



**COUNTY OF SAN MATEO**  
Inter-Departmental Correspondence  
Human Services Agency



**Date:** May 7, 2015, 2015  
**Board Meeting Date:** May 19, 2015  
**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors

**From:** Iliana Rodriguez, Director, Human Services Agency

**Subject:** Agreement with Community Overcoming Relationship Abuse to provide services for domestic violence victims

**RECOMMENDATION:**

Adopt a resolution authorizing an agreement with Community Overcoming Relationship Abuse to provide services for domestic violence victims, for the term of July 1, 2015 through June 30, 2017, in the amount of \$180,000.

**BACKGROUND:**

Funding for this agreement is received from marriage license fees which support services to address the needs of San Mateo County residents who are victims of domestic violence. Community Overcoming Relationship Abuse (CORA) works collaboratively with the Human Services Agency (HSA) in providing services to victims of domestic violence. CORA's services include emergency shelter, transitional housing, counseling education programs, legal assistance, community outreach services and a crisis hotline. These services are free and confidential for victims of domestic violence in San Mateo County and are an integral component of HSA's mission to promote self-sufficiency.

**DISCUSSION:**

CORA will provide prevention and intervention services for FY 2015-17 to victims of domestic violence. In FY 2013-14, CORA provided emergency shelter to 117 adults and 107 children, received 7,527 hotline calls and provided 411 counseling sessions. It is in the best interest of the County to waive the Request for Proposal (RFP) process because CORA is the only domestic violence organization in San Mateo County that provides a continuum of domestic violence services and therefore is recognized as a sole-source provider.

County Counsel has reviewed and approved the agreement and resolution as to form and the Contractor meets insurance certification requirements.

Approval of this agreement contributes to the Shared Vision 2025 outcome of a Prosperous Community by enabling domestic violence victims and their children to obtain emergency shelter, transitional housing, counseling, and access to the crisis hotline. By providing these services to domestic violence victims and their families, children will grow up in a safer and healthier environment that enables them to thrive. It is anticipated that out of 200 adults and children who receive emergency shelter services, 70% will exit to transitional or permanent housing in FY 2014-15. It is also anticipated that 80% (2,100) of callers to CORA's 24-hour crisis hotline will report understanding the full scope of the resources and services available at the end of the call.

**PERFORMANCE MEASURE(S):**

<b>Measure</b>	<b>FY 2013-14 Actual</b>	<b>FY 2014-15 Projected</b>	<b>FY 2015-16 Projected</b>	<b>FY 2016-17 Projected</b>
Percent of DV victims provided emergency shelter who exit the program to transitional or permanent housing	85%	70%	73%	75%
Percent of callers to CORA's 24-hour crisis hotline who report at the end of the call understanding the full scope of resources and services that are available	Not available	2,100 callers 80%	2,300 callers 85%	2,500 callers 90%

**FISCAL IMPACT:**

The term of this agreement is July 1, 2015 through June 30, 2017. The total obligation of this agreement is \$180,000 and is funded through the collection of Marriage License Fees. There is no net county cost associated with this agreement. Appropriations for this agreement will be included in the FY 2015-16 and FY 2016-17 Recommended Budgets.