

COUNTY_{OF} SAN MATEO





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HUMAN SERVICES AGENCY

Iliana Rodriguez

June 24, 2015

HUMAN SERVICES AGENCY **MISSION:**

**Enhance the well-being of children, adults,
and families by providing professional,
responsive, caring, and supportive service.**

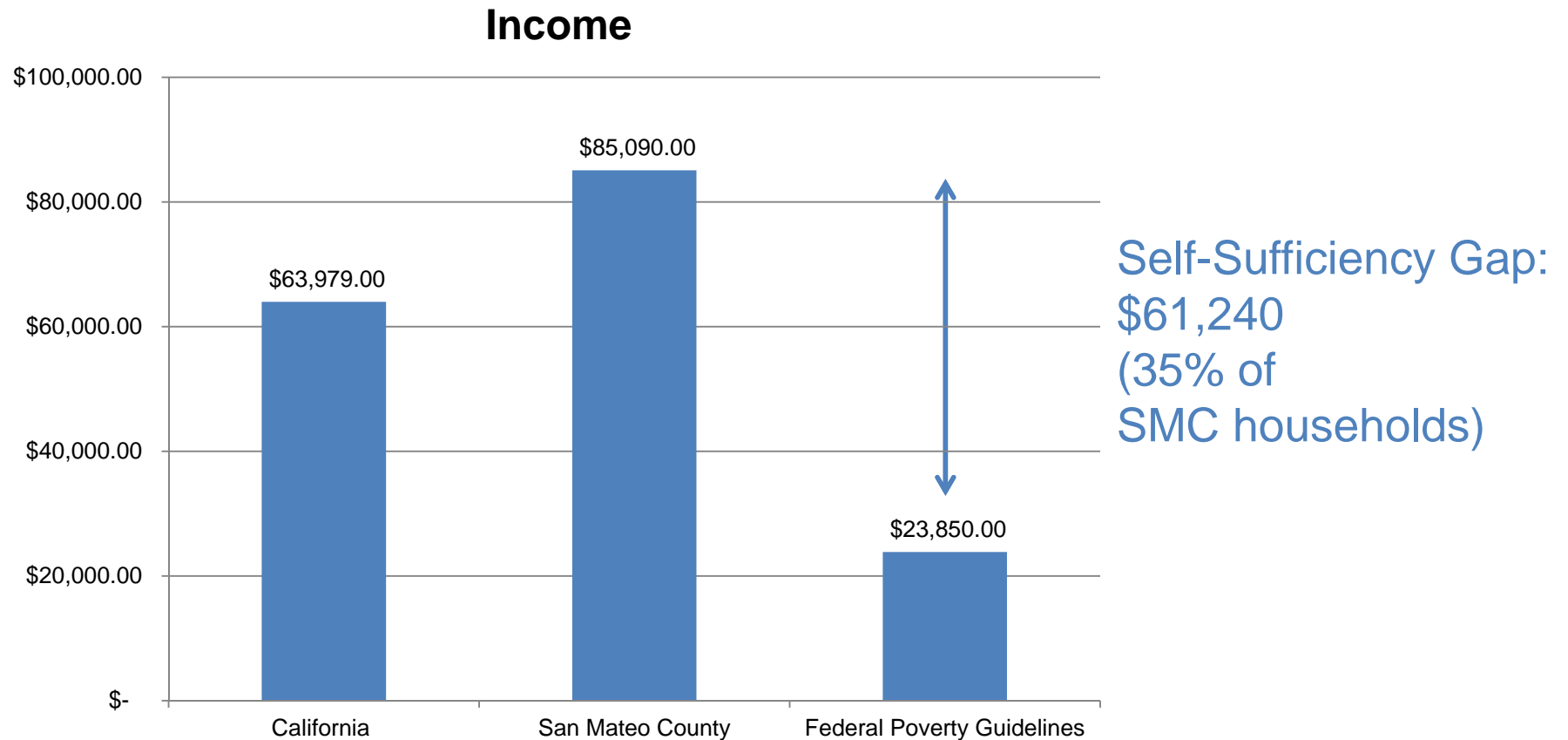
HUMAN SERVICES AGENCY VALUES:

Results-Focused
Responsiveness
Continuous
Experience
Fiscal Community
Stewardship
Employee Client
Engagement
Innovation
Excellence
Improvement

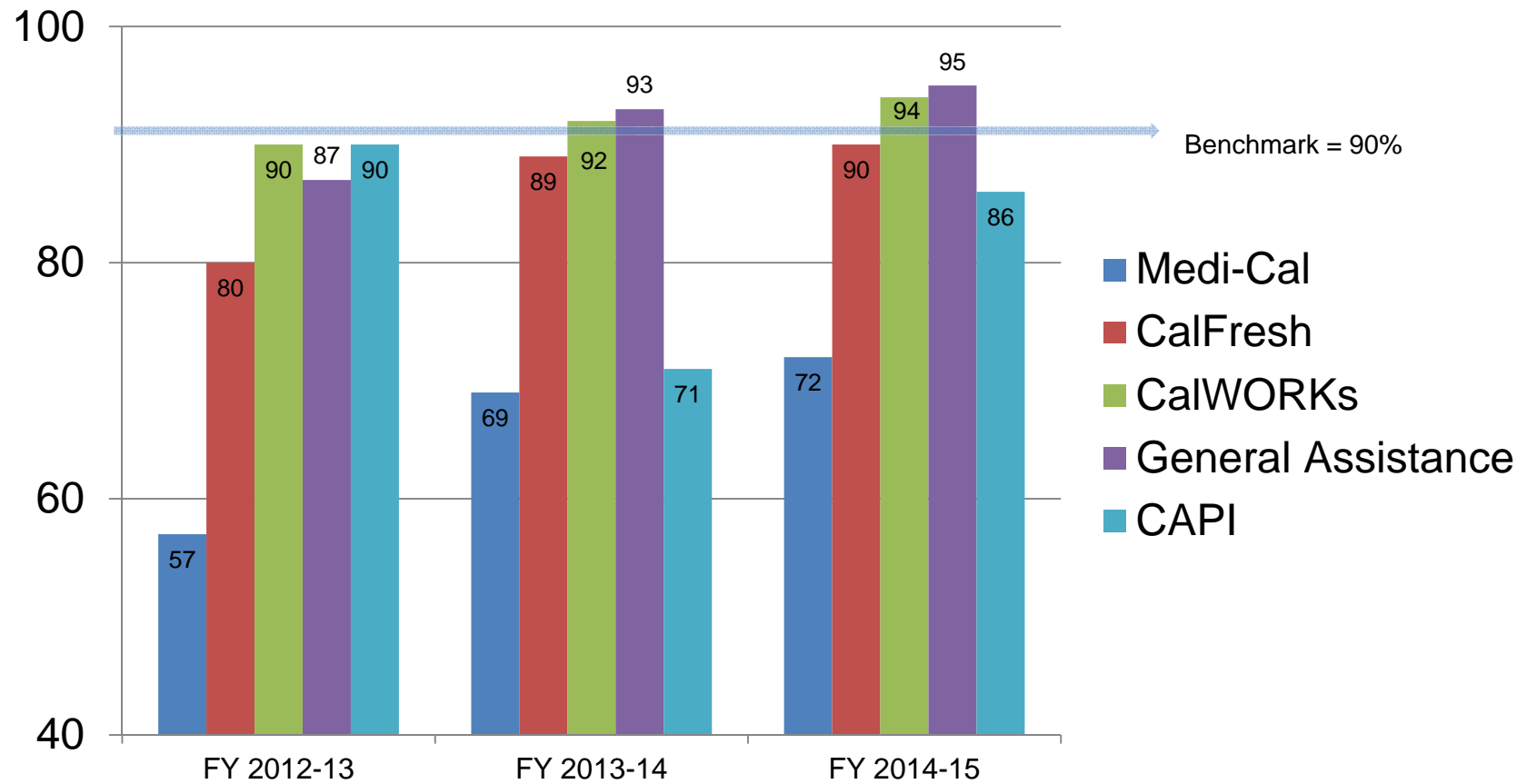
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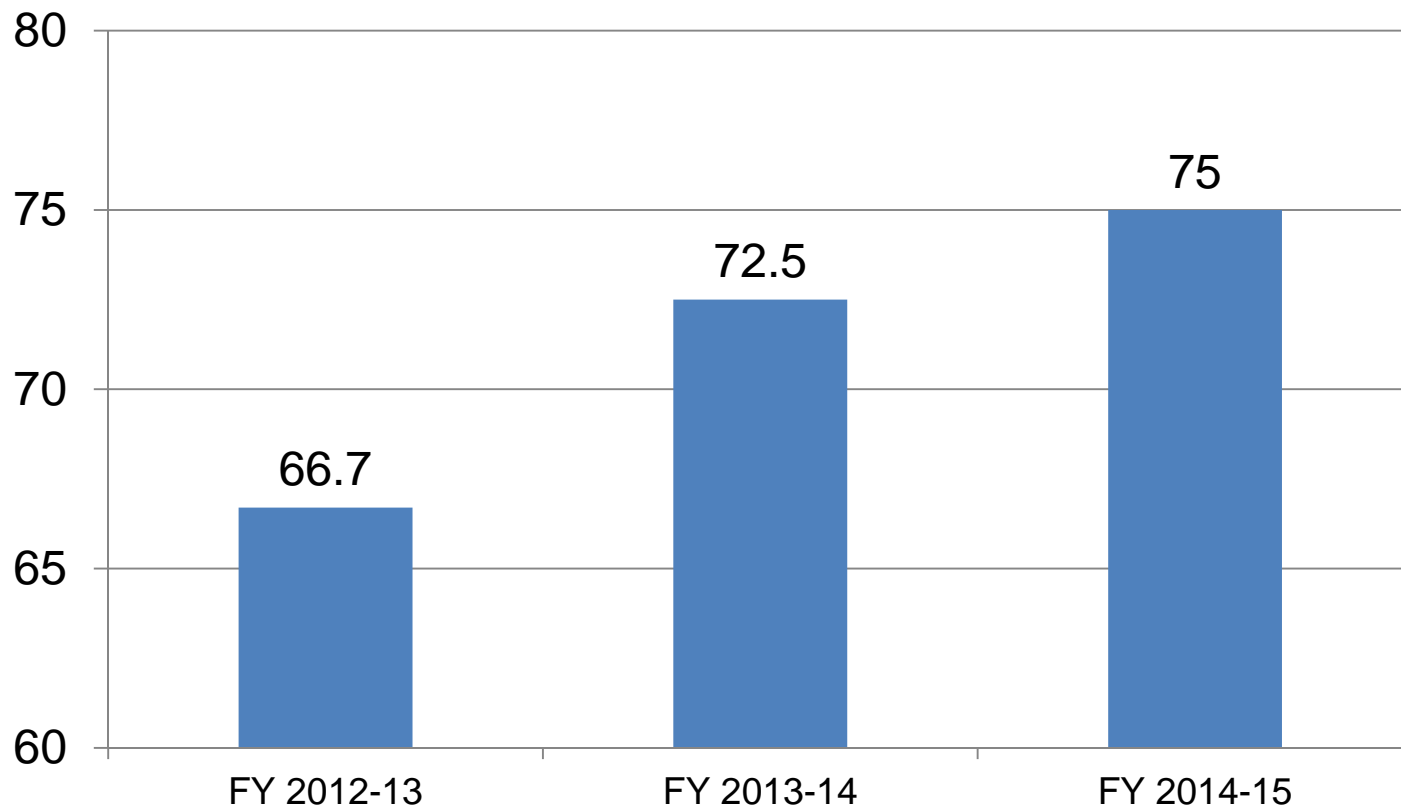
Self-Sufficiency in San Mateo County (2014 Standards for a family of 4)



Key Measure 1: Public assistance applications processed within State standards for timeliness



Key Measure 2: Percent Reunification of Children to the Parent/Guardian within 12 Months of Removal from Home



2013-15 ACCOMPLISHMENTS

- ✓ Work Participation Rate increase 300-400% over prior year(s).
- ✓ Expansion of the South Bay Recycling employment opportunities for SMC Works clients.
- ✓ 91% of San Mateo County residents insured for health care



2013-15 ACCOMPLISHMENTS

- ✓ 47% reduction in unsheltered individuals and zero families with children on the streets.
- ✓ Veterans' Needs assessed, Commission formed, and ID Card program launched June 3.
- ✓ First Citizenship Workshop
- ✓ Agency-wide Quality Assurance



OUTCOMES

“CalWORKs is building my foundation. They are my main support system. I am also able to spend time with my son, work, and I am getting my bachelor’s degree.”

“



OUTCOMES



“The program held onto me when they could have lost me.”

“I can’t remember having hopes or dreams when I was young. Now I want to have a family. I want to have a career. And I want to help others like I was helped.”

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AGENCY CHALLENGES & UPDATES

✓ 2015-2020 Strategic Plan Near-Complete

Prioritized Initiatives:

- ☐ Improve & Expand Foster Youth Support
- ☐ Increase Foster Family Recruitment
- ☐ Agency-wide Training
- ☐ Service Re-Design in Economic Self-Sufficiency



2015-17 PRIORITIES

- ☐ End Homelessness 2020
- ☐ Deeper-reaching Veterans' Services
- ☐ Immigrant Affairs
- ☐ Clarity System



FY 2015-17 Measure A

Continuing:

- Adult Shelter Bed Capacity in East Palo Alto (Project WeHope)
- Homeless Outreach Team (HOT) Expansion
- Court-Appointed Special Advocates (CASA)
- Core Agency Performance Management
- Homelessness Prevention (CORES/Samaritan House)
- Daybreak & Transitional Youth Services for Former Foster Youth
- Prevention & Early Intervention for At-Risk Children (FRC's & Supportive Hotline)
- Veterans Services Outreach
- Re-Entry Employment Preparation (REEP)

FY 2015-17 Measure A

New:

- Food Distribution & Infrastructure Upgrades (Second Harvest Food Bank)
- Homelessness Prevention Analysis and Redesign (Focus Strategies)
- Public Health Nurse Program
- Services for Commercially Sexually Exploited Children (CSEC)
- Transitional Housing for Foster Youth (SSF)
- Safe Harbor Shelter Support

RFP:

- Rapid Re-Housing and Housing Locator Services
- Homelessness Services
- At-Risk Foster Youth College or Vocational Education

FY 2015-16 Budget Overview

	FY 2014-15 Revised	FY 2015-16 Recommended	Amount Change	Percent Change
Total Sources	\$167,963,991	\$183,111,239	\$15,147,248	9.02%
Total Requirements	\$207,632,861	\$224,928,477	\$17,295,616	8.33%
Net County Cost	\$39,668,870	\$41,817,238	\$2,148,368	5.42%
Total Positions	764	769	5	0.65%

FY 2016-17 Budget Overview

	FY 2015-16 Recommended	FY 2016-17 Recommended	Amount Change	Percent Change
Total Sources	\$183,111,239	\$178,764,185	(\$4,347,054)	-2.37%
Total Requirements	\$224,928,477	\$223,664,913	\$1,263,564	0.56%
Net County Cost	\$41,817,238	\$44,900,728	\$3,083,490	7.37%
Total Positions	769	768	(1)	-0.13%

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THANK YOU!

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