



**COUNTY OF SAN MATEO**  
Inter-Departmental Correspondence  
Health System



**Date:** August 16, 2013  
**Board Meeting Date:** September 17, 2013  
**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors

**From:** Jean S. Fraser, Chief, Health System  
Stephen Kaplan, Director, Behavioral Health and Recovery Services

**Subject:** Agreement with One East Palo Alto

**RECOMMENDATION:**

Adopt a Resolution authorizing an agreement with One East Palo Alto to provide multi-cultural center services, outreach and engagement services, and mental health first aid for the term of July 1, 2013 through June 30, 2014, in an amount not to exceed \$316,709.

**BACKGROUND:**

Since October 2008 One East Palo Alto (OEPA) has provided multi-cultural services in East Palo Alto for consumers of mental health services.

In March 2013 Behavioral Health and Recovery Services (BHRS) issued a Request for Proposals (RFP) for the provision of a Community Outreach and Engagement Program for East Palo Alto to provide community outreach in diverse communities to improve access by historically underserved populations to behavioral health services. These outreach workers link community members to appropriate behavioral health services.

**DISCUSSION:**

This contract with OEPA will provide three services. First, OEPA will operate a multi-cultural center that is welcoming to adult behavioral health consumers and their families of diverse backgrounds. The center will have a particular focus on clients who are African-American, Latino, Pacific Islander or Lesbian, Gay, Bisexual or Transgender (LGBT). Through the multi-cultural center, consumers and their families will be referred for mental health services. Second, through the East Palo Alto Partnership for Mental Health Outreach, OEPA will provide outreach and engagement services to assist clients to gain access to Medi-Cal coverage, to public health services, to behavioral health services, and to other services that will improve clients' health and well-being. Third, OEPA will train community partners to identify and help people with mental health

issues using the Mental Health First Aid Program. The Mental Health First Aid Program is a public education program that helps people identify, understand, and respond to signs of mental illness and substance abuse disorders among their friends, family and acquaintances.

BHRS requests your Board to authorize the Chief of the Health System or designee to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

The agreement and Resolution have been reviewed and approved by County Counsel as to form. The contractor meets insurance certification requirements.

The contractor has assured compliance with the County's Contractor Employee Jury Service Ordinance, as well as all other contract provisions that are required by County ordinance and administrative memoranda, including but not limited to insurance, hold harmless, non-discrimination and equal benefits. This agreement is on the Continuing Resolution.

The agreement contributes to the Shared Vision 2025 outcome of a Healthy Community by providing multi-cultural services to engage and support those in need of behavioral health services in historically underserved communities. BHRS provides a range of services to support consumers in their efforts towards wellness and recovery. The provision of multi-cultural services for consumers is one established form of support. The services provided contribute to the Healthy Community measure by assisting clients to connect to services that address clients' needs and support their recovery. It is anticipated that no fewer than 90 unduplicated clients will be referred by the multi-cultural center for mental health services. This measure is an indicator of improved access for members of historically underserved cultural communities.

**PERFORMANCE MEASURE(S):**

Measure	FY 2012-13 Estimate	FY 2013-14 Projected
Number of unduplicated clients referred for mental health services	90*	90

\*Actual data for 2012-13 is not available at this time.

**FISCAL IMPACT:**

The term of the agreement is July 1, 2013 through June 30, 2014, in an amount not to exceed \$316,709. Of that amount, the Mental Health Services Act will fund \$266,922 and Federal Financial Participation for Medi-Cal Administrative Activities will fund \$49,787. There is no Net County Cost. The payment provisions and levels of service in the agreement are essentially the same as the prior agreement. Funds for these services have been included in the BHRS FY 2013-14 Recommended Budget.