

**RESOLUTION NO. \_\_\_\_\_**

**BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA**

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**RESOLUTION AUTHORIZING AN AMENDMENT TO THE AGREEMENT WITH  
PACIFIC INTERPRETERS, INC., TO PROVIDE TELEPHONIC MEDICAL  
INTERPRETER SERVICES, INCREASING THE AMOUNT BY \$100,000 TO AN  
AMOUNT NOT TO EXCEED \$300,000**

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**RESOLVED**, by the Board of Supervisors of the County of San Mateo, State of California, that

**WHEREAS**, on December 14, 2010, the Board approved by Resolution 071187 an agreement with Pacific Interpreters, Inc. (Pacific) for telephonic medical interpreter services in relation to the provision of care to patients at San Mateo Medical Center (SMMC) in an amount not to exceed \$200,000; and

**WHEREAS**, the use of interpreters for SMMC patients continues to increase at a rapid rate, and this increase is seen as a positive reflection on the level of care we provide our limited English proficiency patients; and

**WHEREAS**, the rate of at which the need for interpreter services increases from year to year is unpredictable; and

**WHEREAS**, this amendment will enable SMMC to meet this demand, including increased demand as SMMC moves into compliance with new Joint Commission regulatory standards requiring interpretation for all non-English-speaking patients and the increase in the percentage of patients requiring video and voice interpretation; and

**WHEREAS**, these factors necessitate an increase in the maximum amount payable under the Agreement in order to continue services through the end of the

Agreement's term on December 31, 2013; and

**WHEREAS**, both parties now wish to amend the Agreement to increase the maximum amount by \$100,000, for a new amount not to exceed \$300,000; and

**WHEREAS**, the Board has been presented a form of the amendment, has examined and approved it as to both form and content, and desires to enter into it.

**NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED** that the President of this Board of Supervisors be and is hereby authorized and directed to execute said amendment for and on behalf of the County of San Mateo, and the Clerk of the Board shall attest the President's signature thereto.

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