

RESOLUTION NO. .

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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ADOPT A RESOLUTION AUTHORIZING THE HUMAN SERVICES AGENCY DIRECTOR TO EXECUTE AMENDMENTS: (1) TO THE BITFOCUS, INC. AGREEMENT FOR THE PURPOSE OF DEVELOPING REVISED ENROLLMENT AND ASSESSMENT SCREENS AND TO DEVELOP A CUSTOM PERFORMANCE MEASUREMENT REPORT, IN THE AMOUNT OF \$23,000 AND TO CHANGE THE CURRENT APPROVAL OF AUTHORIZATION OF THE HUMAN SERVICES AGENCY DIRECTOR TO SIGN AMENDMENTS UP TO \$171,844 FOR LICENSES, MAINTENANCE, DATA AND CLEANING TO INCLUDE ALL TECHNOLOGY SERVICES NECESSARY TO FULFILL THE GOALS OF THE AGREEMENT AND THE TERM REMAINING APRIL 8, 2014 THROUGH JULY 30, 2016; AND (2) TO THE AGREEYA AGREEMENT FOR THE PURPOSE OF IMPLEMENTING A REVISED MASTER PROGRAM AND SERVICES LIST IN THE AMOUNT \$89,000 AND UP TO \$100,000 FOR FUTURE UNANTICIPATED SERVICES NECESSARY TO FULFILL THE GOALS OF THE AGREEMENT WITH THE AUTHORIZATION TO EXTEND THE TERM TO JULY 30, 2016 AT THE HUMAN SERVICES AGENCY'S DISCRETION TO MATCH THE TERM OF BITFOCUS

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, on April 8, 2014, the Board approved an Agreement with Bitfocus by Resolution 073095 and a subsequent amendment on August 5, 2014 by Resolution 073331 which included authorizing the Clarity Human Services System to enable the Core Service Agencies to have a coordinated case management system, adding additional users, and to replace the existing Homeless Management Information System (HMIS) which was no longer Housing and Urban Development (HUD) compliant and authorized the Human Services Agency Director to executed Amendments up to \$171,844 for the purpose of purchasing additional licenses, maintenance, data import and cleaning, but did not include systems changes and other information technology

services; and

WHEREAS, on August 1, 2014, the Human Services Agency Director executed Agreement 75100-15-D002 with AgreeYa, in the amount of \$100,000, for start-up costs to provide administration of the Clarity Human Services system and the development of a HUD compliant reporting tool for 4 months, and on August 25, 2014, the Board approved an Amendment to AgreeYa by Resolution 073385 for \$163,000 to fund a full year of systems administration; and

WHEREAS, since the implementation of the Clarity System in July 2014, the Core Service Agencies users have identified essential changes for the system which will improve their ability to assess and enroll clients in services, and to collect and report on specific information on client needs, services received, and program results, to better coordinate services and to make referrals within the system; and

WHEREAS the technological requirements have been created, reviewed and approved by all eight Core Service Agencies and the County Manager's Office and the Human Services Agency served as project sponsors and have been actively engaged in this process, the estimated completion date for these change requests is March 2015; and

WHEREAS, authorizing the Human Services Agency Director to execute Amendments to Bitfocus and AgreeYa will result in better data collection and information sharing and reporting among Core Service Agency providers and the

County, it will also allow for more informed decision making to allocate resources and increased community partnerships to address basic needs such as food and shelter throughout the County; and

WHEREAS, the Board of Supervisors finds it is in the best interest of the County to authorize the Human Services Agency Director to execute Amendments to Bitfocus and AgreeYa.

NOW THEREFORE, IT IS HEREBY DETERMINED AND ORDERED

that the President of the Board hereby authorizes the Human Services Agency Director to execute amendments: (1) to the Bitfocus, Inc. Agreement for the purpose of developing revised enrollment and assessment screens and to develop a custom performance measurement report, in the amount of \$23,000 and to change the current approval of authorization of the Human Services Agency Director to sign Amendments up to \$171,844 for licenses, maintenance, data and cleaning to include all technology services necessary to fulfill the goals of the Agreement and the term remaining April 8, 2014 through July 30, 2016; and (2) to the AgreeYa Agreement for the purpose of implementing a revised master program and services list in the amount \$89,000 and up to \$100,000 for future unanticipated services necessary to fulfill the goals of the Agreement with the authorization to extend the term to July 30, 2016 at the Human Services Agency's discretion to match the term of Bitfocus.

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