



**COUNTY OF SAN MATEO**  
Inter-Departmental Correspondence  
County Manager



**Date:** Nov. 12, 2015  
**Board Meeting Date:** Nov. 17, 2015  
**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors

**From:** John L. Maltbie, County Manager

**Subject:** County Manager's Report #21

**RECOMMENDATION:**

Accept this informational report.

**BACKGROUND:**

This report will provide you with updates on a variety of County initiatives focusing on Public Safety, Health and Human Services, Community Services and Performance, in addition to reports on legislation and issues that require your action. We also will keep you and the public informed about new services, upcoming events and general updates.

**DISCUSSION:**

**Public Safety**

**County hosts anti-human trafficking training for hospitality industry**

This month, the County held a training session for those in the hospitality industry to spot the signs of potential human trafficking and respond accordingly. The event held at the South San Francisco Conference Center drew approximately 180 attendees including representatives of 58 hotel properties. U.S. Rep. Jackie Speier addressed the crowd as did a representative of the Sandra Day O'Connor Institute; both emphasized that human trafficking is receiving extra attention because of Super Bowl 50 but that curbing the illegal activity is a year-round effort.

Mike Brosnan, the County's new human trafficking program coordinator whose position is funded by Measure A, spearheaded the training. Previously, the County of San Mateo announced its "Zero Tolerance Community" initiative in 2011.

**Probation officers make Halloween safe with compliance sweep**

On Halloween night, the Probation Department conducted "Operation Boo," an annual countywide sweep of sex offender registrants on supervised probation to ensure they

are compliant with their specific orders to stay away from minors and holiday-specific restrictions including: turning off exterior lights to discourage children from approaching their homes and not offering Halloween candy or decorating the residence.

The two search teams of five deputy probation officers each made contact with 28 probationers. Only one possessed contraband — a Halloween mask and marijuana.

## **Health and Human Services**

### **Local cases of shigella linked to widespread San Jose restaurant outbreak**

The Health System's Communicable Disease team responded to three confirmed cases of shigella linked to the San Jose restaurant responsible for an October outbreak that left hundreds sickened and dozens hospitalized. The team ensured those infected did not spread the shigella to others and Environmental Health emphasized through public outreach how the County makes sure restaurants are maintaining safe food practices and uses its new placarding system.

## **Community Services**

### **Parkgoers to be surveyed while visiting**

What better place to ask people what they think about County parks than in those actual parks? Beginning this upcoming spring, the Parks Department, with help from San Francisco State University, will use four iPads for the surveying on questions such as what people like, any suggestions for improvements, activities they participate in, how often they visit, where they live and how they receive Parks information. Visitors will be handed the iPads as they enter. When the surveys are finished, the tablets will be used for park ranger and natural resource management field reports using GIS and other applications.

Four other iPads were purchased to create digital records for playground safety inspections

The first three of four focus groups were also held in Daly City, North Fair Oaks and East Palo Alto with Pescadero to follow. These communities traditionally have lower participation rates within County Parks.

## **News, Events and updates**

### **County team honored for data and performance metrics**

The County of San Mateo won a 2015 Technology Solutions Award in the data and performance metrics category for its use of technology to foster open government and community engagement. An independent panel of judges on behalf of the Public Technology Institute, a government network for technology leadership and innovation, awarded the recognition to the County.

Key participants in the development and implementation of the open data program and performance dashboards include Deputy County Manager Reyna Farrales, Chief Information Officer John Walton, Content and Collaboration Manager Beverly Thames, Open Data Community Liaison John Rldener and vendor Socrata, Inc.