



COUNTY OF SAN MATEO
Inter-Departmental Correspondence
County Manager



Date: April 9, 2015

Board Meeting Date: April 28, 2015

Special Notice / Hearing: None

Vote Required: Majority

To: Honorable Board of Supervisors

From: John L. Maltbie, County Manager

Subject: Grand Jury Response Update to Reports from 2012-13 and 2013-14

RECOMMENDATION:

Approve the Board of Supervisors' updates to Grand Jury responses for 2012-13 and 2013-14.

BACKGROUND:

On March 27, 2015 the Civil Grand Jury requested updates to responses from the Board of Supervisors to Grand Jury reports from 2012-13 and 2013-14. The Grand Jury has requested to receive these updates no later than April 30, 2015.

Approval of this report contributes to the Shared Vision 2025 outcome of a Collaborative Community by ensuring that all Grand Jury findings and recommendations are thoroughly reviewed by the appropriate County departments and that, when appropriate, process improvements are made to improve the quality and efficiency of services provided to the public and other agencies.

DISCUSSION:

2012-2013 County Lacks Firm Basis for Outsourcing Work; Charter Revision Recommended

R1. Submit to the voters for approval a Charter amendment that would allow outsourcing at the County Manager's discretion.

Update: The County continues to explore outsourcing opportunities as a work delivery option when economically and/or operationally beneficial, within the provisions of Government Code 13000 and Memorandum of Understanding (MOU) with labor organizations. No recommendation for a Charter amendment is being considered at this time.

2012-2013 **SamCERA's Unfunded Liability: The Elephant in the Room**

R6. Implement GASB Statement 68 for FY 2014.

Update: Commencing in January 2014, SamCERA formed a GASB 67 and 68 implementation Task Force with Brown Armstrong (SamCERA's Auditor) facilitating the process. The Task Force was comprised of SamCERA staff, representatives of the three SamCERA participating employers (County, the San Mateo Superior Court and the San Mateo Mosquito and Vector Control District), their auditors and SamCERA's auditor and Milliman Inc. (SamCERA's actuary). The first meeting was held in January of 2014. Monthly meetings were held where implementation methodology was brought up and discussed leading to the disclosure report provided by Milliman, Inc. The disclosure report was accepted by the Board of Retirement on October 14, 2014. The disclosure report and the Board memo are attached.

SamCERA's 2014 Comprehensive Annual Financial Report (CAFR) disclosed the information required by GASB 67. See attached CAFR, specifically the narrative on pages 10, 13, 25-28, 35, 42-44, 46- 48 and Tables on pages 63 (note on bottom) 71 and 72.

2013-2014 **Food Safety: Increasingly in the News**

R2. Continue progress toward achieving full implementation of the Federal Health Association National Retail Food Regulatory Program Standards.

Update: EHD is in the process of working towards completing the FDA Standards. We are on track for completion by December 2015.

R4. Improve by December 31, 2014 the usefulness of the Environmental Health Department website by ensuring that each facility entry contains a synopsis of any violations, the latest inspection date and type, and the facility's food safety rating.

Update: The mobile technology project which will enable field inspectors to input data during the inspection is on track. Food program staff is scheduled for training in September 2015 and is expected to "go live" by the end of calendar year 2015. The implementation of the restaurant placarding and data collection/input during the inspection (mobile

technology project) will increase the efficiency and accuracy of data posted on the website.

R5. Develop and implement by December 31, 2014 a quality assurance process to audit the content of the Restaurant and Food Inspection Results section on the web site.

Update: One of the FDA Program Standard, which we are currently working on, addresses the development of the quality assurance program. Currently the program does quarterly audits to evaluate general and food borne illness complaints, routine inspections, the top five most frequently marked violation, the number of closures and re-inspections. We also monitor the number of critical risk factor violations for California Conference of Directors of Environmental Health (CCDEH).

R6. Develop and implement by May 19, 2015 a program which requires food establishments to prominently display their inspection status via the use of window placards.

Update: Complete, the Board of Supervisors approved the placarding ordinance on April 14, 2015. This ordinance will require all food facilities that prepare food to post a placard based on the facilities food safety status. The placard will be posted in a prominent location that is visible to patrons.

2013-2014 Is the new Devil's Slide trail safe?

R1. By December 31, 2014, research improving the emergency communication system currently available.

Update: The Parks Department is still awaiting a response from AT&T on improving the emergency communication system.

R4. By December 31, 2014, replace the existing guardrail and install K-rail to reduce the risk of injury.

Update: Guardrails have been improved. Please see Exhibit A, attached.

2013-2014 Reducing the Incidents and Impact of Elder Abuse in San Mateo County

R1. By December 31, 2014, Adult Protective Services will develop a coordinated outreach effort involving all relevant County departments to further educate the public to identify and report elder financial abuse.

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Update: A Measure A proposal was submitted jointly by the District Attorney, County Counsel, and Adult Protective Services, to create an Elder and Dependent Adult Protection Team (EDAPT). This team will coordinate the outreach, training, identification, prosecution and prevention of financial abuse. On March 17, 2015 the Board of Supervisors approved the allocation of Measure A funds for the EDAPT proposal, which would fund the team for Fiscal Years 2015-17. Planning is underway for creation of the EDAPT.

R2. By December 31, 2014, Adult Protective Services will develop and implement training programs for mandated reporters addressing elder financial abuse.

Update: A Measure A proposal was submitted jointly by the District Attorney, County Counsel, and Adult Protective Services, to create an Elder and Dependent Adult Protection Team (EDAPT). This team will coordinate the outreach, training, identification, prosecution and prevention of financial abuse. On March 17, 2015 the Board of Supervisors approved the allocation of Measure A funds for the EDAPT proposal, which would fund the team for Fiscal Years 2015-17. Planning is underway for creation of the EDAPT.

R3. By December 31, 2014, the District Attorney's office, in collaboration with Adult Protective Services, will implement the Financial Abuse Specialist Team model, to improve its current Multidisciplinary Team model, to include consulting community private sector financial specialists and to contribute to the investigation and resolution of elder financial abuse.

Update: A Measure A proposal was submitted jointly by the District Attorney, County Counsel, and Adult Protective Services, to create an Elder and Dependent Adult Protection Team (EDAPT). This team will coordinate the outreach, training, identification, prosecution and prevention of financial abuse. On March 17, 2015 the Board of Supervisors approved the allocation of Measure A funds for the EDAPT proposal, which would fund the team for Fiscal Years 2015-17. Planning is underway for creation of the EDAPT.

2013-2014 San Mateo County Detention Facilities: An Overview

R3. Document performance results reflecting the effectiveness of the juvenile programs and services provided in all juvenile facilities.

Update: The Probation Department is currently documenting performance results reflecting the effectiveness of the juvenile programs and services provided in all juvenile facilities.

R4. Annually submit a report to the Board of Supervisors for public discussion concerning the performance measures for the above-referenced juvenile services and programs.

Update: The Probation Department has a performance measure in the department's budget regarding Percent of Enrolled Youth Successfully completing court-ordered programs. This measure reflects the outcome of these services and programs in all juvenile facilities. Annual update is reported to the Board of Supervisors during budgeting process.

2013-2014 District What is the Price of Dysfunction? The San Mateo County Harbor

R1. The County Board of Supervisors will begin the process of dissolution of the Harbor District by December 31, 2014.

Update: The County Board of Supervisors indicated in its response to the Grand Jury's recommendation to begin the process of dissolution of the Harbor District by December 31, 2014 that the recommendation would need further analysis once the Local Agency Formation Commission completed its municipal service review. A municipal service review is a necessary step before dissolution proceedings may begin. The Local Agency Formation Commission has not completed its municipal service review and therefore, the County Board of Supervisors cannot provide any further update as to its original response to this Grand Jury recommendation.

FISCAL IMPACT:

There is no fiscal impact associated with accepting this report.