

**RESOLUTION NO. \_\_\_\_\_**

**BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA**

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**RESOLUTION AUTHORIZING AN AGREEMENT WITH PACIFIC INTERPRETERS  
INC., A LANGUAGE LINE SOLUTIONS COMPANY, TO PROVIDE INTERPRETER  
SERVICES FOR THE TERM OF JANUARY 1, 2014 THROUGH DECEMBER 31,  
2016, IN AN AMOUNT NOT TO EXCEED \$600,000**

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**RESOLVED**, by the Board of Supervisors of the County of San Mateo, State of California, that

**WHEREAS**, based on the large number of languages spoken by patients and family members at San Mateo Medical Center (SMMC), a commercial vendor is required in order to provide remote telephonic interpretation for Medical Center patients with limited English proficiency and employees providing services to them at any hour of any day and in virtually any language; and

**WHEREAS**, in October of 2013, SMMC was notified that Health Plan of San Mateo (HPSM) has elected to continue their agreement with Pacific Interpreters a Language Line Solutions Company (Pacific Interpreters) for three additional years; and

**WHEREAS**, SMMC is requesting a waiver of the Request for Proposals (RFP) process because it is necessary that both HPSM and SMMC use the same provider so that the each location will be billed separately for the services that they request through Pacific Interpreters; and

**WHEREAS**, Pacific Interpreters will provide secondary interpreter services

when interpreters from the primary system, the Health Care Interpreter Network (HCIN), are not available in the required language, primarily after hours or on weekends, or when the HCIN interpreters are already engaged; and

**WHEREAS**, this agreement is being sent to your Board late due to protracted negotiations with the vendor; and

**WHEREAS**, SMMC recommends a waiver of the RFP process for Pacific Interpreters to continue to supply telephonic medical interpreter services in relation to the provision of care for SMMC patients; and

**WHEREAS**, Ordinance Code Section 2.83.170 authorizes the Board of Supervisors to waive the RFP process in any situation where the Board of Supervisors determines that the best interest of the County could be served without the necessity of an RFP; and

**WHEREAS**, this Board of Supervisors determines that the best interest of the County could be served without the necessity of proposals; and

**WHEREAS**, both parties wish to enter into an agreement for the term of January 1, 2014 through December 31, 2016, in an amount not to exceed \$600,000; and

**WHEREAS**, this Board has been presented with a form of such agreement, has examined and approved it as to both form and content, and desires to enter into it.

**NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED** that the RFP process for said agreement is hereby waived.

**BE IT FURTHER RESOLVED** that the President of this Board of Supervisors be and is hereby authorized and directed to execute said Agreement for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest the President's signature thereto.

**BE IT FURTHER RESOLVED** that the Chief of the Health System or designee is authorized to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

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