



COUNTY OF SAN MATEO
Inter-Departmental Correspondence
Health System



Date: July 26, 2012
Board Meeting Date: August 28, 2012
Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: Jean S. Fraser, Chief, Health System
Stephen Kaplan, Director, Behavioral Health and Recovery Services

Subject: Agreement with Mental Health Association of Alameda County

RECOMMENDATION:

Adopt a Resolution authorizing an agreement with Mental Health Association of Alameda County for the provision of patients' rights services for the term of July 1, 2012 through June 30, 2015 in the amount of \$599,136

BACKGROUND:

By statute the County is obligated to provide patients' rights advocacy services for all recipients of mental health services in San Mateo County. These services include patient hearing representation at Certification and Capacity Hearings in psychiatric inpatient facilities, as well as complaint investigation and resolution, monitoring of mental health facilities, and outreach and training on advocacy topics for clients and providers. There are two inpatient facilities in the County where Capacity and Certification Hearings take place: Mills-Peninsula Hospital, and San Mateo Medical Center (SMMC).

In December 2011 Behavioral Health and Recovery Services (BHRS) released a Request for Proposals (RFP) in order to select a provider of patients' rights advocacy services. The Mental Health Association of Alameda County (MHA) was the only respondent to the RFP and was subsequently selected to provide those services. MHA has provided these services for BHRS continuously since 2003.

DISCUSSION:

The contractor will provide patients' rights advocacy services for all recipients of mental health services in San Mateo County. As required by statute, services will be provided to all County residents receiving mental health services whether or not they are receiving services through BHRS. Patients' rights advocacy services include: complaint investigation and resolution; compliance monitoring of facilities providing mental health

services; training of staff in mental health facilities regarding patients' rights, laws, regulations and policies; patient education services to comply with State requirements for advance directives; and patient representation at Certification Hearings and Capacity Hearings at Mills-Peninsula Hospitals and San Mateo Medical Center. The contractor will provide services through an office in San Mateo County.

BHRS requests your Board to authorize the Chief of the Health System or designee to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

The agreement and Resolution have been reviewed and approved by County Counsel as to form. The contractor meets insurance certification requirements.

The contractor has assured compliance with the County's Contractor Employee Jury Service Ordinance, as well as all other contract provisions that are required by County ordinance and administrative memoranda, including but not limited to insurance, hold harmless, non-discrimination and equal benefits. This agreement is on the Continuing Resolution.

The agreement contributes to the Shared Vision 2025 outcome of a Healthy Community by providing patients' rights advocacy services for individuals receiving inpatient mental health services in San Mateo County. BHRS provides Certifications and Capacity Hearings for San Mateo County mental health clients. The provision of Certifications and Capacity Hearings assures appropriate use of the inpatient level of care. The services provided through this agreement contribute to this measure. It is anticipated that 96% of clients who receive services through this agreement will be interviewed and represented by contractor at capacity hearings.

PERFORMANCE MEASURE(S):

Measure	FY 2011-12 Estimate	FY 2012-13 Projected
Percentage of certified patients who were interviewed and subsequently represented by contractor at capacity hearings at Mills-Peninsula Hospitals and San Mateo Medical Center.	96%	96%

FISCAL IMPACT:

The term of the agreement is July 1, 2012 through June 30, 2015. The maximum obligation is \$599,136 for the three-year term. The maximum amount for FY 2012-13 will be \$199,712 and will be 100% funded by sales tax through Realignment. There is no Net County Cost. The payment provisions and levels of service in the agreement are essentially the same as the prior agreement. Funds for these services have been included in the BHRS FY 2012-13 Recommended Budget. Similar arrangements will be in place for FY 2013-14 and FY 2014-15.