

## **RESOLUTION NO. .**

**BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA**

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**RESOLUTION AUTHORIZING AN AMENDMENT TO THE AGREEMENT WITH  
PACIFIC INTERPRETERS, INC., A LANGUAGE LINE SOLUTIONS COMPANY FOR  
INTERPRETER SERVICES, INCREASING THE AMOUNT BY \$350,000 TO AN  
AMOUNT NOT TO EXCEED \$1,750,000**

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**RESOLVED**, by the Board of Supervisors of the County of San Mateo, State of California, that

**WHEREAS**, on April 22, 2014, the Board approved an agreement with Pacific Interpreters, Inc. a Language Line Solutions Company (Pacific Interpreters) for interpreter services; and

**WHEREAS**, on May 23, 2014, the Board approved an amendment to add the Human Services Agency on to this agreement for their interpreter needs at the negotiated rate for San Mateo Medical Center (SMMC), which increased the amount by \$800,000 to an amount not to exceed \$1,400,000; and

**WHEREAS**, Pacific Interpreters provides a vital communication link between SMMC's English as a Second Language (ESL) patients and their providers; and

**WHEREAS**, SMMC under estimated the increased demand for interpreter services as the result of a new Joint Commission regulatory standard requiring SMMC to offer all patients with limited English proficiency (LEP) interpretation services; and

**WHEREAS**, based on current trends the agreement will not have enough

funding for the term of the agreement, so this amendment will increase the amount by \$350,000 so that SMMC can continue to provide this vital service; and

**WHEREAS**, both parties wish to amend the agreement to increase the amount by \$350,000 to an amount not to exceed \$1,750,000; and

**WHEREAS**, this Board has been presented with a form of such amendment, has examined and approved it as to both form and content, and desires to enter into it.

**NOW ,THEREFORE, IT IS HEREBY RESOLVED** that the President of this Board of Supervisors be and is hereby authorized and directed to execute said Amendment No. 2 to the agreement for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest the President's signature thereto.

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