directly across the street from the HSA office, at 1486 Huntington Ave, Suite 100, South San Francisco. The close vicinity of HSA and Core Services will facilitate ease of referrals and collaboration, particularly for those who are currently receiving or eligible for public assistance programs. The new contract is being negotiated and the contract is anticipated to be presented to your Board in May.

Performance

County Retains Highest Credit Rating

We are pleased to report that Moody's Investors Service has affirmed our County's Aaa credit rating, the highest credit rating possible. Moody's assigned an Aa2 rating to lease-revenue bonds that will be used to finance the Maple Street Correctional Center. (Moody's has a company policy of reducing ratings for lease revenue bonds by two notches.) Bond proceeds will be used to finance the construction of the Maple Street Correctional Center and to reimburse the county for the purchase of the land site.

In its report, Moody's said the "Aaa issuer rating primarily reflects the county's exceptionally large and stable tax base that is supported by a vibrant local economy, strong socioeconomic profile, and low county unemployment rate. The county's financial position is also healthy and stable and reflects the prudent financial practices of county management."

Moody's was impressed by the County's "proactive financial management" and the recent implementation of the two-year budget. The ratings agency noted the County has reduced its workforce by 543 full-time equivalents since Fiscal Year 2009-10 and held salaries flat to manage reduced revenues.

Community Services

North Fair Oaks Forward

More than 1,100 residents and business and property owners in North Fair Oaks have completed a survey sharing their thoughts about improvements to Middlefield Road. In addition to the surveys, the NFOForward Outreach Team has held meetings with both business and property owners.

Survey results and additional community input will take place at two community-wide meetings scheduled for Saturday, April 26, from 10 a.m. to noon at Garfield School and on Tuesday, April 29, from 6:30 to 8:30 p.m. at the Fair Oaks Community Center. Postcards announcing the meetings have been mailed to all North Fair Oaks residents and property owners and door hangers have been distributed by members of the NFO Youth Initiative to all homes within two blocks of Middlefield Road.

Library Planning in Half Moon Bay

The County Library has begun a community input process to kick off planning for a new library in Half Moon Bay. Group 4, the architecture firm leading the planning, will gather input from citizens and a variety of community groups over the next three months. This initial phase of the new library project is funded by the Half Moon Bay Library Measure A allocation. The County will pay for half of the new library because it serves so many residents of the unincorporated coastside area.

Half Moon Bay and the County are working to create a welcoming library that is customer-centered, flexible and responsive to current trends. The San Mateo County Library Service Model includes special spaces for children and teens, study rooms, a community program room, a one-point service desk, quiet reading and study areas, attractive displays featuring new books, CDs, and DVDs, public computers, convenient self-check stations and a colorful, inviting ambiance.

News, Events and Updates

We now have a date for our "Community Date of Action" to help end human trafficking: May 10.

On that date, volunteers will fan out across the county to distribute posters with a hotline number for victims of human trafficking to report abuse or for those who suspect human trafficking.

To make this Community Day of Action a success, San Mateo County is looking for team leaders and volunteers to help organize their city and inspire others to get involved.

Anyone interested in helping victims of human trafficking should contact the volunteer coordinator, Rose Mukhar, at stoptrafficking@smcgov.org or 650-363-4184.