



**COUNTY OF SAN MATEO**  
Inter-Departmental Correspondence  
Human Services Agency



**Date:** January 14, 2015  
**Board Meeting Date:** February 10, 2015  
**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors

**From:** Iliana Rodriguez, Director, Human Services Agency

**Subject:** Amendment to the Agreement with the California State Association of Counties; Agreement with HP Enterprise, LLC

**RECOMMENDATION:**

Adopt a Resolution authorizing:

- A. An amendment to the agreement with the California State Association of Counties to provide an additional payment for the County's share of the overall annual operating cost of the Welfare Clients Data System Consortium, increasing the amount by \$65,166 to an amount not to exceed \$428,480; and
- B. An agreement with HP Enterprise Services, LLC to provide maintenance services for the CalWin State Automated Welfare System, for the term of February 2, 2015 through January 31, 2025, in an amount not to exceed \$14,100,968.

**BACKGROUND:**

The Welfare Clients Data System (WCDS), a consortium of 18 counties, has provided management services for the oversight of private vendor development and maintenance and operation of the CalWin State Automated Welfare System (SAWS), since July 1, 1999, when system development was first authorized. The CalWin SAWS tracks the qualification, control and distribution of welfare assistance. The WCDS Consortium is an entity overseen by the California State Association of Counties (CSAC), and considers it beneficial to use the services of an independent Welfare Case Management of any of the 18 County members. This is due to the complexity of business needs of the Federal, State and County stakeholders. Using an independent consortium ensures effectiveness and efficiencies across counties and in oversight of the vendor, HP Enterprise Services, LLC, which is charged with operations, maintenance, and enhancements of the CalWin SAWS.

**DISCUSSION:**

The Amendment to the Agreement with CSAC will provide an additional payment for the County's share of the overall annual operating cost of WCSD Consortium for FY 2014-15. WCDS is a sole-source provider recommended by the state, and has been working under the direction of the CSAC since the system's implementation.

The Agreement with HP Enterprise Services, LLC will allow HP Enterprise Services, LLC to provide maintenance and enhancement services for the CalWin SAWS for the term of February 2, 2015 through January 31, 2025.

County Counsel has reviewed and approved the Amendment to the Agreement with CSAC, the Agreement with HP Enterprise Services, LLC and the Resolution as to form, and the Contractor meets insurance certification requirements. ISD has completed a Special Services Review Form for HP Enterprise Services, LLC. The Contract Compliance Committee has approved a 3 -Year Waiver Request.

Approval of the Amendment and the Agreement contributes to the Shared Vision 2025 outcome of a Prosperous Community by ensuring effectiveness and efficiencies in the County's Welfare Department activities. It is anticipated that the Contractor will resolve issues to ensure 100% compliance with the HP/Consortium Service Level Agreement (SLA).

**PERFORMANCE MEASURE(S):**

Measure	FY 2013-14 Actual	FY 2014-15 Projected
Minimum number of times each year that the WCDS will propose, evaluate and implement cost savings, or system improvements or both.	2	2
Ensure compliance with HP/Consortium SLA terms	100%	100%

**FISCAL IMPACT:**

The term of the Amendment with CSAC remains the same, July 1, 2014 through June 30, 2015. The Amendment is 100% funded (\$65,166) through the State CalWIN Consortium. Appropriations are included in the FY 2014-15 Adopted Budget. There is no Net County Cost.

The term of the Agreement with HP Enterprise Services, LLC is February 2, 2015 through January 31, 2025. The Agreement is funded through the State CalWIN Consortium (\$14,000,968) and State Medi-Cal (\$100,000). Appropriations are included in the FY 2014-15 Adopted Budget, and will be included in the FY 2015-16 through FY 2024-2025 Recommended Budgets. There is no Net County Cost.