



COUNTY OF SAN MATEO
Inter-Departmental Correspondence
Health System



Date: July 25, 2013
Board Meeting Date: September 10, 2013
Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Jean S. Fraser, Chief, Health System
Lisa Mancini, Director, Aging and Adult Services

Subject: Agreement with Ombudsman Services of San Mateo County, Inc.

RECOMMENDATION:

Adopt a Resolution authorizing an agreement with Ombudsman Services of San Mateo County, Inc., to provide ombudsman services to older adults and adults with disabilities, for the term of July 1, 2013 through June 30, 2014, in an amount not to exceed \$257,439.

BACKGROUND:

On April 9, 2013, your Board as the Area Agency on Aging (AAA) approved the AAA FY 2013-14 Update to the Area Plan for Older Adults and Adults with Disabilities (Plan). This Plan provides a profile of the County's senior population, identifies activities to improve and expand existing services, as well as to develop new programs to address current countywide needs, and recommends services to be funded with San Mateo County's Older Americans Act (OAA) funding allocations.

In November 2012, Aging and Adult Services (AAS) issued a Request for Proposals (RFP) for the provision of services to older adults and adults with disabilities for the term July 1, 2013 through June 30, 2015. Ombudsman Services of San Mateo, Inc., was approved by the RFP Evaluation Committee to provide ombudsman services to both those 60 and older and those under 60 years with a disability.

DISCUSSION:

Ombudsman Services of San Mateo County, Inc., will provide volunteer recruitment and training, complaint resolution, information and consultation, community education, and regular nursing facility visitation to residential care facilities for the elderly. In addition, Ombudsman Services of San Mateo, Inc., will provide ombudsman volunteer recruitment and training, case monitoring, and complaint investigation for individuals under 60 years residing in adult residential facilities.

AAS request your Board to authorize the Chief of the Health System or designee to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

The agreement and Resolution have been reviewed and approved by County Counsel as to form. The Contractor meets insurance certification requirements.

The Contractor has assured compliance with the County's Contractor Employee Jury Services Ordinance, as well as other contract provisions required by County ordinance or memoranda, including but not limited to insurance, hold harmless, non-discrimination and equal benefits. This agreement is on the Continuing Resolution.

The agreement with Ombudsman Services of San Mateo, Inc., contributes to the Shared Vision 2025 outcome of a Healthy Community by providing ombudsman services to older adults and adults with disabilities. Through these services and other community-based services funded through the OAA, it is anticipated that 95% of at-risk individuals will be maintained in a least restrictive setting through case management.

PERFORMANCE MEASURE(S):

Measure	FY 2012-13 Estimate	FY 2014-15 Projected
Percent of at-risk individuals maintained in a least restrictive setting through case management	95%	95%

FISCAL IMPACT:

The term of the agreement is July 1, 2013, through June 30, 2014, in an amount not to exceed \$257,439. Of this amount, \$145,297 is funded through OAA funding. The remaining \$112,142 is the Net County Cost. Funds for these services have been included in the AAS FY 2013-14 Recommended Budget. Payment provisions for these services are essentially the same as the prior contract.