



**COUNTY OF SAN MATEO**  
Inter-Departmental Correspondence  
Human Services Agency



**Date:** February 5, 2013  
**Board Meeting Date:** February 12, 2013  
**Special Notice / Hearing:** None  
**Vote Required:** Majority

**To:** Honorable Board of Supervisors

**From:** Beverly Beasley Johnson, JD, Human Services Agency

**Subject:** Agreement with StarVista

**RECOMMENDATION:**

Adopt a Resolution authorizing an Agreement with StarVista for Differential Response Case Management Services in the South and Central Region for the term of January 1, 2013 through December 31, 2015, in the amount of \$2,415,000.

**BACKGROUND:**

Differential Response (DR) is a county-wide evidence-based early intervention strategy designed to improve outcomes for children and families involved with Child Welfare. DR offers multiple paths for ensuring child safety. Path 1, or Community Partner Response, is utilized when the allegations of abuse or neglect indicate a low risk of harm to a child and a Child Welfare response is not required. Path 2, or Joint Response, is selected when it is determined that there is low to moderate risk of harm to the child but the family could benefit from engaging in community services. Path 3, Children and Family Services' Immediate Response to assess the safety of a child.

On September 10, 2012, the Human Services Agency (HSA) conducted a Request for Proposals (RFP) for DR services in San Mateo County. StarVista was selected to provide DR services for the South and Central Regions of the County

**DISCUSSION:**

This Agreement with StarVista is to provide DR services in San Mateo County using an evidence-based home visiting model to establish strength-based working relationships with families. StarVista will also work collaboratively with community-based organizations so that families can easily access resources and ensure a continuum of care after case closure. DR services will be provided by culturally and linguistically competent staff to work with San Mateo County's diverse population. This Agreement was delayed due to negotiations with selected vendors.

The Contractor has assured compliance with the County's Contractor Employee Jury Service Ordinance, as well as all other contract provisions that are required by County ordinance and administrative memoranda including, but not limited to, insurance, hold harmless, non-discrimination and equal benefits. County Counsel has reviewed and approved the Agreement and Resolution as to form and StarVista meets insurance certification requirements.

Approval of this Agreement contributes to the Shared Vision 2025 outcome of a Prosperous Community by providing safe and supportive homes and neighborhoods for children in San Mateo County through the Differential Response early intervention strategy. It is expected that these services will result in a 95% decrease of re-referrals to Children and Family Services concerning child safety for 1,800 families for the term of this Agreement. Additionally, referral-based services will be offered to families to establish greater connections within their communities with the goal of preventing further child abuse.

**PERFORMANCE MEASURE(S):**

<b>Measure</b>	<b>FY 2012-13 Actual</b>	<b>FY 2013-14 Projected</b>
Percentage/number decrease in re-referrals to Children and Family Services concerning child safety for the term of this Agreement.	94%/300 families	95%/1,800 families

**FISCAL IMPACT:**

The term of this Agreement is January 1, 2013 through December 31, 2015. The total amount of the Agreement is \$2,415,000, and 80% (\$1,932,000) is funded by Child Welfare Services Outcome Improvement Project Allocation (CWSOIP) via State Realignment Funds and 20% (\$483,000) is Net County Cost. Appropriations have been included in the FY 2012-13 Adopted Budget and will be included in the FY 2013-14, FY 2014-15, and FY 2015-16 Recommended Budgets as follows: FY 2012-13 \$402,500, FY 2013-14 \$805,000, FY 2014-15 \$805,000 and FY 2015-16 \$402,500.