# AMENDMENT TO AGREEMENT BETWEEN THE COUNTY OF SAN MATEO, IN-HOME SUPPORTIVE SERVICES, PUBLIC AUTHORITY AND ADDUS HEALTHCARE, INC.

THIS AMENDMENT TO THE AGREEMENT, entered into this day of	f
, 20, by and between the COUNTY OF SAN MATEO, IN	-
HOME SUPPORTIVE SERVICES, PUBLIC AUTHORITY, hereinafter called	
"Authority," and ADDUS HEALTHCARE, INC., hereinafter called "Contractor";	

## WITNESSEIH:

WHEREAS, pursuant to Government Code, Section 31000, Authority may contract with independent contractors for the furnishing of such services to or for County or any Department thereof;

WHEREAS, the parties entered into Agreement 70767 for the administration of contracted components of the In-Home Supportive Services (IHSS) Program for the term July 1, 2010 through June 30, 2013, for an aggregate amount not to exceed \$10,652,850; and

WHEREAS, the Chief of the Health System authorized Amendment 5700012R70767-1, changing the payment formula from an hourly wage of \$19.02 plus a fixed annual administrative fee of \$270,000, to a per-hour amount of \$22.80 with the administrative cost built into the hourly rate. This would have increased the maximum amount authorized under the amended Agreement. However, because the number of service hours purchased on an annual basis was projected to be, and was, substantially lower than the maximum number of hours available, the new rate formula has resulted in an annual savings of approximately \$100,000; and

WHEREAS, the parties wish to further amend the Agreement to waive the Request for Proposal process, extend the term one additional year, through June 30, 2014, and increase the maximum aggregate amount available under the Agreement by \$3,933,000 for a total amount not to exceed \$14,585,850.

## NOW, THEREFORE, IT IS HEREBY AGREED BY THE PARTIES HERETO AS FOLLOWS:

1. Section 3. Payments of the Agreement is amended to read as follows:

In consideration of the services provided by Contractor in accordance with all terms, conditions and specifications set forth herein and in Attachment A, Authority shall make payment to Contractor based on the rates and in the manner specified in Attachment B Amendment Two. The Authority reserves the

right to withhold payment if the Authority determines that the quantity or quality of the work performed is unacceptable. This Agreement will purchase a maximum of 172,500 service hours at a fixed rate of \$19.02 per hour and administrative support services at a fixed rate of \$270,000 annually for FY 2010-2011 through FY 2011-2012, and at a fixed rate of \$22.80 per hour with no additional administrative charges for FY 2012-13 and FY 2013-14 for an amount not to exceed \$10,652,850 in the aggregate for the first three years of this Agreement. This Agreement will purchase 172,500 services hours at a fixed rate of \$22.80 for FY 2013-14 in an amount not to exceed \$3,933,000. In no event shall the Authority's total fiscal obligation under this Agreement exceed FOURTEEN MILLION FIVE HUNDRED EIGHT-FIVE THOUSAND EIGHT HUNDRED FIFTY DOLLARS, (\$14,585,850) for the term of this Agreement.

2. Section 4 <u>Term and Termination</u> of the Agreement is amended to read as follows:

Subject to compliance with all terms and conditions, the term of this Agreement shall be from July 1, 2010, through June 30, 2014.

This Agreement may be terminated by Contractor, Chief of the Health System or designee at any time without a requirement of good cause upon thirty (30) days' written notice to the other party.

In the event of termination, all finished or unfinished documents, data, studies, maps, photographs, reports, and materials (hereafter referred to as materials) prepared by Contractor under this Agreement shall become the property of the Authority and shall be promptly delivered to the Authority. Upon termination, the Contractor may make and retain a copy of such materials. Subject to availability of funding, Contractor shall be entitled to receive payment for work/services provided prior to termination of the Agreement. Such payment shall be that portion of the full payment which is determined by comparing the work/services completed to the work/services required by the Agreement.

Payment for services provided under this Agreement is dependent on the availability of federal, State and County revenues at the sharing ratios in existence as of the date of execution of this Agreement.

Should the sharing ratio change, this Agreement may be renegotiated at a new rate or terminated with thirty (30) days' notice by the Contractor or the Chief of the Health System.

- 3. Attachment B is deleted and replaced with Attachment B Amendment Two.
- 4. Exhibit A Budgets are deleted and replaced with Exhibit A-Line Item Budget
- 5. All other terms and conditions of the Agreement dated May 25, 2010,

IN WITNESS WHEREOF, the parties hereto, by their duly authorized representatives, have affixed their hands.

	SAN MATEO COUNTY IN-HOME SERVICES PUBLIC AUTHORITY
	By: President, In-Home Services Public Authority
	Date:
ATTEST:	
By: Clerk of Said Board	<del></del>
ADDUS HEALTHCARE, INC.	
Contractor's Signature	
Date: wholis	

## Attachment B – Payments and Rates Amendment Two

In consideration of the services provided by Contractor in Attachment A, Authority shall pay Contractor based on the following fiscal requirements:

### PAYMENTS/RATES

The maximum payable under this Agreement for the term July 1, 2010 through June 30, 2014 for direct in-home client care shall not exceed \$14,585,850.

## A. In-Home Client Care

- 1. County will purchase a maximum of 172,500 service hours per year at a rate of \$19.02 per hour, with a \$270,000 annual administrative fee, for the term July 1, 2010 through June 30, 2012, and \$22.80 per hour (with no administrative fee) for the term July 1, 2012 through June 30, 2014.
- 2. This is a fixed rate cost contract. The rates are supported by the Contract Budget and Budget Narrative (Exhibit A), which is attached and incorporated by this reference and made part hereof.
- 3. Contractor agrees that the hourly rate to be charged to the Authority for contracted direct services and the total cost of furnishing these services for the term of this Contract includes all allowable direct costs to the Contractor, relative to this Contract.
- 4. Costs must conform with federal costs regulations: Specialized Circular A-87: A guide for State and Local Government Agencies, 48 CFR, Chapter 1, Part 31, Subpart 31.2 (for profit agencies), and Specialized Circular A-122 (for non-profit agencies). All equipment purchased by the Contractor must be depreciated in accordance with 45 CFR 95.705.
- 5. Payment for all services provided in accordance with provisions under this Contract shall be contingent upon the availability of federal, State and County funds for the purpose of providing IHSS. The Authority shall not be required to purchase any definite amount of services nor does the Authority guarantee to Contactor any minimum amount of funds or hours.
- 6. If the Legislature and/or the County Board of Supervisors allocates additional funds for provider wages and benefits during the contract year, the Contract may be amended to increase the contract hourly rate, contract maximum amount payable and change affected clauses to allow for increases in wages and benefits consistent with the funding authorized by the Legislature and/or the County Board of Supervisors.

7. Contractor agrees maximum payments for Non-severely Impaired (NSI) and Severely Impaired (SI) recipients are the amounts authorized by the State. The Authority will notify the Contractor of any changes in these amounts.

## B. Billings

- 1. Contractor billing cycle shall be consistent with a monthly reporting system which is compatible with the Case Management, Information and Payroll System (CMIPS). Contractor shall submit billings to the Authority in a format specified by the Authority within ten calendar days following the end of the month in which services were delivered. Such billings shall include, at a minimum, an itemized listing of recipient names and case numbers, authorized hours, and actual service hours rendered. The Authority will review the billings and make payment within 45 days following the month in question, as specified in Attachment B. Section C. Failure to meet the ten calendar days' requirement of this section may result in liquidated damages being assessed (See Attachment B, Section D. 1. f.). Contractor will comply with the procedures/regulations associated with the CMIPS II System once it is implemented.
- 2. No billing or any part thereof shall be paid by the Authority unless the Contractor submits a certified sworn statement under the penalty of perjury that all employees' wages have been paid on a current basis; that all time sheets supporting said billing have been verified as properly signed, dated, and totaled; and each time sheet will be kept in the Contractor's possession for audit purposes.
- 3. Contractor must deduct all share of cost liabilities owed by clients when submitting monthly billings for services to the Authority (see Share of Cost in Attachment B, Section E).
- 4. Contractor will not be reimbursed for billings that cover service periods for more than three prior months of service.

## C. Payments

 If the conditions set forth in this Contract are met, the Authority shall pay, on or before the 45th day following the filing of the billings, the sum of money claimed by the approved billings (less the share-of-cost liability and any credit due the Authority for adjustments of prior billings). If the conditions are not met in a timely manner, the Authority shall pay when the necessary processing is completed.

- 2. The Authority will not pay for unauthorized services rendered by the Contractor nor for the claimed services which Authority monitoring shows have not been provided as authorized.
- 3. The Authority retains the right to withhold payment on disputed claims.
- 4. Final payment under this Contract may be held until the termination audit is completed.

## D. Liquidated Damages

- 1. The Authority intends that the Contractor comply fully with all contractual requirements. Contractor and Authority agree that it would be impractical and extremely difficult to fix the actual damages in the event Contractor does not fully comply in the areas listed in this section and that the amount set forth in each area listed in this section shall be presumed to be the amount of damages sustained by Authority for Contractor's non-compliance with the requirements in such area. Upon discovery of non-compliance with Contract requirements listed below, the County will inform the Contractor in writing, provide technical advising and arrange appropriate monitoring frequency to bring service into compliance. Failure to achieve compliance will result in Liquidate damages as outlined:
  - a) With respect to recipients with established service schedules, for each calendar day any scheduled homemaker services are not provided to a recipient:

\$200 per day/per recipient

b) With respect to new referrals for service, for each calendar day beyond the tenth calendar day after Contractor is notified of new recipient that service is not provided (24-hours on emergency cases):

Non-emergency cases: \$250.00 per day/per recipient Emergency cases: \$400.00 per day/per recipient

c) For each day beyond the due date in which required supervisor or provider training is not completed within time frames set forth in the Contract:

\$250.00 per day

d) For each instance in which Contractor fails to comply fully with all required record maintenance which includes erroneous information reported to the Authority:

\$200.00 per instance

e) For each instance in which first line supervisors are responsible on the average for more than 3,000 authorized service hours during one month:

\$175.00 per day/per supervisor

- f) For each calendar day beyond the due date in which Contractor fails to submit the required non-receipt of scheduled services report, required monthly reports, quarterly reports, specified billings, or other requested records/information in a timely manner \$150.00 per item/per day
- g) For each instance in which a month's delivered services are less than 80% of the monthly hours authorized:
  \$500.00 per month/per recipient
- h) For each instance where a recipient in need of paramedical service is receiving services from a provider who has not been properly trained to perform the authorized services:

  \$500.00 per instance
- i) For each instance Contractor fails to cooperate fully during the transition process of one contractor to another contractor or to any other mode of service
  \$200.00 per instance
- j) For each instance in which supervisors fail to perform 10% of their scheduled hours for each month performing monitoring activities in recipient's home; or fail to perform the required initial home visit within required time frame; or fail to submit required initial home visit report to the Authority; or when subsequent home visits are not performed each three months:

\$250.00 per instance

k) For each instance where a recipient is not provided services as scheduled:

\$250.00 per day/per recipient

2. The Authority Contract Liaison shall advise the Contractor in writing of his/her intent to assess liquidated damages not less than ten (10) calendar days prior to actual withholding of such amounts from any payment. Notice to the Contractor shall contain specific instances or causes for assessing the amount, including the dates thereof. Amounts assessed shall be withheld from the next payment of claim submitted under the Contract or from the final claim for payment submitted under the Contract. Should the Contractor disagree with the Authority's action

the Contractor may appeal specific assessed liquidated damages for non-compliance items identified by the Authority. Such appeal must set forth, in writing, detail of all facts and matters, including records where appropriate which Contractor believes will justify a resolution to the specific case where liquidated damages had been assessed.

3. Any appeal regarding a dispute on liquidated damages will be resolved by the Authority appointed arbitrator. This decision shall be in writing and final.

### E. Share of Cost

- Contractor agrees that no charges will be made to any recipient of services under this Contract unless it has been determined by the Authority that recipient has a share-of-cost liability.
- 2. In those cases where the recipient is liable for a share of cost, the Contractor shall be responsible for collection of that share-of-cost liability from the recipient and must deduct all share-of-cost amounts owed by recipients from the billings submitted to the Authority.
- 3. The Contractor agrees to refund any over collection when a recipient does not realize all the authorized hours covered by the share-of-cost.
- Contractor agrees to report delinquent share of cost accounts on a monthly basis.

## F. General Accountability

- 1. In the event of an audit exception or exceptions, the party responsible for not meeting the program requirement(s) shall be responsible for the deficiency.
- 2. In the event of any State hearing award or lawsuit award resulting from the Contractor's failure to perform as required by this Contract, reimbursement shall be made to the damaged party by the Contractor.
- 3. Additional costs to the Authority for maintaining any portion of the IHSS Program as a result of the Contractor's failure to perform, as required by the Contract, are subject to recoupment by the Authority through withholding from billings or any other form of legal action. Notwithstanding any specific liquidated damages defined elsewhere in this Contract, Contractor's failure to perform as required in any provision of this Contract shall weigh negatively against the "responsible" factor inherent in any future procurement process statewide.

#### G. Termination

This Contract may be terminated under the following conditions:

- 1. Failure or refusal of Contractor to perform or do any act herein required shall constitute a default. In the event of any default, in addition to any other remedy available to the Authority, this Contract may be terminated by the Authority immediately upon written notice and/or services may be purchased from any source by the Authority. If a greater price than that named in this Contract is paid for such services, the excess price will be charged to and collected from the Contractor and sureties on his bond, and in addition thereto any other damages proximately resulting from said default may be recovered.
- 2. This Contract may be terminated by the Authority without cause when a thirty (30) day written notice is provided to the Contractor.
- 3. This Contract may be terminated by the Contractor without cause when a sixty (60) day written notice is provided to the Authority.
- 4. Notwithstanding any other provisions of this Contract the Authority may terminate the Contract immediately:
  - Upon receipt of evidence of probable contract-provider mistreatment or abuse of recipients of IHSS services, or of unsafe or hazardous practices in the provision of service;
  - b. Upon loss of any license(s) required for lawful operation of Contractor's business;
  - c. Upon an unauthorized decrease in the required insurance in force;
  - d. Upon failure of Contractor to provide authorized services for which reported liquidated damages have been assessed;
  - e. Upon failure to make payroll payments;
  - f. Upon failure to remit payroll deductions in a timely manner to the appropriate State and federal Government;
  - g. Upon failure to substantially meet other financial obligations; or,
  - h. Upon service of a writ of attachment by creditors of Contractor.

5. Payment for services provided under this Agreement are dependent on the availability of federal, State and County revenues at the sharing ratios in existence as of the date of execution of this Agreement.

Should this ratio change, this Agreement may be renegotiated at a new rate or terminated with thirty (30) days' notice by the Contractor or the Chief of the Health System.

## H. Monitoring/Audit Provisions

- 1. Monitoring by the Authority may be accomplished by, but not limited to, the following means: field reviews, compliance audits, financial audits, review of Contractor reports, billings, monthly review of records, etc. The Authority will rely on AAS to conduct the annual monitorings/audits.
- 2. In accordance with the Federal Government Auditing Standards, OMB Circular A-87 et seq., OMB Circular A-110 et seq. and OMB Circular A-128 et seq., Public Law 98-502 "Single Audit Act" and OMB Circular A-133 et seq. as applicable, authorized representatives of the Authority, County, State and federal governments shall have the right to audit all aspects of the Contract including, but not limited to, all financial records, accounts and documents, the provider wages and benefits, the budget line item and the budget narrative and any other aspect of the Contract the Authority, County, State or federal agencies deem necessary.
- 3. The right to audit includes that of the Authority, County, State and federal Agencies to examine and audit this Contract and all audit working papers, for a period of three years after the final payment.
- 4. The Contractor agrees their financial records shall contain itemized records of all costs related to this Contract and be available for inspection in the County within three working days of the request by the Authority, County, State or federal Agencies.
- 5. The Contractor shall give full cooperation in any monitoring or auditing conducted by the Authority, or governmental entities or their agents.
- 6. The Contractor shall provide to the Authority a financial audit that meets the requirements of the Federal Government Audit Standards, OMB Circular A-87 et seq., OMB Circular A-110 et seq. and OMB Circular A-128 et seq., Public Law 98-502 "Single Audit Act" and OMB Circular A-133 et seq. as applicable.

- a. The audit shall be provided to the Authority within 120 days of completion of the Contract; or in the case of a multi-year Contract within 120 days of completion of the second year of the Contract and within 120 days of completion of the final year of the Contract.
- b. Audits shall be performed by an independent auditor selected by the Contractor and funded through the Contract.
- 7. The Authority shall perform a <u>complete</u> performance/compliance audit following the end of each contract year, and more often if deemed necessary by the Authority. This process will include, but not be limited to, review of billings, financial and program records of the Contractor related to this Contract. Any independent public accountant can be appointed by the Authority to assist in this process.
- 8. Authority shall notify Contractor in writing within thirty (30) calendar days of the discovery of any problems or potential audit exceptions discovered during any monitoring or auditing examination.
- 9. The findings and Contractor's response to the evaluation/audits will be reviewed with the IHSS Advisory Committee.

### I. Record Maintenance

Contractor agrees to maintain all program, fiscal, statistical and management records locally and make such records available for inspection by Authority, County, State and federal representatives at all reasonable times. The records to be kept and maintained in connection with this program shall include, but are not limited to, the Authority's assessment of need, case opening and closing dates, provider time sheets and schedules, billing invoices, records and recipient-contractor service-related correspondence as well as personnel files that are current, as well as provide accurate record of each employee's employment history. The personnel files should also include the Child/Elder Abuse Reporting Agreement and Oath of Confidentiality forms included in Exhibit P of this document. As a part of such records, the time spent at each visit to the recipient shall be recorded and documented by signature or initial of the recipient or recipient representative on a report service format approved by the Authority. Contractor may be assessed liquidated damages in the case of any delay by Contractor in providing requested records to Authority.

#### J. Records Retention

1. Contractor agrees to maintain all records pertaining to service delivery and fiscal and administrative controls for a minimum of three years after

final payment has been made or until all pending Authority, County, State and federal audits are completed, whichever is later.

2. Upon request, the Contractor shall make these records available in the County to all authorized Authority, County, State and federal personnel.

## K. Disposal of Records:

Contractor shall ensure that records shall be stored and destroyed in accordance with CDSS MPP Division 23, Section 350.

## L. Minimum Standards for Salaries and Benefits

The Contractor shall maintain the following minimum standards with regard to salaries and benefits for all employees:

- 1. All employees shall receive basic statutory coverage for Federal Insurance Contribution Act (FICA), Workers' Compensation, State Unemployment Insurance (SUI), and Federal Unemployment Tax (FUTA), benefits and State Disability Insurance (SDI). Whereas, pursuant to Section 12302.21 of the Welfare and Institutions Code (WIC) the State shall provide Workers' Compensation coverage for IHSS/PCSP providers that are employed under IHSS/PCSP contracts entered into by a county.
- 2. All employees shall receive wages and benefits which are no less than required by applicable State and federal law. The minimum wage in California, effective January 1, 2008, is \$8.00 an hour.
- 3. The job descriptions, salary levels, step merit increases, related promotional and step merit increase requirements under this Contract are as described in Exhibit H and Exhibit I-1 through I-4 attached hereto and made a part hereof. These are the minimum level for salaries and benefits. All wages, salaries and benefits described in Exhibit A, Exhibit H, and Exhibit I-1 through I-4 are certain and definite and not subject to further negotiation between Contractor and any union or other entity.

If for any reason, during the term of this Contract and any extension or renewal thereof, there is a reduction of any wages or benefits for providers, it may result in an adjustment to the per hourly unit rate of return for services. Any such reduction must be reported to the Authority prior to implementation. The Contractor must immediately notify the Authority of the effective date and the amount of such reduction. Any reduction in provider wages and benefits must be reflected in an amendment to this Contract and the Authority shall reduce the reimbursement to the Contractor, in an amount proportionate to the wage and benefit reduction, effective for services provided on the date of the wage and

benefit reduction provided by the Contractor. Parties hereby agree that this provision is included to protect the integrity of the proposal process. Except as provided in Attachment B, Section A. 6. of this Contract, in no event will the hourly rate of reimbursement to the Contractor be increased as a result of an increase to the wages and benefits.

## M. Availability of Funds

Payment for all services provided in accordance with the provisions of this Contract are contingent upon the availability of federal, State and County funds for the purposes of providing IHSS. Pursuant to CDSS MPP Division 10, Section 205, the portion of a payment by a county on an IHSS Contract in excess of 110% of the allowable cost of service shall not be eligible for matching or reimbursement from State or federal funds.

## Exhibit A-1 Line Item Budget

## Year 1

## REQUIRED CONTRACT BUDGET 7/1/2014

		7/1/2014		6/30/20	014
County:	San Mateo County		Date: Jur	ne 1, 201	
Contracto	r: Addus HealthCare, Inc.		#100 miles	1,	
Period Be	eginning: July 1, 2	2013	Period Ending:	Jur	ne 30, 2014
Total Ser	vice Hours for Period:	172,500	Hourly Rate:	\$	22.8000
				T	
			TOTAL COST	HOL	JRLY RATE
IHSS Pro	vider Wages				
	Full Time		2,152,450.0000	\$	12.4780
	Part Time	***************************************		\$	-
It keeps as			and her se		
inos Pro	vider Employment Taxes				
	Social Security (FICA)	***************************************	184,539.3899	_\$	1.0698
	Federal Unemployment Ins. (	(FUTA)	21,000.0000	\$	0.1217
	State Unemployment Ins. (St	JI)	74,056.9839	\$	0.4293
	State Disability Ins. (SDI)		24,122.7961	\$	0.1398
ILICO Duo	wildow Coopel warms and D		**		
1000 510	vider Employment Benefits				
	Vacation		64,573.5000	\$	0.3744
	Sick Leave		62,389.8551	\$	0.3617
	Holiday		64,885.4493	\$	0.3761
	Health Insurance		510,234.0000	\$	2.9579
	Dental Insurance	**********	-	\$ \$ \$ \$	-
	Other		_	\$	-
IHSS Prov	rider Travel Costs				
111001101	Travel Wages		00.000 4740	44.	
			36,603.4766	\$	0.2122
	Mileage		22,666.5000	\$	0,1314
IHSS Prov	rider Orientation/Skill Develo	nmont Training			
	Training Wages	pinent naming	04.077.0050		
	Training Staff/Consultants	****	31,377.3252	\$ \$	0.1819
	Other Training Costs (specify)	· · · · · · · · · · · · · · · · · · ·		\$	-
	Other Training Costs (specify)	)	No. of the state o	\$	-
Administra	ative Salaries				
	Local Administration		60 674 9900	Φ.	0.4000
	Clerical		69,674.8802	\$	0.4039
	IHSS Supervisors		400,000,000	\$	H
	Salaries to Owners/Officers/D	irostoro	168,823.2000	\$	0.9787
	Calaries to Owners/Officers/D	neciois	-	\$	-
Administra	ative Taxes				
	Social Security (FICA)		40 245 4004	ų.	A
	Federal Uemployment Ins. (Ft	ITA)	18,245.1031	\$	0.1058
	State Unemployment Ins. (SU	^ '^')	2,520.0000	<u>*</u>	0.0146
	State Disability Ins. (SDI)	1/	1,289,4000	\$ \$ \$	0.0075
	Company ms. (GDI)	<del></del>	420.0000	\$	0.0024

## Exhibit A-1 Line Item Budget

## Year 1

## REQUIRED CONTRACT BUDGET

	TOTAL COST	HOURLY RATE		
Administrative Worker's Compensation	1,311.7394	\$	0.0076	
Administrative Benefits				
Vacation	Included in Salartes			
Sick Leave	Included in Salaries		~~~	
Holiday	Included in Salaries	<del></del>		
Health Insurance	33,981.3120	\$	0.1970	
Dental Insurance	-	\$	0.1070	
Other	M	\$	14	
Administrative Travel				
Travel Wages	Included in Salaries	\$		
Mileage	2,521.7425	\$	0.0146	
•	Angle For Lat Carried	<u> </u>	0.0140	
Insurance and Bonding				
Liability Insurance	20,445.2914	\$	0.1186	
Automobile Insurance	Included Above	\$	-	
Fidelity Bond	Included Above	\$		
Performance Bond	N/A	\$	-	
Letter of Credit	Included in Other Costs	\$	-	
Office Expense				
Rent	47 700 4000	•		
Maintenance/Janitorial	17,736.1200	<u>\$</u>	0.1028	
Utilities	650.0000	<u> </u>	0.0038	
Equipment (new)		\$		
Equipment Maintenance	690.0000	<u> </u>	0.0040	
Equipment Deprec. (purcahsed prior)	090.000	\$ \$	0,0040	
Accounting and Data Processing	1,000.0000	<u>ф</u>	2.0050	
Telephone	9,814.0000	\$	0.0058	
Postage	6,736.0000	\$	0.0570	
Photocopying/Printing	2,750.0000	\$	0.0390	
Supplies	7,176.0000	\$	0.0159	
Personnel Advertising	1,800.0000	\$ \$	0.0416	
1 0.00 mor 7 to Voltoning	1,000.0000	<del>- p</del>	0.0104	
Other Costs (see Budget Narrative)	275,662.9589	\$	1.5980	
Profit (proprietary firms)	36,848.0908	\$	0.2136	
Audit Costs	4,000.0000	\$	0.0232	
TOTAL COSTS	3,932,995.1145			
HOURLY RATE	,	\$	22.8000	

## San Mateo County

July 1, 2013

to

June 30, 2014

## **BUDGET NARRATIVE**

## **IHSS Provider Wages**

The following are the minimum wage rates for each classification of worker and worker seniority. The composite wage rate is based upon the current year's rate of turnover and employee movement on the wage scale outlined below. The proposed budget is in full compliance with all city, local, state, and federal guidelines.

	1 - 2 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	July 1, 2013 - Jun	e 30, 2014	10,1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Stap	Home Care Alute			Estimated   16ulk	Esilhiala Salarisa/G
Home Care Aide	\$ 11.50		<u> </u>	172,500.000	1,983,750.0
				***************************************	
	<del></del>		***************************************		
			verification in the second		
Overtime/ Luckout/	Shop	Steward	Differential		168,700.0
Total				172,500.000	2,152,450.0
Composite Wage					<u> </u>
Composite Wage rate is calculate increases, staff turnover and nev			age category and factor	ing wage	
,	Composite wage		12.47	80 perhour	
IIAA Mara Idaa Baas Ia		x 172,500.0000 =	3	2,152,450.0000 To	otal Cost
HSS Provider Employ					
Faxes have been computed o					
Vacation	٠,,	450.0000 73.5000			
Sick Leave	• • • •	73.3000 89.8551			
Holiday		85.4493			
Travel Wages		03.4766			
Training Wages	\$31,3	77.3252			
Total		279.6062			
Social Security (FICA):					
Reflects the federally mandat amount of total provider wage	ed level of taxable v s for this workforce	wages. The amount of te	ixable wages equals t	he	
,		x 2,412,279.6	062 <del>=</del>	184,539,3899	total cost
	\$184,539.3899	/ 172,500.0		•	per hour
Federal Unemployment Ins	urance (FUTA);				•
common contampo y months and	ed level of taxable v	wages. 6% of the first \$7,	000 of wages per em	ployee	
Reflects the federally mandat					
Reflects the federally mandat		х 350,000.0	000 =	21,000.0000	total cost
Reflects the federally mandat	6,0000% 21,000.0000	/ 172,500.0			total cost per hour
Reflects the federally mandat State Unemployment Insura	6,0000% 21,000.0000 ance (SUI) & Empl	/ 172,500.0 loyment Training Tax:	000 =	0.1217	
Reflects the federally mandat State Unemployment Insura Reflects the rate set for our comp	6,0000% 21,000.0000 an <b>ce (SUI) &amp; Empl</b> pany by the State. We	/ 172,500.00 loyment Training Tax: e recognize that only a portlo	000) = In of the annual wages o	0.1217 of some	
Reflects the federally mandat State Unemployment Insura Reflects the rate set for our comp lirect service employees is taxabl	6,0000% 21,000.0000 ance (SUI) & Employany by the State. We le for SUI, however, b	/ 172,500.0 loyment Training Tax: e recognize that only a portice cause we, nor any provide	ODO = on of the annual wages or of such service, can pr	0.1217 of some redict with	
Reflects the federally mandat State Unemployment Insura Reflects the rate set for our comp lirect service employees is taxable otal accuracy the longevity of any	6,0000% 21,000,0000 ance (SUI) & Employ bany by the State. We le for SUI, however, by particular holder of a	/ 172,500.0/ loyment Training Tax: e recognize that only a portion of any provide any provide any position. We have base	ODO = on of the annual wages of rof such service, can production upon the	0.1217 of some redict with	
Reflects the federally mandat State Unemployment Insura Reflects the rate set for our comp Ilrect service employees is taxable otal accuracy the longevity of any vages and the rate quoted to us to	6,0000% 21,000,0000 ance (SUI) & Employ bany by the State. We le for SUI, however, by particular holder of a by the California Employ	/ 172,500.0/ loyment Training Tax: e recognize that only a portice ecause we, nor any provide any position. We have base loyment Development Depar	ODO = on of the annual wages of rof such service, can production upon the	0.1217 of some redict with	
Reflects the federally mandates  State Unemployment Insura Reflects the rate set for our complified service employees is taxablotal accuracy the longevity of any longes and the rate quoted to us to state Unemployment Rate Determined.	6.0000% 21,000.0000 ance (SUI) & Employany by the State. We le for SUI, however, by particular holder of a by the California Employanticular lisatted	/ 172,500.0/ loyment Training Tax: e recognize that only a portice ecause we, nor any provide any position. We have base loyment Development Depar	on of the annual wages or of such service, can pride our calculation upon the	0.1217 of some redict with	per hour

State Disability Ins. (SDI) .....

Reflects the rate set for our company by the State. We recognize that only a portion of the annual wages of some

direct service employees is taxable for SDI, however, because we, nor any provider of such service, can predict with total accuracy the longevity of any particular holder of any position. We have based our calculation upon the total wages and the rate quoted to us.

employer training tax

1.0000% 2,412,279.6062 24,122,7961 total cost \$24,122,7961 7 172,500.0000 0,1398 per hour.

## **IHSS Provider Employment Benefits**

Based upon our experience in the current year and the union benefit package, the amounts budgeted for IHSS provider benefits have been estimated using formulas set forth in the package for each benefit. Full time employees are employees who work 26 or more hours per week.

#### Vacation:

Direct service workers hired prior to 10/1/98 shall accrue paid vacation based upon the following formula;

Hours Worked per Week Vacation Accrual Rate 26-39 2 hours for each 50 hours worked

40 8 hours of vacation each month Direct service workers hired after to 10/1/98 shall accrue paid vacation based upon the following formula:

Hours Worked per Week Vacation Accrual Rate

2.67 hours of vacation each month

Based upon our experience, we estimate that each worker will average 0.030 hrs of vacation

for every hour worked.

0.0300 172,500.0000 = 5,175,0000 Accrued Hours

Accrued Hours 5.175.0000 12.4780 64,573.5000 χ total cost

64,573.5000 0.3744 per hour 172,500,0000 =

#### Sick Leave:

All part-time (> 26 hours) direct service workers shall accrue paid sick leave based upon the following formula:

4 hours/ month 26-39 hours worked per week

All full-time (40 hours) direct service workers shall accrue paid sick leave based upon the following formula:

8 hours/ month 40 hours worked per week

All direct service workers hired prior to 10/1/91 accrue sick leave based upon the following formula:

1 hour for every 50 hours worked

All other direct service workers shall accrue paid sick leave based on the following formula:

0.8333 hour for every 40 hours worked

Based upon experience 95% of workers use sick leave benefits

> 5,000,0000 Х 12.4780 composite wage 62,389,8551 total cost \$ 62,389.8551 172,500,0000 0.3617 per hour

Holiday:

Holiday pay is based upon the following formula:

All employees are eligible for paid holidays based upon time worked. peid holidays 9.0000

Holiday pay is based upon the actual hours scheduled to work and 239.000 work days

Estimated Hours eligible for holiday benefits

5,200,000 hrs. 5200,0000 x 12,4780 64,885.4493 total cost

\$ 64,885,4493 172.500.0000 0.3761 per hour

## Health and Vision Care Insurance:

Health insurance coverage is available to all homemakers who work an average of thirty-two hours per week. The company pays 100% of the monthly premium for full-time employees who opt

for coverage with a hire date prior to 10/1/98. Employees hired after 10/1/98 pay \$20 monthly toward premium expense.

Number of employees covered is based upon the current coverage and the change in contract requirements during this contract period.

Vision Care coverage is available to homemakers who work more than twenty-six hours per week.

850.3900 Total Monthly Premium Cost 50.0000 Employees receive health insurance.

50.0000 x 850.3900 12.0000 =

510,234.000 \$510,234.0000 172,500.0000 \_\_ 2.9579 per hour

**IHSS Provider Travel Costs** 

12,914,9748

420.0000

0.1058 per hour

Travel Wages:								
Based upon our experience in								
will increase. Providers are co				no limit on ti	ne travel time b	etween		
client homes. Travel time is a 2,933,4478	est, hours	nploye X	es supervisor. 12.4780	<b>=</b>	36,603,47	66 total	onet	
• • • • • • • • • • • • • • • • • • • •	\$36,603,4766	× /	172,500.0		30,003,47	00 potai		per hour
	φου,συο7 συ	,	1(2,000.0	3000	_		V.2. 12.2	per rioui
Mileage								
Based upon our experience in	the current year	r in the	county, we es	timate that	provider mileag	e		
reimbursement will remain lev								
mileage reimbursed. Mileage	is audited by the	e emp	loyees supervi	sor.				
49,275.0000	est, miles	X	0,4600	<b>E</b>	22,666.50	000 totai		
	\$22,666.5000	1	172,500.0	0000	77		0.1314	per hour
lHSS Provider Orientati	ion/Skill Dev	elopi	nent Traini	ng				
Orlentation/Skill Developme	apt .							
Based upon the actual rate of		w hire:	S.					
4.0000 Initial Training Hou		11 1/11/4		12,0000	Estimated nev	v Hires per	month	
6.0000 Skill Developmen		ì			Staff receiving			g
10,0000 Personal Care Tra					Staff receiving			-
12.0000 ne	w hires/mth	X	4.0000	hrs/mth		=	48,000	
48,0000 >			verage starting	_		=	552,000	
552,0000 >			ronths per peri	od		=	6,072.000	
In addition, all homemakers re	icelve skill devel				A			
144.0000 x	12,0000	Х	12,4780	=	21,561.9339			
In addition, homemakers may	change to atten	d nare	onal care train	ina				
30.0000 x	10,0000	Х	12.4780	#± #1 <b>3</b> t	3,743.3913			
\$6,072,0000 *	\$21,561.9339		3743.3913	==	31,377.32	52 Total	Training Wag	98
, ,	31,377.3252	- 7	172,500.0	0000	=			per hour
Skill Development Training								
Included abové in orientation/s	kili developmen	t traini	ng costs.					
Administrative Salaries								
Local Administration:								
1 Branch Manager	\$73,341.979	)2 a	allocated at		0.9500	of time to	HSS progra	m.
\$73,341.9792	95.0000%	=	\$69,674.6	3802	Total Cost			
	69,674.8802	ſ	172,500.0	0000	<u></u>		0.4039	per hour
IHSS Supervisors:								
1.0000 Supervisor for each			3,000.0000	hours of m	onthly service.	1		
5.0000 Supervisor positio			0000 0000		16.2330	per hour		
172,500.0000 /	12.0000	f boun	3000.0000	<b>2</b>	5.0000	umaka	_	#22 764 64
\$ 16.2330 x 33,764	40,0000 6400		s week 5.0000	x employees	52,0000	weeks =	= 168,823,200	\$33,764.64 total cos
33,104	168,823,2000	×,	9,0000 172500.0	, -	<del></del>	-		per hour
Administrative Taxes:	-20101011000	•	1120000				0.0707	por mour
Taxes have been computed or	n a base compo	sed of	<del>.</del>					
Local Administration			•		•			
IHSS Supervisors		00						
Total	. \$238,498.08	02						
Social Security (FICA):								
Reflects the federally mandate		e wag			**			# eac :=::
Local Administrate	or		7.6500%		69,674.88		=	5,330.1283
Supervience			7 ጽፍሰበ%	. 🗸	168 823 20	enf)	<u></u>	12 014 0748

7.6500% x

172,500.0000

6.0000% x

168,823.2000

7,000.0000

total cost

\$18,245.1031

≃

Supervisors

7.6500% x

Federal Unemployment Insurance (FUTA):
Reflects the federally mandated level of taxable wages,
6% of the first \$7,000 of wages per employee

Local Administrator

\$238,498.0802

18,245.1031

Supervisors			6.0000% x	35,000.0000	<b>22</b>		2,100.0000
6.0000% x	\$42,000.0000		<del>V-1</del>	\$2,520.0000	total cost		
	2,520.0000	1	172,500.0000	<b>=</b>		0.0146	per hour

#### State Unemployment Insurance (SUI) & Employment Training Tax:

Reflects the rate set for our company by the State x the wage limit set by the state.

Admin employee turnover is minimal for this location. So, only included SUI up to the state maximum per employee

Local Administrator 3.0700% x 7,000.0000 214,9000 Supervisors 3.0700% x 35,000,0000 \_ 1,074.5000 \$42,000.0000 \$1,289,4000 3.0700% x total cost

1.289.4000 1 172,500.0000 0.0075 per hour

#### State Disability Insurance (SDI)

Reflects the rate set for our company by the State x the wage limit set by the state,

Admin employee turnover is minimal for this location. So, only included SDI up to the state maximum per employee

Local Administrator 1.0000% x 7.000.0000 70.0000 Supervisors 1.0000% x 35,000,0000 350,0000 1.0000% x \$42,000,0000 \$420,0000 total cost

0.0024 per hour 420,0000 172,500,0000 1 =

A copy of the most recent state Unemployment Insurance rate determination letter has been attached under Exhibit A-3.

#### Administrative Worker's Compensation:

Workers Compensation reflects the most recent rate quoted to us by our carrier.

0.5500% x \$238,498,0802 \$1.311.7394

Since we are not self-insured, the additional requested self-insured information is non-applicable.

#### Administrative Benefits:

#### Vacation, Sick Leave, Holiday

Vacation, Sick Leave and Holiday benefits are included in salary calculation. Amounts accrued and paid will be those averaged in administrative salaries. Current staff will retain their current level of benefits.

#### Health Insurance

Health insurance coverage is available to all full-time administrative staff. The company pays 80% of the monthly premium for these employees. Based upon the specific roster at this location, we estimate 4 employees will elect to receive health insurance coverage.

> 4.0000 employees 707.9440 12.0000 = 33,981.312 total cost 0.1970 per hour 33,981.3120 172,500,0000

## Administrative Travel

#### IHSS Administrative Travel Wages

Administrative travel wages are included in salary calculation since regular travel will be a part of each administrative persons job and will be paid for the actual time traveled at each person's regular rate of pay, as outlined in the administrative salaries section. Management functions required to carry out the contract which involve travel include olient monitoring, provider training, initial service visits, general recruiting, and meetings with the County and/or general public, and will be performed by staff at all levels.

## IHSS Administrative Mileage

Based upon our experience as the current provider in the county, and using the reimbursement rate of

0.4100 per mile our estimate has been calculated as follows:

> 6,150,5914 miles Х 0.4100 2.521.7425 total cost

2,521.7425 172,500.0000 0.0146 per hour

#### Insurance and Bonding

### Liability Insurance, Automobile Insurance, Fidelity Bonding

Coverage's include all required by contract. Coverage is based upon employee wages.

Field Wages \$2,152,450.0000 x 0.0090 19,372,050 0.1123 \$238,498,0802 x Administrative Wages 0.0062 0.0045 =1,073,241 \$2,390,948.0802 **Total Wages** per hour

\$2,390,948.0802 x 0.5455% = 20,445.2914 total cost

20,445.2914 / 172,500,0000 = 0.1186 per hour

Office Expense

Rent

Based upon current rental costs for all offices in the service area.

Projected at \$17,736.1200 total cost

17,736.1200 / 172,500,0000 0,1028 per hour

Maintenance/Janitorial

Based upon current costs for routine facility maintenance.

Projected at \$650,0000 total cost

650.0000 / 172,500.0000 0.0038 per hour

Utilities

Included in Rent.

Equipment

No new equipment will be purchased under this contract,

Equipment Maintenance

Based upon current office equipment maintenance agreements and for repairs not covered by

maintenance agreements. Equipment includes Copler, Telephones, Fax and Computers.

Projected at \$690.0000 total cost 690.0000 / 172,500.0000 0.0040 per hour

**Equipment Depreciation** 

Non-applicable.

Accounting and Data Processing

Accounting is included in Other Costs. Data Processing Fees are projected at \$ 1,000.0000

Telephone

Based upon current costs for use and maintenance of regular lines and long distance service.

Projected at \$9,814.0000 total cost

9,814,0000 / 172,500,0000 0,0570 per hour

Postage

Based upon current costs for stamps, postal services, and messenger services/express mail.

Projected at \$6,736,0000 total cost

6,736,0000 / 172,500,0000 0.0390 per hour

Photocopying/Printing

Based upon current costs copier, forms, general photocopying expenses and factors for outside printing.

Projected at \$2,750,0000 total cost

2,750.0000 / 172,500.0000 0,0159 per hour

Supplies

Based upon current costs for checks, paper, envelopes, note pads, calculators, and miscellaneous office supplies. Supplies are recorded in total and not itemized separately for accounting records.

Projected at \$7,176.0000 total cost

7,176.0000 / 172,500.0000 0.0416 per hour

Personnel Advertising

Based upon current costs for placing ads in local newspapers, distributing flyers and making contacts with potential recruitment referral sources.

Projected at \$1,800.0000 total cost

1,800.0000 / 172,500.0000 0.0104 per hour

Other Costs

Based upon current costs for data processing, accounting, legal, claims, damages, consultants, letter of credit,

temporary help, licenses, taxes, small miscellaneous expenses. Includes cost of regional management and home office expense. Also includes additional costs for compliance with DOL OSHA 29 CFR Part 1910.1030; Occupational

Exposure to Blood-Borne Pathogens and employee identification badges.

\$275,662.9589 total cost Estimated at

172,500,0000 1.5980 per hour 275,662,9589

Operating Profit\*

Projected at 0.9460% of the net total.

\$36,848.0908 total cost Estimated at

36,848.0908 172,500,0000 0.2136 per hour

\*Please note that Operating Profit is utilized to cover Corporate Overhead Costs as listed above

Independent Audit

Estimated cost of required audit based upon current year's audit expense.

\$4,000.0000 total cost Projected at

4,000,0000 172,500,0000 0.0232 per hour

**Total Cost** 

total cost \$3,932,995.1145 Projected at

**Hourly Rate** 

172,500.0000 = 22,8000 hourly rate \$3,932,995,1145

## ATTACHMENT I

## Assurance of Compliance with Section 504 of the Rehabilitation Act of 1973, as Amended

The undersigned (hereinafter called the "Contractor(s)") hereby agrees that it will comply with Section 504 of the Rehabilitation Act of 1973, as amended, all requirements imposed by the applicable DHHS regulation, and all guidelines and interpretations issued pursuant thereto.

The Contractor(s) gives/give this assurance in consideration of for the purpose of obtaining contracts after the date of this assurance. The Contractor(s) recognizes/recognize and agrees/agree that contracts will be extended in reliance on the representations and agreements made in this assurance. This assurance is binding on the Contractor(s), its successors, transferees, and assignees, and the person or persons whose signatures appear below are authorized to sign this assurance on behalf of the Contractor(s).

The Contractor(s): (Check a or b)
a. Employs fewer than 15 persons.
b. Employs 15 or more persons and, pursuant to section 84.7 (a) of the regulation (45 C.F.R 84.7 (a), has designated the following person(s) to coordinate its efforts to comply with the DHHS regulation.
Diane Kumarich, VP of National Contracts Name of 504 Person - Type or Print
Addus Health Care, Tus.  Name of Contractor(s) - Type or Print
Street Address or P.O. Box
Palatine, II 60067 City, State, Zip Code
I certify that the above information is complete and correct to the best of my knowledge.
Signature Signature
VP of National Contracts Title of Authorized Official
5 31 13 Date
Date

\*Exception: DHHS regulations state that:

"If a recipient with fewer than 15 employees finds that, after consultation with a disabled person seeking its services, there is no method of complying with (the facility accessibility regulations) other than making a significant alteration in its existing facilities, the recipient may, as an alternative, refer the handicapped person to other providers of those services that are accessible."