

COUNTY OF SAN MATEO

Inter-Departmental Correspondence Health System



Date: May 11, 2012 Board Meeting Date: June 5, 2012

Special Notice / Hearing: None Vote Required: Majority

To: Honorable Board of Supervisors

From: Jean S. Fraser, Chief, Health System

Stephen Kaplan, Director, Behavioral Health & Recovery Services

Subject: Agreement with Peninsula Family Service (formerly Family Service Agency)

RECOMMENDATION:

Adopt a Resolution authorizing the:

- **A)** President of the Board to execute an Agreement with Peninsula Family Service for the provision of senior peer counseling services for the term July 1, 2012 through June 30, 2013, for a maximum obligation of \$283,140; and
- **B)** Chief of the Health System or designee to execute contract amendments which modify the County's maximum fiscal obligation by no more than \$25,000 (in aggregate), and/or modify the contract term and/or services so long as the modified term or services is/are within the current or revised fiscal provisions.

BACKGROUND:

Volunteer senior peer counseling services have been identified in the President's New Freedom Commission on Mental Health Report as a critical component of effective community mental health systems. They are also cited as a key service strategy in the Mental Health Services Act (MHSA) requirements. These services are essential to promoting wellness/recovery for older adults and supporting them in achieving the highest possible quality of life. Senior peer counseling services are cost effective and have been found to reach and engage older adults who are experiencing mental health issues and are in need of supportive services.

In February 2012 Behavioral Health and Recovery Services (BHRS) released a Request For Proposals (RFP) to select a provider for the continued operation and expansion of the Senior Peer Counseling Program. Peninsula Family Service (PFS), formerly known as Family Service Agency, was selected to continue to provide these services. PFS has worked with the senior population of San Mateo County since 1984.

DISCUSSION:

PFS will provide non-clinical services through the Senior Peer Counseling Program. This program will provide bilingual/multi-cultural senior peer counseling services targeting the County's older adult population, including the Chinese and Filipino population. PFS will continue to oversee and administer the current program and will expand services with a focus on developing a lesbian, gay, bisexual, transgender focused component and increasing outreach and engagement services in previously underserved geographical areas. PFS program staff will recruit, train, and supervise volunteers who will provide direct individual and group services to older adults.

The Agreement and Resolution have been reviewed and approved by County Counsel. Contractor meets insurance certification requirements.

The Contractor has assured compliance with the County's Contractor Employee Jury Service Ordinance, as well as all other contract provisions that are required by County ordinance and administrative memoranda, including but not limited to insurance, hold harmless, non-discrimination and equal benefits.

The Agreement contributes to the Shared Vision 2025 outcome of a Healthy Community by providing senior peer counseling services for older adults needing supportive services. BHRS provides a range of services to promote wellness and recovery and to support consumers remaining in the lowest possible level of care. The provision of senior peer counseling is one established level of care. The services provided through this Agreement contribute to this measure. It is anticipated that 87% of clients who receive senior peer counseling services will remain in a current or lower level of care.

PERFORMANCE MEASURE(S):

Measure	FY 2011-12 Estimate	FY 2012-13 Projected
Percentage of clients maintained at current or lower level of care.	87%	87%

FISCAL IMPACT:

The term of the Agreement is July 1, 2012 through June 30, 2013, and the maximum obligation is \$283,140. Of that \$273,140 will be funded by MHSA, and \$10,000 will be funded by an Agency on Aging Older Americans Act grant. There is no Net County Cost. Funds for these services have been included in the BHRS FY 2012-13 Recommended Budget.