

RESOLUTION NO. _____

BOARD OF SUPERVISORS, COUNTY OF SAN MATEO, STATE OF CALIFORNIA

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**RESOLUTION WAIVING THE REQUEST FOR PROPOSALS PROCESS AND
AUTHORIZING AN AMENDMENT TO THE AGREEMENT WITH HEALTH CARE
INTERPRETER NETWORK FOR VOICE AND VIDEO MEDICAL INTERPRETING
SERVICES, EXTENDING THE TERM THROUGH JUNE 30, 2015, INCREASING THE
AMOUNT BY \$400,000 FOR A NEW AMOUNT NOT TO EXCEED \$500,000**

RESOLVED, by the Board of Supervisors of the County of San Mateo, State of California, that

WHEREAS, on April 3, 2012, the Chief Executive Officer of SMMC approved Agreement No. 66038-12-D057 with Health Care Interpreter Network (HCIN) in the amount of \$100,000 to provide voice and video medical interpretation services; and

WHEREAS, the Agreement was first amended on June 4, 2012, to change the contract number to reflect the correct fiscal year; and

WHEREAS, HCIN offers a unique service that enables interpreters to visually observe the patient that they are translating so that the interpreter can both hear the patient's response and observe the patient's reactions, thereby aiding physicians in correctly diagnosing the patient's condition, improving the patient's health care experience; and

WHEREAS, HCIN is the only provider with medically trained video and voice interpreters linked to other public hospitals, and SMMC has been successfully using HCIN's medical interpretation services since 2003; and

WHEREAS, this service provides health care professionals with a valuable tool

to diagnose a patient's condition by providing voice and video medical interpreter services to patients with limited English proficiency and/or hearing disabilities; and

WHEREAS, on the basis of HCIN's unique and valuable services, it is appropriate in the circumstances to waive the Request for Proposals process; and

WHEREAS, in the past year there has been a dramatic increase in the demand for these services as the San Mateo Medical Center (SMMC) moves into compliance with new regulatory standards requiring interpretation for the approximately 40% of SMMC patients with limited English proficiency; and

WHEREAS, it has also been determined that it is in the best interest of the County and SMMC's patients to extend the current term of the Agreement by two years to continue to provide this valuable tool for patient-provider communication; and

WHEREAS, both parties wish to amend the Agreement to increase the maximum amount payable by \$400,000, for a new maximum amount payable not to exceed \$500,000, and to extend the term by two additional years through June 30, 2015; and

NOW, THEREFORE, IT IS HEREBY DETERMINED AND ORDERED that the County requirement for the Request for Proposals process for said Agreement is hereby waived.

BE IT FURTHER RESOLVED that the President of this Board of Supervisors be and is hereby authorized and directed to execute said amendment to the Agreement with HCIN for and on behalf of the County of San Mateo and the Clerk of the Board shall attest the President's signature thereto.

BE IT FURHTER RESOLVED, that the Chief of the Health System or designee to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

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