

RESOLUTION NO. 073309

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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RESOLUTION AUTHORIZING THE ACCEPTANCE OF A GRANT FROM CALIFORNIA HEALTHCARE FOUNDATION FOR THE TERM OF JUNE 15, 2014 THROUGH DECEMBER 31, 2015, IN THE AMOUNT OF \$100,000

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, since July 2011, the Health System has embarked on LEAP—“Learn. Engage. Aspire. Perfect.”—the Health System’s name for its Lean transformation effort; and

WHEREAS, this transformation process has yielded remarkable outcomes in quality, revenue generation, and staff engagement at San Mateo Medical Center (SMMC), including a 70% decrease in the number of patients waiting for Primary Care appointments and a reduction in Operating Room cancellations that has generated \$250,000 in savings; and

WHEREAS, SMMC has been awarded a grant from the California HealthCare Foundation (CHCF), a California nonprofit public benefit corporation, in support of its efforts under the LEAP program; and

WHEREAS, the grant will assist SMMC in the implementation of ThedaCare’s Lean leadership system at SMMC; and

WHEREAS, ThedaCare's leadership system is a set of interconnected processes that helps staff at all levels see, prioritize, and act on continuous improvement opportunities in a way that is aligned with strategic priorities; and

WHEREAS, implementing ThedaCare's leadership system is the next logical step in SMMC's Lean transformation, and this grant will support SMMC as it strives to become a model for Lean management from which other Health System divisions, as well as other public hospitals systems in California, can learn; and

WHEREAS, this Board has been presented with, examined, and approved the CHCF grant and funding agreement for the term of June 15, 2014, through December 31, 2015, in the amount of \$100,000 and desires to accept it.

NOW THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that this Board of Supervisors hereby accepts the \$100,000 grant award from CHCF on behalf of the County of San Mateo and thanks CHCF for its support in implementing ThedaCare's leadership system at SMMC.

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